

Eurofighter

Overpriced, overdue and overhyped

Page 15

Fly in peace

BRITISH AIR Is air travel safe from terrorism?

Page 12

Teleworking

A US success is a European flop

Page 5

Capital confusion

Long term investment finds the wrong home

Page 20

FINANCIAL TIMES

MONDAY SEPTEMBER 5 1994

Europe's Business Newspaper

Brazilian finance minister quits over broadcast



Brazilian finance minister Rubens Ricupero (left) resigned after confessing in a private conversation mistakenly broadcast by satellite television that when it came to inflation indices: "I don't have any scruples. What is good, we exaggerate - what is bad, we hide". His resignation comes at an awkward time for the Real. Until now, Mr Ricupero has earned the nickname of "the monk" because of his calm and reassuring public statements on Brazil's new currency. Page 16

Major insists on IRA guarantees British prime minister John Major insisted he needed a "copper-bottomed" guarantee from the Irish Republican Army that its ceasefire was permanent before Sinn Féin, its political wing, could join talks on the future of Northern Ireland. Page 16

Nomura chief seeks end to securities tax Hideo Sakamaki, president of Japanese securities company Nomura, called on the finance ministry to scrap Japan's 0.3 per cent tax on securities sales to make the country's equity markets more competitive. Page 4

Bermudan Link in new fund at Lloyd's Indemnity Insurance Services, a London-based insurance broker, is combining forces with a Bermudan reinsurance company in an attempt to form a Lloyd's investment company. Page 17

US 'rigid' over Cuban refugees Cuba's chief negotiator with the US, Ricardo Alarcón, said Washington had taken a rigid stance over possible moves to stop the flight of Cuban refugees to Florida. Page 3

First Financial seeks transfer business First Financial Management, an Atlanta-based information services company, has offered \$600m in cash for Western Union Financial Services, the US money-transfer business. Page 19

Russia and China in trade pact Russia and China signed trade and co-operation agreements promising partnership between them after 40 years of volatile relations. Page 2

Japan's Socialists abandon dogmas Japan's two-month-old ruling coalition of left and right was strengthened when Socialists members voted to scrap their most extreme policies. Page 4

Venezuela seeks economic stability Venezuelans approved a programme designed to stabilise the economy and pull the nation out of recession. Page 3

European Monetary System The spread between strongest and weakest currencies in the EMS grid narrowed during the week, although the order of currencies was unchanged. The Bundesbank council met and left German rates untouched. Earlier in the week four French commercial banks had raised interest rates by 25 basis points. Currents, Page 29



The chart shows the member currencies of the exchange rate mechanism measured against the weakest currency in the system. Most of the currencies are permitted to fluctuate within 15 per cent of agreed central rates against the other members of the mechanism. The exceptions are the D-Mark and the guilder which move in a 2.25 per cent band.

Sime Darby 7.5% ahead Malaysian conglomerate Sime Darby reported a 7.5 per cent improvement to M\$904m (US\$545m) in annual pre-tax profits. The result, although viewed as satisfactory, was below most analysts' expectations. Page 19

Offer for Texaco Canada rejected US oil group Texaco rejected an offer worth C\$200m (US\$145m) for its Canadian subsidiary, Texaco Canada Petroleum, saying the company was an important part of group strategy for North America. Page 19

Govett expands in US Govett & Company, UK fund management and insurance group, has signed a distribution agreement with American Capital Marketing, a US mutual fund group, which it estimates will more than treble its US sales to \$1bn. Page 18

Members to launch Asian trust Hambros Bank of the UK is to launch an investment trust specialising in smaller Asian companies, which it believes should benefit disproportionately from fast economic growth. Page 18

Nigerian oil workers' strike called off Nigeria's two oil workers' unions called off their two-month strike aimed at forcing an end to military rule. Page 4

Bumper rice harvest for Japan Hot weather in Japan has brought the best rice harvest in eight years, with the crop expected to produce an excess of 1.4m tonnes. Page 4

Austria	SwF	Germany	D\$500	Mats	Lst150	Cater	CR13.00
Belgium	Bel250	Hong Kong	H\$150	Moscow	MD15	SAR1	
Denmark	DKR15	Ireland	R15	Moscow	MD15	Singapore\$542	
Finland	Le1500	Iceland	IK15	Neb	F 425	Slovak Rpk\$150	
Greece	GR15	India	Rs215	Niger	Nkr70	S. Africa R1200	
Cyprus	CR1.10	Indonesia	Sh\$500	Norway	Nkr70	Spain P225	
Czech Rep	CKK15	Iceland	ISk500	Norway	Nkr70	Turkey L1500	
Denmark	DKR1.10	Ireland	IK150	Oman	OF150	Sweden SF150	
Egypt	EGP150	Japan	Y2500	Pakistan	PK150	Switz SF150	
Estonia	EE150	Korea	W2500	Peru	So150	Turkey L1500	
Finland	FI150	Latvia	Ls1500	Philippines	Ph150	Turkey L1500	
France	Fr150	Lithuania	Lt1500	Portugal (metres)	Pt150	Turkey L1500	
Germany	DM150	Lux	L1500	Spain	Es150		

EU offers initiative to head off abortion row

By Bronwen Maddox and Mark Nicholson in Cairo

European Union delegates yesterday launched a late effort to prevent bitter differences about abortion from overshadowing the International Conference on Population and Development, which opens today in Cairo.

The EU delegates want to soften the language on abortion used in the draft statement, which has become the focus of angry opposition from religious conservatives.

The dispute over abortion has threatened to open up a new divide in international politics with Catholic and Islamic states joining forces to oppose more liberal

proposals primarily from the US and some north European states.

The talks to avert an open dispute came as more than 15,000 national delegates, representatives of hundreds of non-governmental organisations and around 2,000 journalists arrived in Cairo for the week-long gathering.

The European initiative follows an EU agreement yesterday to a compromise on abortion which could form the basis for a consensus among the 170 countries at the conference.

The EU agreement bridged the conservative stance on abortion taken by Ireland with more liberal proposals favoured by Denmark and the Netherlands. Amendments to the draft docu-

ment were being circulated last night by EU delegates. The central proposal was to state in the document that "in no case should abortion be promoted as a method of family planning".

However, the concerns of the more liberal Western states are addressed by the proposal to urge in the document that governments "deal with abortion as

a major health concern". The United Nations population fund estimates that 50m-60m abortions are performed worldwide each year and that as many as 250,000 women die each year from poorly performed operations.

The compromise appeared to have won the backing of the powerful US delegation, which has been the primary focus of criticism from the Vatican and Islamic conservatives, who have charged Washington with endorsing abortion.

Mr Timothy Wirth, US undersecretary for global affairs said: "The European Union has come up with a draft language which we think is very promising as a compromise."

Mr Wirth yesterday stressed that the

participants in the conference had reached agreement on "92 per cent" of the proposed text during three years of preparatory discussion. However, several delegations said that the degree of agreement might be under threat during the formal talks on the proposed text which open in closed session tomorrow.

The conference aims to thrash out a consensus by the end of the week on ways of tackling worldwide population growth and family planning. However, the draft text's accent on human rights and the empowerment of women has provoked strong criticism from religious conservatives. They accuse it of endorsing abortion as a means of contraception and undermining family values.

Chirac appeals to Balladur Gaullist split in race for French presidency

By David Buchan in Paris

Tension among Gaullist rivals for the French presidency burst into the open this weekend as Mr Jacques Chirac, the party leader, declared his "passion" for the presidential contest due next year and appealed for loyalty from his former protégé, Mr Edouard Balladur, the prime minister, who now leads him in opinion polls.

Two PR ministers redoubled their calls for a "unify" candidate within the majority, by which they mean Mr Balladur. Mr Gérard Longuet, trade and industry minister, said: "In contrast to the spirit of the Olympic Games, the important thing [in the presidential election] is to win, not to participate". Mr François Léotard, defence minister, complained of "snipers within the government" majority.

Mr Juppé told young Gaullists that he should lead the way - and he knows that you will be there, and me with you, to follow him". He has thus broken the silence that ministers have maintained for most of this year on revealing their presidential preferences. His action is no surprise, given his PR post and his feelings of being marginalised by Mr Balladur on foreign policy issues.

In fact, Mr Chirac might gain from being less tightly wrapped in the PR flag than in his past presidential bids, when he failed to win centrist support.

The more obvious beneficiary of PR neutrality, though, would

be Mr Balladur, who already has wide appeal for the RPR's coalition partner, the UDF centre-right federation. This grouping is nominally led by Mr Valéry Giscard d'E斯塔ing, but its biggest component, the Republican party (PR), now far prefers the embattled Mr Balladur to the ex-president.

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Even so, it may bode ill for discipline this autumn in the government and in parliament, where the RPR leader, Mr Bernard Pons, is urging Mr Chirac to

vote away from Chirac.

The more obvious beneficiary of PR neutrality, though, would

Continued on Page 16

By James Blitz in London

Mr John Major, the UK prime minister, is under mounting pressure from Conservative backbenchers to reject French and German proposals for a sweeping reform of the European Union that would exclude the UK from an inner core of EU states.

Tory MPs on both the pro-European and Euro-sceptic wings this weekend urged the prime minister to use a keynote speech in the Netherlands on Wednesday to criticise the proposals, which they fear would relegate the UK to the "slow lane" of Europe.

Euro-sceptic Tory MPs claimed the proposals would mean that Britain paid the full cost of EU membership without getting the benefits. The proposed changes

versions of which emerged in interview given by Mr Edouard Balladur, French prime minister, and in a document last week by the French government and Germany's Christian Democratic Union (CDU), envisaged the creation of an inner core of five EU states - France, Germany, Belgium, the Netherlands and Luxembourg.

Britain, Spain and Italy would

be in a second tier, which would not be obliged to meet all the criteria of European monetary union.

Other European states with weaker economies would be in a third tier. Mr Jim Cran, a right-wing Tory MP and leading Euro-sceptic, said: "The conception laid out in these discussion papers is unacceptable. They will end up consolidating Franco-German domination of the EU."

Pro-European Tories were also dismayed by the proposals, claiming that they were the inevitable consequence of Britain's uncertain policy on Europe.

It will be virtually impossible for Mr Major to ignore the Franco-German proposals, which threaten to open a period of

Continued on Page 16
Editorial Comment, Page 15

Under the heading "What's new in computing", the FT lists various computer models and their features, including the PC 590M/VL, which is described as "the latest addition to the ELONEX range".

The PC 590M/VL is based on the Intel 486 processor and features a 10MB hard disk, 1MB RAM, and a 1200x1000 pixel resolution monitor.

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NEWS: INTERNATIONAL

Caracas plan aims to pull in foreign funds

By Joseph Mann
in Caracas

The Venezuelan government moved closer at the weekend to implementing a new programme designed to stabilise the economy and pull the nation out of its second year of recession.

President Rafael Caldera and his cabinet approved the programme at a special cabinet session on Saturday.

However, officials said that details would not be made public until after a series of meetings to be held with representatives of political parties, business, organised labour, the Catholic Church and other groups.

The Caldera administration's main goals are to fight inflation by reducing the fiscal deficit.

A plan of the policy is to attract new foreign investment especially in petroleum and heavy industry, and to revive the "strategic role" of the government in the economy. The government aims to increase workers' real purchasing power, and provide social welfare benefits to the nation's poor.

The programme is expected to include the following elements:

- Fiscal action, such as increasing some direct and indirect taxes, improving revenue collection at all levels, and reducing allowable deductions for income taxes.

- Staggered increases in retail prices of petrol, which now sells at about the equivalent of 13 US cents (8p) per US gallon. These price increases will be accompanied by some type of wage bonus or subsidy to private sector and government workers.

- Replacing zero-coupon bonds, denominated in Venezuelan currency and issued by the central bank, with US dollar-denominated or dollar-linked instruments backed by Venezuelan oil. The new instruments, to be purchased only with Venezuelan cur-

rency, will be used to absorb excess liquidity and should cost the government considerably less than the zero-coupon bonds.

- Government financial assistance for small businesses, agriculture and tourism.

- The re-organisation of several ministries.

It was not clear whether the government was planning to include one key reform, involving changes in the current system of accumulated severance benefits in its programme. For years, business in Venezuela has been seeking changes in the system, which creates heavy liabilities for employers.

Also, it was not apparent whether the government planned to make any changes in existing controls on prices and foreign exchange transactions, or whether it would restore six constitutional rights suspended on June 27.

Under the economic plan, the government hopes to lower inflation from a projected 60 per cent this year to 25 to 30 per cent in 1995. Inflation last year was 46 per cent.

For 1995, the administration also hoped to achieve a zero fiscal deficit and to raise non-oil gross domestic product to a positive 3.9 per cent, compared to a projected negative 4.3 per cent.

President Caldera, who began a five-year term in February, inherited a weak economy and a financial crisis that forced his government to take over 11 commercial banks and provide financial aid to several others.

The president has repeatedly said that he rejects the free-market economic policies applied during the previous administration. He has turned to heavy government intervention to tackle Venezuela's economic and financial problems.

Despite this position, he is opening the country's oil exploration and production sectors to major international investment, for the first time since the petroleum industry was nationalised in 1976.



In 1990 the FBI was taking him away on a drugs charge, but now Barry is riding on support by new, poor voters. Photo: Washington Post, AP

George Graham finds Marion Barry running hard to win back the Washington mayoralty

The orange clamp on the rear wheel of Mr Marion Barry's Chrysler New Yorker car, as he parked outside the offices of the Washington Post last week, seemed almost the last, desperate effort of the city establishment to stop his resurrection from drug addiction and prison to become, once again, mayor of Washington, DC.

With only a week to go before the Democratic party's primary ballot that - in all likelihood, in this solidly Democratic city - will determine the winner of the election in November, it will take more than a clamp to stop Mr Barry.

He was last seen by the world outside Washington in 1990, smoking crack cocaine on a videotape made by the Federal Bureau of Investigation. He served six months in prison for cocaine possession, but returned to win a seat on the Washington city council and now holds a wafer-thin lead in the running for the mayoral primary.

A Washington Post poll last week showed him on 34 per cent against 33 per cent for Mr John Ray, a dull safe council member, and only 14 per cent for the incumbent mayor, Mrs Sharon Pratt Kelly, who won the office in 1990, just after Mr Barry's arrest, with a promise to "clean house".

Even six months ago, Mr Barry's comeback seemed unthinkable. But his devoted supporters have led an unprecedented drive to register new voters in the city's poorest districts, where the reservoir of sympathy for him is deepest.

During the last four months, more than 19,000 new voters have recently risked crossing

the Florida Straits in flimsy rafts

because of the 30-year embargo by the US against Cuba.

He said on CNN television that Cuba was "flexible enough" to discuss attempts to end the exodus when talks resume in New York, which was due to happen late yesterday.

"But we have to make it very clear," he went on, "that, if you want to find a real resolution to this problem, you cannot ignore the sources" - namely the economic embargo.

politician, his struggle with addiction is one more element to be turned to account in his election campaign. His speeches even echo the 12-step recovery programme of Alcoholics Anonymous.

"I'm in recovery and so is my city," he said when he announced his candidacy.

Throughout his long political career, Mr Barry has been adaptable. The sort of a sharecropper in the Mississippi Delta of the far south, he became, in the 1960s, chairman of the Student Non-violent Co-ordinating Committee, one of the most potent organisations of the civil rights movement, over the head of more messianic leaders such as Mr Bob Moses.

In Washington, Mr Barry put

on a suit to win a seat on the city school board. In 1978, he won his first term as mayor with a lot of white votes from the US capital's opulent north-west.

But, on his return from prison, running in an almost entirely black ward, Mr Barry adopted the brightly coloured kente cloth and kufi caps which have become, for many black Americans, an emblem of their African heritage.

Now that he needs votes citywide in his quest for a fourth term as mayor, the business suits have returned, though flashes of kente still appear. "I'm a situationist. I do what is necessary for the situation," he once said.

Support for Mr Barry in

many of the poorer black areas of Washington is fervent and unquestioning. Many saw his pursuit and eventual arrest by the FBI as a conspiracy by the white power structure against a powerful black man.

Many others appear to accept his message of personal redemption, and to be willing to give him a second chance to recreate the boom years of the 1960s when he helped to recycle some of the benefits of a thriving local economy through government jobs and summer work programmes.

Conspiracy theories are not strange in Washington, a 70 per cent black city which, until it won a limited degree of self-rule 20 years ago, was run by a congressional committee chaired by such luminaries as Senator Theodore Bilbo, also

from Mississippi but he was a Ku Klux Klansman.

Besides, in a city where, on any given day, sociologists have estimated, four out of every 10 black men are in prison, on parole, on probation or wanted by the police, Mr Barry's cocaine conviction may not seem much of a blemish.

Even so, white voters and many of the wealthier blacks in north-west Washington are less forgiving. They remember not only the FBI videotape, but also a Barry administration in which a dozen or more senior officials, including two of Mr Barry's deputy mayors, were convicted of various degrees of corruption.

They remember, too, a city government which became an all-purpose jobs programme, and which, even today, after substantial cuts by Mrs Kelly, has more people on its payroll than Chicago, a city four times its size.

Whether Mr Barry can win the primary on September 13 depends to a great extent on the size of the anyone-but-Barry vote.

Mrs Kelly is unlikely to benefit greatly. She spent most of her first two years as mayor running for some higher national office and started running the city too late to make much difference. With the city facing a budget crisis and the corruption-plagued housing department now in the hands of the courts, anyone-but-Kelly outpolls even anyone-but-Barry.

That leaves Mr Ray - and 58 per cent of his supporters, in the Washington Post poll, wishing somebody else were running.

US accused of inflexibility in Cuban refugee talks

Cuba's chief negotiator in the current talks with the US said yesterday that Washington has taken a rigid stance over possible moves to stop the flight of Cuban refugees to Florida.

Mr Ricardo Alarcón predicted little progress until the discussions tackle the US economic embargo of the Caribbean island, agencies report from New York.

The Cuban former foreign minister insisted that thousands of his fellow-citizens have recently risked crossing

the Florida Straits in flimsy rafts because of the 30-year embargo by the US against Cuba.

He said on CNN television that Cuba was "flexible enough" to discuss attempts to end the exodus when talks resume in New York, which was due to happen late yesterday.

"But we have to make it very clear," he went on, "that, if you want to find a real resolution to this problem, you cannot ignore the sources" - namely the economic embargo.

The US negotiators were "not prepared even to talk about that," Mr Alarcón said. "It's very unfortunate. That means that a real solution cannot be found."

The latest flood of Cubans leaving the island began when President Fidel Castro responded to riots in Havana on August 5 by suggesting that his government would no longer stop citizens trying to leave.

Since then, more than 28,000 Cubans are believed to have tried to

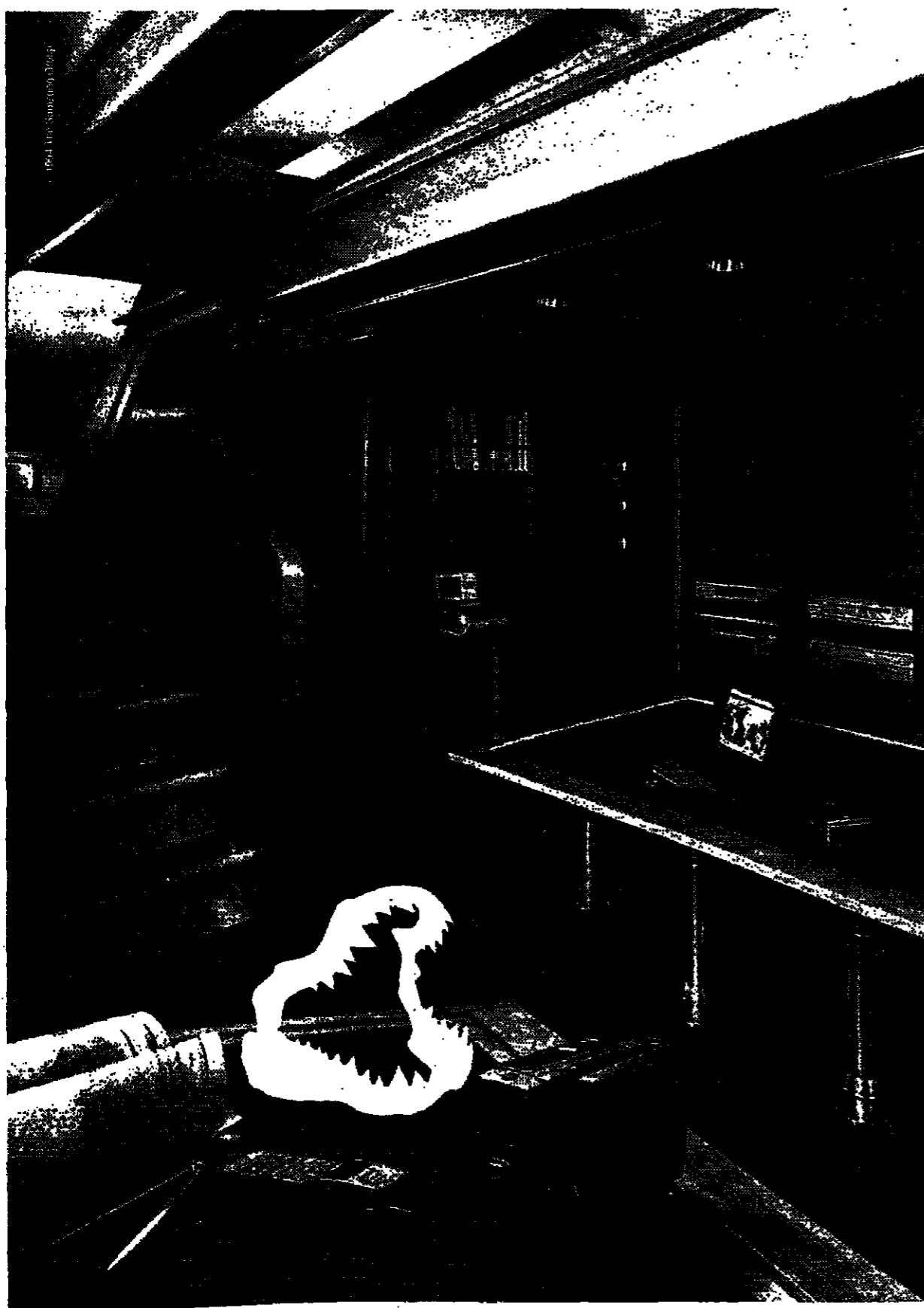
reach Florida on home-made craft. The tide of refugees was slowed on Saturday, when 850 people were picked up by the US Coast Guard. This was down from nearly 1,300 on Friday.

During two days of talks in New York last week, US officials said Washington had proposed putting in place an "expanded, predictable, dependable and legal" migration programme, provided that Havana took steps to prevent an illegal, dis-

organised exodus from the island.

Mr Alarcón was not optimistic about the chances of reaching an agreement during the talks yesterday, or any time soon. "I think that there is still a pretty long road to go before we can finalise a specific agreement. That's my impression. But it's possible to find one."

The US state department stated that the US delegation at the talks would have nothing to say until after the meeting last night.



SOMETHING
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HAVE THE
TECHNOLOGY
TO MAKE.



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NEWS: INTERNATIONAL

Bumper harvest adds to Japan's rice troubles

By Emiko Terazono in Tokyo

This summer's hot weather in Japan has brought the best harvest in eight years. Unlike last year, when the rice harvest index fell to 74 after heavy summer rains and typhoons, this year's crop is expected to produce an excess of 1.1m tonnes above projected consumption.

However, this is not entirely good news: the agriculture ministry is struggling to rid itself of foreign grains left over from this year's emergency imports. Last year's poor har-

vest caused a shortage of Japanese rice in February, triggering panic buying among consumers.

More than 1m tonnes of Thai and Chinese long grain rice, which is unpopular with consumers, are said to be held in the warehouses of wholesalers and the government. Some retailers, unable to sell the foreign rice, have been dumping it in bags in unused fields, and one Buddhist temple in central Japan has become famous for the many people who come there to feed the pigeons with long grain rice.

The surplus is expected to remain for several years. In the wake of last year's poor harvest, the government eased the rice-reduction policy established in 1971 to prevent an oversupply. As a result, farmers who were forced to turn their paddies into vegetable and fruit fields have resumed growing rice.

Another headache for the ministry is the partial opening of the domestic rice market next year under the Uruguay Round of multilateral trade negotiations. The government will allow imports of up to 4 per cent, or

400,000 tonnes, of the market; this will be raised gradually to 8 per cent over six years. Moreover, farmers in rice-exporting countries, including the US and Australia, which supplied the 2.6m tonnes of emergency imports, are demanding that Japan import the same amount from this year's harvest.

To add to the confusion, the government is trying to revamp the regulated distribution system by relying more on market forces. Earlier this month, an advisory council to the ministry proposed that the Staple

Food Control Act be reviewed for the first time in 52 years. While this is expected to provide consumers with cheaper rice, it could also mean that inefficient rice farmers and wholesalers will be forced out of business.

The good news for the government stemming from the rice saga may be the Y155.2bn in profits made by its food agency from selling foreign rice to distributors at three times the import price. The government says the profits will be given in subsidies to farmers suffering from last year's poor harvest.

Nigerian regime defeats oil workers' strike

By Paul Adams in Lagos

lated in their struggle against General Sani Abacha's regime, which has rejected demands to hand over to civilian rule and release Mr Abiola. Strikes in other sectors of the economy were shortlived or haphazard, and the movement to end military rule lacked political leadership, despite strong popular support, especially in Mr Abiola's native south-west.

The end of the strike leaves the government in its strongest position in several months. Mr Abiola and several of his outspoken supporters are in jail, a strike in the most important industry has been broken, the national executive of the oil unions has been replaced by government nominees and the government has carried the army in the clampdown against pro-democracy forces.

Without a government in waiting - a cohesive political movement to take control if the government were to fail to rally the strikers during a long haul - the oil workers could not achieve their aims. The strike has proved that an oil industry stoppage is a powerful weapon in a long campaign against a government in Nigeria but alone cannot bring down a determined regime.

The unions said that they still stood by their demands for the military government to uphold the undeclared victory of Mr Moshood Abiola in last year's presidential poll, release him from jail and restore the democratic institutions that were swept aside in November.

The unions are also demanding reforms in the state's management of the oil industry, where under-investment has led to heavy job losses.

During August, the strike cut more than a quarter from Nigeria's 2m-barrels-a-day output of crude oil, the country's only major export, and severely disrupted national fuel distribution. Most of the lost production was at Shell's onshore operations, while offshore producers were largely unharmed, with Chevron raising output 12 per cent, according to industry sources.

The unions said last week that production staff were returning to the oil fields and that tanker drivers in Lagos and the country's south-west had resumed work. Nigeria's main oil refinery at Port Harcourt was again producing, and the fuel depots were open.

The oil workers became iso-

Conference move brings SDP into line with rightwing coalition partner

Socialists jettison party dogma

By William Dawkins in Tokyo

Japan's two-month-old ruling coalition of left and right was strengthened at the weekend when Socialist members voted to follow their leader and scrap their most extreme policies.

The move, agreed at an extraordinary convention of the formerly pacifist Social Democratic Party on Saturday, is the biggest policy change in the SDP's history. It bolsters the authority of Mr Tomiochi Murayama, the pragmatic Socialist prime minister, and removes the biggest risk to the survival of the originally unstable coalition: a policy split between the SDP and the conservative Liberal Democratic Party, the largest partner.

The decision angered the SDP's extreme-left minority, which staged drum-beating demonstrations outside the convention centre and begged Mr Murayama not to sell out to the LDP. One senior member of the left resigned and others might follow.

A nearly two-thirds majority of the national convention voted in favour of a draft policy accepting the existence of the country's self-defence force - Japan's military - so long as it was the minimum needed. While a relief to the govern-

ment, this is a sign that defence spending could face a further squeeze in next year's budget.

The party agreed that the US-Japan treaty, under which 24,000 US troops are based in Japan, must be "firmly maintained", rather than turned into a mere friendship treaty, as in its previous policy.

On taking office, Mr Murayama quickly dropped the SDP's traditional opposition to the US-Japan security treaty and to the existence of Japan's military. But until Saturday's critical test of his control, it was unclear whether SDP members would support him or rebel.

Other changes to Socialist dogma included acceptance, for the first time, of the national flag and national anthem, formerly seen as militarist symbols. In an important move for energy policy, the SDP dropped its traditional demand to ban nuclear power and said Japan should continue to use those nuclear reactors now in operation until new energy sources could be found.

The weekend U-turn means the SDP's official policies are now nearly the same as those of the LDP, the Socialists' traditional foe for nearly four decades until last year. The policy switch is likely to



Tomiochi Murayama: won party backing for U-turn

reduce, but not erase, any anxiety in Washington that the new government will be tempted to downgrade Japan's strategic links with the US. An element of uncertainty over just how far the SDP had embraced the US security tie

was raised yesterday when Mr Wataru Kubo, party secretary general, said Japan should reduce and eventually drop the military aspect of its relations with the US and shift the alliance to a more internationally-oriented linkage.

By William Dawkins in Tokyo

Japan's equity markets must be made more open and competitive if the economy is to recover, Mr Hideo Sakamaki, president of Nomura, Japan's leading securities company, said at the weekend.

He called on the finance ministry to scrap Japan's 0.3 per cent tax on securities sales, to admit more banks to the securities business, and recommended the dismantling of the cross-shareholdings that bind together Japan's keiretsu, or corporate families. "The fewer cross-shareholdings the better," he said.

"The Tokyo market must become fully functional as the heart which pumps blood into the economy," said Mr Sakamaki.

Japan's equity markets were "at the development stage" compared to the US and London, but needed to catch up fast to cope with Japan's transition from a mixed economy to a free market economy, he argued. "The Japanese system is distorted and strained, both in politics and the economy," said Mr Sakamaki.

Nomura's securities industry has been calling for an end to securities sales tax for years. Demands have intensified recently because of a doubling in the past year in the value of Japanese shares traded in London, where there is no such tax.

The finance ministry is unwilling to abolish this source of government revenue, on the grounds that Japanese share trades are already lightly taxed. Individual investors, for example, pay no capital gains levy.

Nomura's call for a more open equity market reflects its own confidence in being able to face increased competition, after a partial recovery from its dive in profits in the early 1990s.

Smaller brokers do not share this confidence because of their over-reliance on commission income at a time when the share turnover is low.

The economy was still "in a tunnel" with no sign of the exit, said Mr Sakamaki, pessimistic by contrast with the comments on Friday by the government's Economic Planning Agency that bright signs were gradually spreading.

Pre-tax profits of Japan's top 400 companies last year were barely above the level of a decade ago and their return on equity was poor: 2.7 per cent, by comparison with their US counterparts' 13 per cent, Mr Sakamaki pointed out.

High wage costs were a big factor in this. Japanese costs were so high that not even a Y100,000bn (£653bn) increase on their Y191,000bn sales last year would bring an increase in profits, he predicted.

Islamic leader offers Algerian truce

By Francis Ghislain

Contacts between Algeria's military leaders and the outlawed Islamic Salvation Front appear to have been stepped up following the offer of a truce by one of the two paramount FIS leaders, Mr Abassi Madani, in a letter to the head of state, General Lamia Zeroual.

This is the first time an FIS leader has suggested a truce could help create a climate in which FIS conditions for peace talks could be discussed. Gen-

eral Zeroual has said he is keen on creating a dialogue among all Algerian parties which "reject violence".

FIS conditions include the release of all members of its ruling council held in Algeria and permission for those in exile to return, and the guarantee that they can meet freely in Algeria with the Islam Salvation Army, the FIS armed wing.

According to the Algerian daily newspapers *Liberté* and *El Watan*, General Mohamed

Betchine - secretary general of the presidency, former head of military security and one of General Zeroual's most trusted advisers - visited Mr Madani in Blida prison a few days ago. There are also persistent rumours that Mr Jamel Ould Abbas, president of the foreign affairs commission of the National Transition Council, an body appointed by General Zeroual earlier this summer, has held meetings with FIS representatives in Lausanne, Switzerland.

The spokesman for the FIS in exile, Mr Rabah Kebir,

recently acknowledged that a number of their armed supporters in Algeria are moving over to the much more radical Islamic Armed Group (GIA), which has claimed responsibility for the killing of most of the 60 foreigners murdered in the past 12 months. He has

warned that the violence in Algeria, which is claiming an estimated 300 lives every week, is bound, in the absence of a dialogue, to get worse.

China's leaders struggle to keep rampant inflation under control

By Tony Walker in Beijing

China faces a formidable task bringing inflation down to manageable levels this year and has no chance of achieving its revised target of 13 per cent for the year, according to western economists in Beijing.

Economists are forecasting retail price rises of 19.30 per cent for the year, and urban cost of living increases of 22.24 per cent, compared with a national retail price index rise of 13 per cent in 1993 and cost of living rise of 19.8 per cent in the major cities.

China's leaders announced last week that fighting inflation would be the government's main priority for the rest of the year. They also foreshadowed a slowing of economic reforms such as attempts to rationalise state-owned enterprises, many of which are virtually bankrupt.

Premier Li Peng, in his work report in March to the National People's Congress, the Chinese parliament, set 9 per cent as a target for retail price rises this year, but that figure has since been revised to 13 per cent.

The government also has little chance of keeping to its economic growth target of 9 per cent for the year. Economists expect real GDP growth to average 11.5 per cent this year.

Fears of social unrest fuelled by rising prices and lay-offs from state factories prompted a high-level review of economic strategy. Thousands of workers have either lost their jobs or are living on subsistence wages following the imposition of a credit squeeze last year.

Chinese leaders have been walking a tightrope in their

efforts to maintain high rates of economic growth to absorb the unemployed, while at the same time seeking to keep inflation in check by restraining growth in money supply and tightening credit.

Resurgent inflation in June and July pushed the leadership into more decisive measures, including a freeze on price increases on services such as transport and electricity for the rest of the year. Local leaderships were put on notice that they would be held responsible for discouraging price rises.

The ability of local governments to control the retail price index and consumer price index will be used to assess their achievements and will be made public every month.

According to a circular by the State Council, the cabinet, published by People's Daily, the communist party newspaper.

The government has also tried to maintain high rates of economic growth to absorb the unemployed, while at the same time seeking to keep inflation in check by restraining growth in money supply and tightening credit.

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Resurgent inflation in June and July pushed

NEWS: INTERNATIONAL

Mark Nicholson finds the United Nations population and development gathering confused, chaotic and costly

Cairo cobbles together a conference - at a price

Diplomats gnashed their teeth, United Nations officials wore a tired air of resignation, journalists fumed and sweltering delegates inched their way painstakingly through a glacially slow registration procedure - but the biggest international conference to be hosted by the Egyptian capital was up and running just.

It has proved, according to United Nations conference organisers, one of the most nerve-jangling exercises in just-in-time management in their experience. "In 20 years of attending and organising international conferences," said one senior official, "I have never seen such chaos."

UN organisers began arriving a week ago to find empty offices where they expected to find desks, chairs, telephones, fax and photocopiers. Hundreds of local staff had not been hired. Telephone lines out of the press centre were hooked up only two days ago.

But by yesterday, for all the gripes of organisers and some major outstanding difficulties, some UN officials were privately voicing a stunned awe at the conference hosts' ability to throw it all together, more or less, at the last moment.

Some glitches remained. Like the fact that there were no telephone lines into the press centre to serve a world of anxious news editors. Reporters from Associated Press were none too impressed to find that the office they had rented for \$7,000

had been locked up and declared out of bounds for security reasons.

Late-arriving NGO representatives, meanwhile, were grinding through a registration procedure averaging five delegates an hour: a combination of them being too few computers, just two photo-ID machines to process around 4,500 delegates and some fairly grave problems with the spelling of names.

But inside the palatial Chinese-built conference centre 15,000 delegates and representatives ebbed and flowed in purposeful confusion from makeshift offices and halls which will host 100 meetings daily.

In what appeared an attempt to lend the affair a subliminal tone of calm and majesty, dozens of computer terminals ranged around the conference centre blared out an end-

less loop of the March of the Slaves from Verdi's Aida.

In what, at the same time, appeared an attempt to give the delegates some sense of urgency, a digital Population Clock in the centre's foyer relentlessly ticked up the growth in the world's population, which at noon yesterday was 5,657,178,226 and rising faster than a person a second.

Outside Cairo has been transformed. Security precautions are extraordinary. White-coated police ring the conference centre at 10-minute intervals and virtually line the main routes to and from hotels. Anyone carrying a bag of any sort down the 3km of the Nile corniche in central Cairo is searched. There is at least one security officer on duty for every delegate.

They cite as examples the fact that hotel rates have been fixed at \$145 a

night at all the main hotels, well above the standard Cairo hotel corporate discount rate of \$80 the organisers had hoped for. Hoteliers suggest at least 25 per cent of this goes straight into government coffers. Organisations renting office space have been charged \$10 a day to rent such things as bookshelves and wastepaper bins. Only an outcry forced the caterers to abandon charges of \$8 for a sandwich.

A state department booklet offering orientation and security advice to visiting Americans stated that US delegates should watch out for "scams and rip-off schemes", saying these "often consist of overcharging for merchandise purchased or services rendered" - did this apply to the conference itself, asked one uncharitable US visitor.

Bhutto defies Islamic protests

By Farhan Bokhari
in Islamabad

Ms Benazir Bhutto, the Pakistani prime minister, left for Cairo yesterday to attend the UN population conference, defying intense lobbying by Moslem activists wanting her to stay at home.

The Pakistani government said Ms Bhutto would play an important role in presenting Islamic countries' views: "She will make a very strong statement in which she will reject proposals that are against Islam and will present the point of view of the Moslem countries."

For the past week, Pakistan's well organised Islamic activists have been worried that international efforts such as the UN conference would impose an "un-Islamic" agenda around the world. Last week, legislators belonging to Islamic parties rose in protest during a session of parliament and demanded that the government boycott the conference.

The protesters believe such issues as sex education, homosexuality, abortion on demand and pre-marital sex will gain global legitimacy through recognition in a final conference document.

Some government officials were worried that Islamic groups - many of whom also oppose Ms Bhutto in the belief that a woman cannot lead an Islamic country - may try to use the issue to stir opposition against her government. Last week, a prominent religious scholar was quoted as saying that if Ms Bhutto went to Cairo, religious parties may support an anti-government campaign by opposition groups next week.

The debate over Ms Bhutto's Cairo visit has drawn attention to one of the country's most controversial problems. Many officials believe the 3 per cent a year population growth has hampered economic growth. High population growth is also blamed for the government's poor performance in improving literacy, health and welfare.



US Vice President Al Gore arrives on crutches for the conference with his wife Tipper

Youthful Brazil faces problems of old age

Life expectancy is rising while the birth rate is continuing to fall, writes Angus Foster

Brazil looks set to enter the next century with 40m people "missing". According to projections made in the 1970s, its population would reach 212m by the year 2000. But according to latest predictions, the total will be far less, probably 172m.

The reasons for the sharp slowdown in population growth are also seen in other Latin American countries. They include a drastic fall in female fertility rates, mainly due to increased use of contraceptives and rapid urbanisation. The consequences, which include an ageing society and serious strains on social and employment needs, have not yet been addressed.

"It is the population above 65 which will grow the most in the next decades. Brazil will have to live with this phenomenon, which is well known in developed countries, without having overcome typical problems related to under-development," says demographics professor José de Carvalho.

Brazil's population change started in the 1940s. Improved medical and basic services led to falling mortality rates. Fertility rates remained high until the end of the 1960s, leading to rapid population growth and a society with more than half its

members under 20 years old. It also encouraged a belief, still held by many today, that Brazil was blessed with an eternally young and fast growing population. At the first international population conference in Bucharest in 1974, Brazil's population was 100m and expected to double rapidly.

Padre Antonio Carlos Frizzo, whose parish is in the poor suburbs of São Paulo, says cou-

the woman has been raped or is in medical danger. Officially, the church promotes the Billings method, which teaches couples to avoid sex during ovulation. But very few couples obey, suggesting the church is, unofficially, more liberal than it appears or losing its sway.

Padre Antonio Carlos Frizzo, whose parish is in the poor suburbs of São Paulo, says cou-

sterilisation has a startling side-effect - it has helped make Brazil the world leader for caesarian births. These account for roughly one in three deliveries, about twice the rate for England and Wales.

The reasons are complex. Some women think caesarian section a "modern" way to give birth, a view hospitals encourage, while others fear the pain involved in vaginal deliveries. Another reason is that when giving birth by caesarian, a woman can request to be sterilised at the same time and the government pays. Outside pregnancy, women have to pay to be sterilised, usually at semi-legal clinics.

The declining birth rate will transform Brazil over the coming decades. Population growth, which in the 1970s was 2.4 per cent, has fallen to 1.9 per cent and is still declining.

Today, 35 per cent of the country's 157m population is under 15 years old. By 2020, the percentage will have fallen to 24 per cent. By about 2040,

with a rapidly aging society, the population will reach about 220m and stabilise or even fall. This prompts the church and other anti-abortion groups to argue that population control is now obsolete in Brazil, espe-

cially given the country's undeveloped agricultural land. A more stable population will also allow better government planning. In the past, rapid population growth in cities, for example, has prevented governments developing long-term urban plans.

But the changes will also provide some sobering challenges. The number of people of working age is set to grow 2.4 per cent a year for the next decade, adding to pressures on the economy to create jobs.

The social security system, established when the average age at death was 45, must be reformed to cope with life expectancies of 64 and 69 for men and women respectively.

The country's under-funded public health system must emphasise preventative medicine if it is to cope with the increasing demands of an ageing population. Finally, the growing number of elderly from smaller families will need extra services.

Unfortunately, Brazil does not seem greatly aware of these challenges. Because of the government's economic problems, the 1990 census was postponed to 1991. After further spending cuts, only basic findings are available.

The over-65s are set to grow the fastest

ples must choose. "If a couple asked advice on sterilisation, which is rare, I would take into account their economic situation and number of children, the love between them and whether another method is possible.

"But the couple must decide, and that's something we should not and cannot try to stop. And their decision has to be supported, too. This might be criticised in the Vatican, but we are dealing with people in real situations," he says.

The increasing demand for

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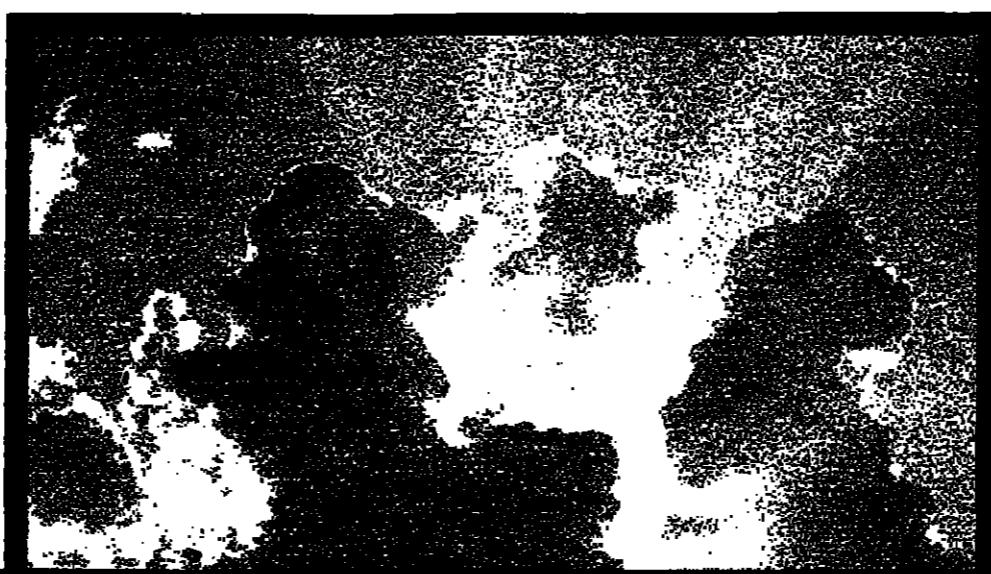
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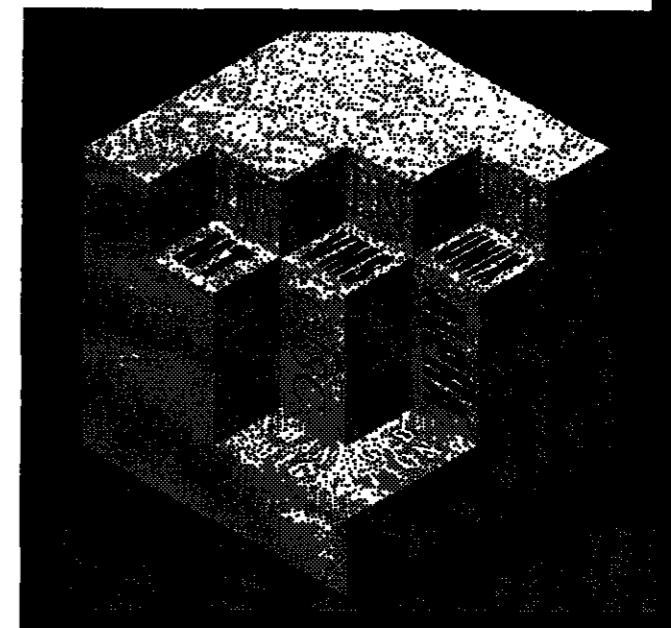
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MANAGEMENT

Teleworking, although popular in the US, has been slow to catch on in Europe, writes Vanessa Houlder

When the office is the dining room

As the UK rail strike moves into its 13th week, it is taking an increasingly heavy toll on British businesses.

Like January's Californian earthquake and past bomb explosions in the City of London, the strike is encouraging companies to consider promoting telework in order to reduce their dependence on computers.

Teleworking, the practice of using computers and telephone links to work away from the office, inspires grand claims from its advocates. In a recent newspaper advertisement extorting companies to introduce teleworking to overcome the rail strike, one British consultancy claimed that the practice "not only overcomes the immediate transport problem . . . it will increase productivity by around 45 per cent".

The potential of teleworking to increase productivity, along with other benefits such as reducing road traffic and creating a more flexible workforce, has won it influential support. The European Commission, which is promoting it as part of its measures on growth, competitiveness and employment, believes that Europe could potentially have 10m teleworkers.

Optimistic forecasts about teleworking's potential have been made for 20 years, since before the technology actually existed to make it possibly reliable and economically.

Yet, even now, the uptake of teleworking is patchy. Although the technological obstacles have been overcome, it is seen by employers as being difficult to manage, while employees worry that their career prospects will suffer if they are not seen in the office.

In the US, where the Clean Air Act has forced employers to reduce commuters' car emissions, an increasing number of employees are being encouraged to spend some or all of their week working at home. The Institute for the Study of Distributed Work, based in California, estimates that between 4m-5m people, or 3-5 per cent of the US workforce, are teleworkers.

In Europe, however, the introduction of teleworking has been relatively slow. In the UK, a recent Department of Employment report cast doubt on the notion that it was "slowly but inexorably growing". Although one in 20 organisations employs at least one teleworker, fewer than one employee in 200 is a genuine teleworker, it said.

This figure excludes self-employed homeworkers and people who spend less than half their time working from home. Nor does it include staff who spend most of their time with clients while using telecommunications to keep in touch with the office. This approach, used by companies such as IBM and Arthur Andersen, allows employees to use a limited pool of desks when in the office - a practice known as "hot-desking".

A Department of Trade and Industry study published early this year argued that the slow speed at which teleworking has been adopted meant that "the UK and the rest of

Europe as a whole are net losers of jobs and trade both to the USA and to developing countries".

The uneven take-up of teleworking can partly be ascribed to the recession. Interest in teleworking increased in the late 1980s, when it was viewed as a way of retaining scarce skilled workers. This became less of a factor during the recession, leaving much of the expansion of home working to the ranks of the self-employed and those who work from home on an informal, occasional basis.

Indeed, many companies that pioneered teleworking have stopped their schemes completely. The

which can work around the clock," says Rosie Symous, one of FT's managers.

Rank Xerox also once associated itself closely with teleworking - to much public relations acclaim - but has now dropped the practice. Its "networking" experiment in the early 1980s involved employees leaving the staff and working on a self-employed basis, with guaranteed work from the company for a period of time. The teleworkers kept in touch with Rank Xerox via computers and a telecommunications link. But although the experiment suited the company's particular needs at the time, it was not

for 2,500 of its 4,000 employees over the last eight years.

This summer it opened a telecentre in Newmarket, the headquarters of its East Anglian operation, which occupies a tenth as much space as its former offices in the town. The telecentre will house just nine staff, working in secretarial or administrative roles. The sales, consulting and customer service staff work from home, their cars, or occasionally from other Digital offices.

But Digital believes that the weak state of the property market may prevent it from disposing of unwanted buildings and so fully realising its planned cost savings.

This issue was highlighted in a

working for ICL, who now lives on a farm on Orkney, off the north coast of Scotland. The teleworking option, which has been embraced by 300 of ICL's staff, allowed him to abandon his 90-minute-long commute from his previous home to Manchester each day. "I seem to have the best of both worlds," he says. "I earn a Manchester salary and live in a nice, rural environment."

But perhaps the greatest problem concerns the management of teleworkers. This difficulty is most acute for managers who are accustomed to monitoring their staff closely, rather than setting targets and monitoring results.

The experience of teleworkers depends largely on the way they are treated by their employers, according to Huws. She believes that middle managers or professionals who are highly valued by their employers often enjoy teleworking because they continue to feel integrated into the corporate culture. Less privileged workers doing relatively low-grade jobs often suffer from isolation.

Even those employees who embark on teleworking often find it is not for them. Hodson has found that after a few months of a teleworking experiment, more than half of those who volunteer for the scheme are likely to want to return to the office.

A teleworker's potential problems are numerous, including loneliness, distractions from neighbours and family, fear of missing out on promotion opportunities and lack of self-discipline.

These difficulties suggest that companies wishing to make teleworking compulsory will meet resistance from their workforce. Even enthusiasts often find they want to return to the office at some stage, for instance when their children have grown up. "There are stages in people's lives when it suits people to work from home but very few people want to do it all their lives," says Huws.

The problems experienced by teleworkers can often be overcome by encouraging them to come into the office regularly to keep in touch with other staff; this was one of FT's early discoveries. "It is a vital part of flexible working to have a social centre", says Stephen Jupp, a consultant at Digital.

Teleworking schemes that require staff to work in isolation need sophisticated management if they are to retain employees and increase the employer's competitiveness.

There are virtually no technological barriers, no legal barriers, no cost barriers to having people working from home," says Huws. "The barriers are human ones."



DESERT ISLAND MANAGER
Sir Richard Sykes

Yorkshireman Sir Richard Sykes enjoys relaxing on mountain walking holidays rather than by the beach. Nevertheless, the chief executive of Glaxo, the world's second biggest drugs company, relishes the prospect of being marooned on a desert island. He is one of the few scientists who have fought their way to the very top of the drugs industry.

Could you carry on your business from the island?
I might even have a clearer idea of the business than from here in Berkeley Square. I would need telephone, fax and a notebook computer, then could comment on and make decisions from the island. With the extra time I had, it could add up to even better decision-making.

Who would you take with you?
An astronomer. I've always been fascinated by the stars. With those long evenings and clear skies, what a perfect opportunity to study the stars.

What would you take for sustenance?
As a variation from the plentiful fish, I would like to take dried pasta and porcini. They are preserved and should last a while. And to drink, a few crates of Brunello. It would be too difficult to cool any white wines.

Any entertainment to accompany the food and wine?
For music, I would like to take Brahms' four symphonies conducted by Toscanini. He is incomparable. There was a wonderful television series called *Search for the Nile*, narrated by James Mason. That series would help me associate with explorers and pioneers. And for a book I would take Scott's *Last Expedition*.

Would you become a beach bum?
I'm not the sort of person who would lie around on the beach. I need discipline and would exercise for at least an hour a day. I need to keep in top condition both physically and mentally. I'd need to build that astronomical observatory after all.

How would you keep mentally fit?
Apart from the work running the business, I understand there are some very good bridge and chess programs for computers.

Would you try to escape?
Initially it would be quite nice on the island. But a time would come when I would have to consider alternatives. I'm quite practical and I'm sure I could build what was necessary to leave.

What would you most like about the island?
Solitude. I'd miss my family, but I don't have a problem being on my own. And I would not mind driving down the A40 every day.

What would you dislike about being there?
After a time, it would be that there is no access to culture to my family.

Are there any conditions you want to impose on your island?
None. It should be a natural island, unspoiled.

Daniel Green



Department of Employment's report said that "we were surprised by how many [organisations] that used teleworking in the past] had since given up the practice". The reasons given by these companies included job cuts, the departure of the manager who initiated the scheme, the lack of success of the scheme and changes in the circumstances of employees or the company.

For example, FI Group, the computer services company which pioneered British home-working in the 1980s, has stopped the practice completely.

This change was precipitated by FI taking on larger projects, which required greater teamwork.

In Britain, Digital Equipment, the US computer company, saves £20m a year in office costs as a result of introducing flexible working practices.

The fear that teleworking is a back-door route to redundancy has slowed its take-up during the recession. But over the past year, the subject has been re-established on the agenda of large companies, according to Noel Hodson, director of SW2000, a teleworking consultancy.

He attributes this resurgence in interest to the growing burden of commuting, the sharp drop in the cost of equipment, and the economic benefits of teleworking that stem from the retention of trained workers, increased productivity and reduced office overheads.

But productivity claims should be treated with caution. Ursula Huws, the author of the Department of Employment's report on teleworking, points out that teleworkers are selected because they are trained, responsible and productive. "Having selected those people, it is not surprising they are more productive," she says.

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After property savings, productivity gains are usually cited as the most powerful benefit from teleworking. As well as taking less time travelling and gossiping, staff who work at home are usually found to take less sick leave. When the City of Los Angeles set up a teleworking project after January's earthquake, it found that the staff involved were 12.5 per cent more productive than they had been previously.

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recent report by the Conference Board, a New York-based business membership organisation, which found that teleworking had been adopted by only 1 per cent of the employees working for companies that offered schemes involving it. Some 75 per cent of the companies surveyed said the greatest hurdle in a teleworking programme was convincing managers that employees can be productive and properly supervised when they work from home.

The low take-up of teleworking in companies with teleworking schemes also points to some ambivalence on the part of staff.

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MEDIA FUTURES

DK launches five new titles

Big batch of CD-Roms represents a several million pound investment. Raymond Snoddy reports

Doring Kindersley, the UK publisher which has assembled one of the largest multimedia teams in the world, is about to introduce its first big batch of CD-Rom titles.

The company which won awards for its first title, *Musical Instruments*, is publishing five titles on September 23. These include *The Ultimate Human Body*, *The Eyewitness Encyclopedia of Science and My First Incredible, Amazing Dictionary*.

The launch of so many ambitious "edutainment" titles simultaneously, combining words, pictures, sound, animation and video on a compact disc, represents the fruit of a several million pound investment by DK.

The company, which has built up a 120-strong multimedia team, plans to launch another six CD-Rom

titles in the spring and a further six next autumn.

"We are certainly the largest [of this type of company] in Europe," says Alan Buckingham, managing director of DK Multimedia, set up in 1991 to address the emerging market.

Buckingham concedes that this was, to some extent, an act of faith. But he says he never had any doubt about the importance of multimedia — only the timing of its

commercial success. The *Musical Instruments* CD-Rom has already sold between 50,000 and 70,000 copies, with special editions being created for the French and German markets.

One of the new titles takes David Macaulay's best-selling book, *The Way Things Work*, which has sold more than 2.5m copies, and crams on a single disc more than 1,000 illustrations and 300 animations to explain more

than 150 inventions.

At the click of a mouse, everything from lightbulbs to lasers come alive on screen. The program has a suggested retail price of £7.99, although CD-Roms are often discounted. A user simply has to click on any words in the text in red to open more than 1,500 screens and pop-ups, and move instantly from an explanation of a machine to a biography of its inventor. CD-Roms can actually show the inside of a

four-stroke engine working. The *Encyclopedia of Science* (recommended retail price £19.99) has more than 170 main subjects organised into four major categories — chemistry, mathematics, physics and life sciences — with a Who's Who of science and how they made their discoveries.

Upcoming titles will deal with topics ranging from native and world history to electronic atlases and travel guides. Buckingham, who used to be a DK book editor, set out in 1991 with a team of five "to teach ourselves how to make this stuff".

He believes books have to be "reconceived" for multimedia, rather than simply turned into electronic form. The big question for DK, a quoted company capitalised at around £210m and in which US software giant Microsoft has a 20 per cent stake, is how

quickly the consumer market for CD-Roms will grow.

The company estimates there are about 80,000 to 100,000 CD-Rom machines in domestic use in the UK but that number could quickly double or even triple.

The market is much larger in the US, and Buckingham believes that, by the end of this year, 10m homes could have a personal computer which can play CD-Roms.

There are even strong signs that from next year most personal computers in the US may be shipped with CD-Rom capacity as standard.

If so, that could provide a growing market for titles such as *The Way Things Work*, *Encyclopedia of Science*, Stephen Blythe's *Incredible Cross Sections Stowaway* — "an amazing quest through an authentic 18th century warship!"



National security tap dance

Motoko Rich reports on the battle over Internet-based encryption codes

Officials in most countries would agree that the recent spate of plutonium smuggling poses a serious threat to international weapons security, and want to prevent the build-up of nuclear material in the storage banks of would-be nuclear states or international terrorist groups.

In some countries, governments are not just worried about nuclear weapons. They fear that encryption codes — programs for scrambling private messages — can be deadly in the hands of potential enemies.

During World War II the Enigma code, the German encrypting machine, which the Allies cracked and used to eavesdrop on Nazi communications, was a vital key in the Allied victory.

But today, just as plutonium is frighteningly simple to transport in a suitcase, encryption codes are easily transmitted via the Internet, the global computer network.

where there are no national borders and no customs agents to stop smugglers.

These codes consist primarily of complicated computer software which scrambles electronic messages and requires "keys" — extended versions of the familiar ATM pin number — to decode them.

With the explosive use of the Internet for both personal and commercial reasons, security has become a major issue and such codes offer comfort to users worried about their privacy.

Businesses want such codes to protect their sensitive data. Civil rights advocates argue that encryption codes are essential to guard against unwanted surveillance. Human rights organisations in the former Soviet Union, South America and Burma are said to be using computer cryptography to protect their Internet messages from the eyes of the police.

On the other hand, some governments argue that if

encryption codes are widely available on the Internet, any individual or group — including potential terrorists or enemy states — will also be able to protect their messages from national security organisations.

In the US, the government demonstrated this argument in its proposal for the Clipper Chip, an encryption code developed by the National Security Agency which would have allowed computer users to scramble their messages but would also have allowed law enforcement or intelligence agencies to tap in.

But many software authors have developed sophisticated programs which incorporate encryption technology that is virtually uncrackable; it is this technology that governments fear.

In the US, it is against federal law to export strong encryption codes. For the past 18 months, a US federal grand jury in San Jose, California has been investigating whether

the Internet. "The information is now available and there is no way to bottle it up," he said. "Anything you do to try to stop it is artificial." He said the US's export ban merely stymied multinational companies which wanted to use US technology to protect their data. Other US firms complain the US law just creates unfair competition because other countries, including the UK, are not as strict in enforcing export laws on cryptography.

Phil Dubois, Zimmerman's lawyer, said he could face a prison sentence of up to four years if he were convicted by the grand jury. But he said he wasn't sure why the government was singling out his client. "The fact is that this sort of software is out on the street in every country," he said. "And it's not just because someone here has broken the law but because everyone else is as smart as us and they have created their own cryptography."

In the US and Asia-Pacific, pagers are an integral part of the mobile communications sector. The US has 21m paging subscribers, Asia-Pacific 18m, and in some Asian cities pagers are as much a teenage fashion accessory as means of communication.

Western Europe, by contrast, has only 3.2m paging subscribers. Beyond Sweden, few attempts have been made to take the pager into the high street. It remains largely the preserve of the business sector — generally used by companies or organisations that do not want to equip their employees with mobile phones but need them to have some form of mobile communicator.

Almost all European paging operators earn their revenue

on the basis of fixed rental charges, often linked to restricted geographical zones. The package is unattractive to

personal consumers, who want low up-front prices and a simple usage package.

That may be about to change. Sweden is pioneering calling-party pays paging.

Pagers are available on the

high street for less than \$150,

with immediate connection.

In the UK, several initiatives are under way. One of the most adventurous is a pilot scheme to make alphanumeric paging available on a straight calling-party-pays basis.

Alphanumeric pagers are the

most advanced of the range,

allowing callers to leave long

text and numerical messages

displayed on a large screen on

the pager.

Student Pager plans to go nationwide next year. Paging operators will monitor its progress carefully; conventional wisdom holds that an alpha-numeric service is too expensive to provide on a calling-party-pays basis unless the charge is higher than standard premium-rate. The problem is bureau costs, which are high — and cannot be avoided given the current state of voice-recognition technology.



Where in the USA is Carmen Sandiego? The popular geography program encourages children to locate places in detective-like fashion

Interactive child's play

Victoria Griffith assesses the boom in learning programs

The advent of CD-Rom and sharply falling prices for powerful multimedia computers have triggered a boom in children's learning programs.

Parents are investing in software and CD-Rom programs that teach their children reading, mathematics, geography, foreign languages and other skills. The programs often include dazzling animation, sound, and motion picture clips to capture the attention of their young users.

The US market for children's educational software and CD-Roms has grown an estimated 25 to 30 per cent last year, according to the consumer research group Packaged Facts, and has now reached about \$1bn in annual sales.

The number of companies in the market is also increasing strongly, with start-ups like San Francisco-based Big Top Productions now putting out titles and giants like IBM and Microsoft moving in. Microsoft launched a new line of home educational software last year, and IBM, already active in the schools market, hopes to launch products for the home shortly.

Better and cheaper technologies have paved the way for this boom in business. Multi-media computers, powerful enough to store the large amounts of information necessary for capabilities like animation and digitised speech, can now be bought for as little as \$1,200.

CD-Rom may be even more important to growth. "CD-Rom is a vital enabling technology," says Harry Wilker, senior vice president of Broderbund, a major learning program producer. "It allows us to deliver inexpensively a lot of stuff — video, sound, and so on — to the consumer."

CD-Rom is prompting especially rapid growth in the preschool market. "Very young children don't have the text and motor skills required to use the older, less sophisticated programs," says Robert Davidson, president of Davidson & Associates, which excels at mathematics programs.

Frustration over increasingly violent video and computer games has also fueled the educational program surge. "There is a backlash against violent games and parents are searching for alternatives," says

Hope Neiman, vice president of marketing for Knowledge Adventure, an educational program maker. "The philosophy is that if children are going to play with games anyway, they might as well play with something they can learn from."

The most successful learning programs are convincingly disguised as games. In *Reader Rabbit* by the Learning Company, for instance, the animated Reader Rabbit pronounces three-letter words children choose with their mouse on the screen. The popular geography program *Where in the USA is Carmen Sandiego?*, by Broderbund, encourages children to locate places in detective-like fashion.

With technologies improving rapidly, the market is set for change over the next few years. The next step will probably be programs that allow users to connect to other players or databases. Davidson, for example, plans to launch an adult program, *War Craft*, this autumn which can connect two players via a modem. Although the game's title sounds violent, the company says it resembles a game of chess. The company

hopes to launch similar products for the children's market soon.

"There is a deeply felt need to socialise through these programs," says Wilker of Broderbund. "The expansion of this to more than one computer — so children in two different households can play with each other — is inevitable." Manufacturers also foresee an onslaught of educational programs that allow users to access databases through on-line services.

Digitised voice and voice recognition technology will play a role in the industry's development. "Voice recognition technology is important for our language programs," says William Dinsmore, president and chief executive of the Learning Company. "In one or two years, we believe it will be a big part of our mix."

While growth has been strong, most people in the industry believe it has a long way to go before it reaches maturity.

With technology improving rapidly, the children's educational sector will probably ride the boom for some time to come.

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NatWest International Trade & Banking Services provides confidential support for UK exporting companies, covering everything from trade finance to lowest-cost international payments.

Export Awards

NatWest runs the FT Exporter, The Institute of Export, British Airways and KPMG Bear, Marwick in the search for 1994's Champion Exporter: the company (large or small) which best demonstrates commitment and professionalism in Britain's export drive.

Awards are national and regional, as well as sectoral. Motivation, the overall winner receives the Export Excellence Trophy and a first prize of a £5,000 travel bursary; each regional winner gets a smaller travel bursary. Entry is £115. For full details and an entry form, telephone 071-920 1580 or write to: National Westminster Bank, International Trade & Banking Services, Export Excellence Awards, Level 5, Drapers' Gardens, EC2R 7DP, London EC2R 7DP. Closing date 16th September 1994.

Export Forums

Running in parallel with the Awards, a series of regional Export Forums are being held across the country in which people from exporting businesses can get together with the experts to share solutions to export problems. Attendance is FREE to delegates from UK exporting companies.

THE NATWEST FT EXPORTER FORUMS AND AWARDS

Here are the dates that no exporting executive can afford to miss:

Glasgow	5th	October
Newcastle	19th	October
Manchester	25th	October
Leeds	27th	October
Swindon	31st	October
Coventry	2nd	November
Nottingham	10th	November
Belfast	24th	November

To apply for free Forum tickets, either telephone 0295 277770 or send the coupon below to: NatWest Exporter Forums, FREEPOST, Stormark House, 30A Horse Fair, Banbury, Oxfordshire OX16 0BR.

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PEOPLE

Business heart of west Belfast

Mackie International is to be floated in London. Owner Pat Dougan talks to William Lewis about his hopes for a post-ceasefire Northern Ireland

Pat Dougan sees himself as a man on a mission - to bring his children home to Ulster. As owner and chief executive of Mackie International, the precision engineering firm, the head office of which lies between the Catholic Falls Road and Protestant Shankill Road, Dougan believes he and his company are living proof that Belfast's religious divide can be beaten.

By overcoming sectarianism at Mackie - where 380 Catholics and Protestants are working side by side to build a prospering business - Dougan believes it may help tempt home his, and other children, to build a new peaceful Ulster.

"My children all left this country and that is a sad situation," he says. "They were all educated here and then cleared out."

"I have a son in California, a son in the south of England, I have a daughter living in South Africa, a daughter living in the Republic of Ireland and one at university in Dublin," he says. "And mine is probably a good example of families in Northern Ireland."

Dougan was persuaded by Richard Needham, his friend and the then Northern Ireland minister, to come out of retirement and take over Mackie.

Last Friday Mackie announced that it is to be quoted on the UK's Unlisted Securities Market via a placing, a move which will be followed by a full listing for the company on the London Stock Exchange. The company, which specialises in the design, manufacture and installation of textile machinery for a worldwide market, will be capitalised at around £2m. Dougan last week spoke of his excitement at the company's flotation plans and his personal commitment to the peace process in Northern Ireland.

The share placing follows a sharp recovery in the company's fortunes. In 1991 sales

dipped to just £6.1m and Dougan says bluntly that the company was "dying". However, this year the company is expected to make pre-tax profits of about £2m on turnover of around £19m.

Flootation will enable Mackie to eliminate debts of £14.3m and help finance a capital spending programme.

The significance of the flotation announcement is clear from the private reaction of many of Ulster's business leaders. One said that he "would pray for Mackie's success and anything which shows the world" that after the IRA ceasefire the region has once again become investment friendly.

Dougan agrees that the company's health is crucial to the well-being and future of west Belfast: "This company could become the flagship of west Belfast. If we can demonstrate to US and overseas investors that there is a work ethic here, this will allow us to develop the skills of the community." Improvements in training facilities for local people are already under way with the building of a new university site and training centre close to the Mackie factory.

For Dougan, success at Mackie is his way of "doing his bit".

Because of its location in west Belfast, the company has a significant profile in proportion to the size of its business activities.

"The excitement is of this whole thing going forward. If we can create lots more industry, then the opportunity will be for other families, just the same as my family, to return to Northern Ireland," he says. "I feel I have a contribution to make and I am trying to make it through this."

It is certainly not money which keeps the 61-year-old Catholic happily running a company which has a predominantly Protestant workforce

and is situated in one of the most volatile regions of western Europe. Due to the success of Powerscreen International, another Northern Ireland company which was floated and which Dougan chaired until 1990, he now owns about £2m worth of property and 140 acres of farmland. His current 66 per cent share holding in Mackie will fall to just under 21 per cent after flotation.

Dougan insists he will stay on to "finish the job" at Mackie. "I am very excited by the whole prospect. I do not want to miss the success, and I do not mean in a monetary sense. I want to be here when this thing is a total success."

His declared motives are confirmed by a former colleague. "This man is one of the old-fashioned good guys," he says. "By keeping that company alive, he has done more than any politician to help end the problems in west Belfast."

An adviser to Dougan says he is a "truly dynamic individual who would think nothing of getting on an aeroplane to Africa to clinch a deal. I find him exhausting, he never stops."

Dougan says that "the world has always been the place I have sold my wares in". He sleeps four hours each night and works a 12-hour day, arriving in time for a 7am start. Such high energy levels will undoubtedly be needed to persuade City investors to put money into a company situated in an area which many of them would not even dare visit. And not without good reason. On Wednesday night, less than a mile from Mackie's factory in Springfield Road, Republicans welcomed in the IRA's ceasefire by virtually laying siege to the local RUC police station. Eventually the crowd dispersed but it was a clear reminder of how tense and volatile the mood of the local community still is.

Fortunately for Mackie, Dou-



Pat Dougan, owner of Mackie International

gan's enthusiasm extends to all parts of Northern Ireland. He makes great play of the "work ethic" in Ulster, especially among Protestants, and shuns off the idea that violence and intimidation have ever affected him or his business. He claims never to have been threatened, and says that "industry has not been really affected by the troubles". However, "it has to be in the best interests of Northern Ireland to have a cessation of violence".

Thirty per cent of Mackie's workforce is Catholic but he says there have been only a small number of sectarian incidents at the company in recent years. For this he singles out the trade union movement for praise: "It helped keep things

calm. The trade unions have worked tirelessly to keep the peace on the shop floor," he says.

And if enthusiasm does not do the trick Dougan raises the issue of duty. He describes Mackie's flotation as "the first opportunity the City of London has had, post the cessation of violence, to show its confidence in Ulster".

As for the politicians in Ulster, he believes they are "generally an honest lot but community leaders should be busy building bridges".

And what if the peace in Ulster does hold? For Dougan the sky is then the limit. "We have the potential to do sales three times what we do now," he says.

Yet he will be neither chairman nor chief executive of the newly-formed Lockheed.



The aphoristic Norman Augustine

Treasury moves in Italy

Martin: both jobs are going to Daniel Tellep, 62-year-old chairman and chief of the larger Lockheed group, while Augustine will have to make do with the lesser title of president.

Still, Tellep insists that the two of them will work together as a team. And if this looks suspiciously like superimposing an extra management layer, it has been agreed that when Tellep retires - in, say, a couple of years' time - Augustine will become chairman and chief executive.

will take on Alberto Giovannini's role as coordinator of the council of experts. Giovannini himself, now Jerome Chazen Professor of International Business at Columbia, will continue to advise the Treasury on the privatisation of Italy's state electricity company, Enel, likely to take place this year or in early 1995.

Dynastic moves at Danone

Heads of French companies are often criticised for being too monarchial - and perhaps too dynastic, in the case of Antoine Riboud, the 75-year-old head of the Danone food group, whose son, Franck, 38, has been just made his number two, writes David Buchan.

Antoine Riboud, whose management style is described by one Paris analyst as increasingly authoritarian and omnipotent, has never made any secret of his desire to see his son rise to the top of Danone, which he has built up under the name of BSN, recently dropped in favour of the more identifiable best-selling brand of Danone yogurt.

But the announcement of Franck Riboud's elevation to "vice-chairman and president" under his father who is "chairman and chief executive" was careful to mention that the move was made at the initiative of Michel David-Weill, the board's non-executive vice-chairman and head of Lazard, which owns 5.9 per cent of the group.

Franck Riboud, who replaces the retiring Georges Leclercq, has worked at Danone since he graduated from the Lausanne Polytechnique in 1981. He has had a taste of responsibility at most branches of the group's multifarious food businesses and since 1992 has been responsible for corporate development.

Danone officials claim that any idea of Franck being groomed to take over from his father is premature; the latter can go on until he is 80, according to the group's statutes.

At the board meeting which elevated Franck, it was also announced that Jacques Vincent and Christian Laubie will join Philippe Lefebvre in the inner circle as senior vice-presidents.

THE WEEK AHEAD

DIVIDEND & INTEREST PAYMENTS

■ TODAY

American Express Credit Corp. 8% Dual Cur. Sfr. Bd. 1995 Y80000.0

British Petroleum 8% Dual Cur. Bd. 1995 Y80000.0

Clayhills 1.875%

Dewhurst 0.75%

Do. A N/Vtg. 0.75%

Electrocomponents 7p

Gen. Motors Acceptance Corp. of Canada 3/4% Nts. Sep. 1997 C\$77.50

Gillette 0.25%

Halifax Bldg. Scy. FRN 1999 C\$14.67

Istana 6.25% Nts. 1999 Y62000.0

Royal Hotel 6.16% Bd. 1997 Y61000.0

Scottish & Newcastle 11.25% Nts. (Kingdom of) 65/6% Nts. 2003 C\$2.50

Symonds Eng. 0.25p

Vega 0.205p

■ WEDNESDAY

September 7

Blick 3.5p

Safeland 0.75p

Woolwich Bldg. Scy. FRN 1999 1996 C\$14.53

■ THURSDAY

September 8

Abbey National Treasury Services Ltd. FRN 1999 C\$11.50

Banner Homes 1p

■ FRIDAY

September 9

Anheuser-Busch \$0.40

Treasury Ftg. Rate: 1999 C\$1.2406

■ SATURDAY

September 10

Treasury 5 1/4% 2008/12 2.25%

General Motors \$0.20

Grace (WR) \$0.35

Joseph (Leopold) 14.25p

Carclo Eng. 7.2p

European Assets Tst. F10.08 Funding for Homes 10 1/4% Ob.

2018 E2.025

Greenfriar Inv. 2.2p

Holders Technology 2p

Investors Capital 1st. 1.3p

JLI Grp. 3.2p

LJX Service 5.5p

Malvern UK Index Tst. 1.7p

Marweb 17.35p

Motor World 2.5p

Oriel 3p

Pelican 1.25p

Savills 1.5p

Scott Pickford 0.9p

Taxco \$0.80

Warner-Lambert \$0.61

Woolwich Bldg. Scy. 7% Nts.

1998 C\$700.0

■ FRIDAY SEPTEMBER 9

COMPANY MEETINGS:

Costech Packaging, Courtney Road, Greenock, Kt. 1.00

Investment Corp., Fallow House, Ridgewell, Essex, SS12.00

Lister & Co., Noveltd Bradford, Marylebone, Rd., London, NW1 2LW

Ormeau, Chichester Insurance Institute, 20 Aldermanbury, EC2, 10.30

P&T, Butchers Hall, St. Bartholomew, Ec. 12.00

Reed, Phoenix, Gloucester, Hall 9, Montague Close, S.E. 12.00

Stephens, Lesser Way, South St., John Place, Pk, 12.00

Stevens, Chancery Lane, Clerkenwell, Ec. 12.00

Swiss Re, 100 Finsbury Square, London, Ec. 2 10.00

Thames, 100 Finsbury Square, London, Ec. 2 10.00

Turner & Hetherington, 100 Finsbury Square, London, Ec. 2 10.00

■ THURSDAY SEPTEMBER 8

COMPANY MEETINGS:

Beecham, Berger Way, North Lynn Ind., Ec. 10.30

Birkdale Grp., 62-64, Birkdale Street, Liverpool, L1 9LH

Delphos Tealow & Chilcotts, 30, Throgmorton Street, E.C. 2 11.00

Fletching Int. High Inc., Inv. Tst., 25, Corporation Avenue, E.C. 2 12.00

Freighters, 20, London Wall, London, Ec. 2 11.30

Grange Darwent, 50, Darwent Street, E.C. 2 11.30

Smith David St. James Court Hotel, Buckingham Gate, S.W. 1 10.30

Triplett Lloyd, Botanic Gardens, Walthamstow, London, E.17.00

Watson, 100 Finsbury Circus, E.C. 2 12.00

Systems, Drum Eng. Co., Cross Lane, Salford, M3 3LP, Inv. Tst., 12.00

■ BOARD MEETINGS:

Fincantieri

Stellibrach

NTR Japanese Smaller Co's Tst.

Sun Alliance

Tottenham Hotspur

CONFERENCES & EXHIBITIONS

SEPTEMBER 6-8

INFRATEL '94
Three-day international trade exhibition of products and services for railway infrastructure to be held in C-MEX Centre, Manchester, England. Over 155 organisations from 13 countries are taking part in this very timely event. Exhibition is supported by two associated one-day seminars organised by the Institution of Civil Engineers.

Contact: Judy Adspers - Mack-Brooks Exhibitions Tel: (070) 275 641

MANCHESTER

SEPTEMBER 12

Czech Business Day
CBT Conferences, includes presentations and workshops on a wide range of trade and investment opportunities. Czech delegation includes Vlastimil Dlouhy, Minister for Industry and Trade.

Contact: Nicholas Martin
CBT Conferences Tel: 071 379 7400 Fax: 071 497 3646

LONDON

SEPTEMBER 12-18

UK Cable, Telephony & Finance: Leading the World to the Information Superhighway
An in-depth conference on the convergence, cooperation and competition in the UK cable & telephony industry.

Contact: Patricia Baynton, Kager World Media Limited Tel: 071 371 8880 Fax: 071 371 8715

LONDON

SEPTEMBER 13

COMPETENCY & COMPETITIVE ADVANTAGE
Practical working conference with representatives from top UK organisations demonstrating how the effective use of competencies within their operations has played a significant role in helping them to achieve their business goals. Also choice of workshops: Organisational Development and Pay Strategy.

Contact: Conference Manager, Human Resources Partnership Tel: 071 409 0699 Fax: 071 409 4285

LONDON

SEPTEMBER 14

Financial Astrology Seminars
Two full evening sessions with Robert Iltis (from USA) world renowned Astrologer and writer of PC Software "Astro Analyst" and Roy Gilbert, City of London Astro Analyst who has successfully predicted Bond markets through 1994.

Contact: Finnings Conference Centre, BCCR, Full details - Roy Gilbert Consultants Phone/Fax 0276 685956

LONDON

SEPTEMBER 14/15

Financial Astrology Seminars
Two full evening sessions with Robert Iltis (from USA) world renowned Astrologer and writer of PC Software "Astro Analyst" and Roy Gilbert, City of London Astro Analyst who has successfully predicted Bond markets through 1994.

Contact: Finnings Conference Centre, BCCR, Full details - Roy Gilbert Consultants Phone/Fax 0276 685956

LONDON

SEPTEMBER 16-20

The National Education & Jobs Fair
The UK's most definitive careers and education show including a comprehensive seminars programme. Over 140 universities and higher education colleges will be exhibiting and promoting a huge range of courses at all levels.

Contact: Free Foyer - Central Exhibitions Tel: 021 767 2413

NEC, BIRMINGHAM

SEPTEMBER 19-20

BUSINESS PROCESS RE-ENGINEERING (BPR)
Continuing series of seminars for managers charged with designing and implementing BPR initiatives. Presented by leading US practitioner and BPR author. Proven how-to-do-it implementation guide illustrated with case studies and workshops. Course book also available. Over 50 organisations in the private & public sectors have already attended. Repeated November 21-22.

Contact: Richard Parry, Vertical System Interface Ltd Tel: +44 435 252066 (24 hours) Fax: +44 435 490821

LONDON AREA

SEPTEMBER 19-22

Fire 94
The national conference & exhibition for the whole fire protection profession, featuring a wide range of the latest fire safety equipment and services.

Contact: Jane Malcom-Cox FMG International Publications Ltd Tel: (0737) 768611 Fax: (0737) 761685

BOURNEMOUTH

SEPTEMBER 20

How to succeed with mergers and acquisitions
Over 50 per cent of mergers and acquisitions fail and more often than not it is 'people' issues which cause the failure rather than any strategic, financial or marketing elements of the business. This day conference will identify and address the critical factors in the mergers and acquisitions process which matter most to people.

Contact: Conferences Tel: 071 730 0322

LONDON

SEPTEMBER 22

CSI Annual Pensions Conference
Conference, in association with William M Mercer Ltd, considers company pension policies and Government strategies in light of legislative changes. Keynote speaker: William Hague, Minister of State for Social Security.

Contact: Sandra Aldred
CSI Conferences Tel: 071 379 7400 Fax: 071 497 3646

LONDON

SINO-BRITISH BUSINESS TRADE & EMPLOYMENT FAIR

25-28 NOVEMBER 1994 HAMMERSMITH UK

A vital new event for those companies who sell and market China to the 21st century's biggest market. Organised by Chinese Services in co-operation with the Chinese Council for International Trade (CCT).

• Three day exhibition where you can hold face to face meetings with your potential business partners. Enter the Chinese Market! With distinctive speakers from both British and Chinese government and business. A Chinese Cultural Festival. A chance to relax and enjoy the delights of China.

China Monitor Services, 10 St Michael's Terrace, London, LS6 8QD Tel: 0532 302768 or 0532 751 765 Fax: 0532 307769

Limited free sample copies of "China Monitor" magazine are available. Please send a SAE (postage paid).

TO ADVERTISE IN THIS SECTION PLEASE CALL NADINE HOWARTH ON 071-873 3503

SEPTEMBER 22

Latin American Financial and Business Briefing
Economists, academics and business leaders from six Latin American countries outline the financial and business opportunities in the region, including Brazil, Argentina, Mexico, Peru, Chile and Venezuela. Sponsor: IEA/Adm. Cost: £200 + VAT

Contact: Melisita Jones at Conference Profile

Tel: 071 236 4938 Fax: 071 236 1889

LONDON

SEPTEMBER 22

Profit Related Pay
This conference examines the practical aspects of introducing, implementing and designing a successful profit-related scheme. Topics include a review of whether PRP is right for a company, the design process, employment law issues and a practical analysis by Seven Trust PLC.

Contact: Steve Kissane, IBC Legal Studies and Services Limited

Tel: 071 379 7400 Fax: 071 497 3646

LONDON

SEPTEMBER 22

Supplying the Demand: Keeping your customer in a changing world

Day One Strategic Planning Society & ESRC Conference

We live in a world of consumer choice. The old marketing concept of supply and demand needs updating. Marketing strategy must acknowledge socio-economic changes and demographic trends in order to maintain competitive advantage.

Contact: Jo Malone, The Strategic Planning Society Tel: 071 336 7737

LONDON

SEPTEMBER 25/27

European Equities Investment Management Conference

Major international conference on pan European investment strategy featuring analysis of the growth of the continental and investors in Europe and including 16 country-specific workshops.

Contact: Simon Siegel, Dow Jones Telecommunications Tel: 0223 466744 Fax: 0223 323 2971

LONDON

SEPTEMBER 27

Hightech to Manufacturing

CBI Conference, in association with BT, brings together leading experts to examine developments in information and communication systems and their important role in company strategic planning.

Contact: Georgia Kingaby CBI Conferences Tel: 071 239 7400 Fax: 071 477 3646

LONDON

SEPTEMBER 27

Telecommunications Billing Systems '94

Information for Competitive Advantage Royal Lancaster Hotel, London, W2 29th-30th September 1994 Worldwide Forum for Billing Systems professionals

Last year attended by over 200 people Tel: (071) 274 6723 for details

LONDON

SEPTEMBER 30

Technology Transfer - Creating Competitive Advantage

A one day briefing from NCC's Legal Group on rights and responsibilities in software procurement. Practical and directly relevant to Legal Advisors and Company and IT Management. £250.00 + VAT. Fax for further information or provisional booking to Marie Dwyer, NCC on 061 236 8049 or Tel: 061 236 6333

LONDON

SEPTEMBER 27

User Protection in System Procurement

A one day briefing from NCC's Legal Group on rights and responsibilities in software procurement. Practical and directly relevant to Legal Advisors and Company and IT Management. £250.00 + VAT. Fax for further information or provisional booking to Marie Dwyer, NCC on 061 236 8049 or Tel: 061 236 6333

LONDON

SEPTEMBER 27

Women mean business

This one day conference has been designed to inspire businesswomen seeking to advance their careers and to provide useful advice to women in the organisation and management of different aspects of their personal lives.

Contact: Claire Mackie, The Economic Conferences Tel: 071 430 1074 Fax: 071 409 3396

LONDON

SEPTEMBER 27-28

World Port Conference

This seminar will offer a unique view of port privatisation worldwide to all involved parties. It will cover the valuation process - accessing private capital - competitive strategies in changing seaport markets - privatisation models and experiences - the changing role of port authorities.

Contact: Pauline Thellier Tel: +44 71 779 8605 Fax: +44 71 779 8759

LONDON

SEPTEMBER 27-28

PPMA Show

The UK's premier Show for processing and packaging machinery. Over 200 exhibitors representing 300 international machine manufacturers. Equipment to process and pack food, pharmaceuticals, cosmetics, chemicals, beverages, confectionery etc. Free daily seminar on CE Mark regulations.

Contact: Mervyn Skates Tel: 081-681 8225 Fax: +44 351 671 3594

LONDON

SEPTEMBER 27-29

PPMA SHOW

The UK's premier Show for processing and packaging machinery. Over 200 exhibitors representing 300 international machine manufacturers. Equipment to process and pack food, pharmaceuticals, cosmetics, chemicals, beverages, confectionery etc. Free daily seminar on CE Mark regulations.

Contact: Mervyn Skates Tel: 081-681 8225 Fax: +44 351 671 3594

LONDON

SEPTEMBER 28

The Third Age of Financial Services

The opportunity in the 50+ market. A one day conference organised by Age Concern England and The Henley Centre, designed to help those companies interested in marketing goods and services to the 50+ age group.

Contact: 5+ VAT

Contact: Steve Dawson, Best & Young Tel: 071 591 2285 Fax: 071 242 5862

LONDON

SEPTEMBER 29

Ernst & Young

Transfer Pricing Conference Implications for multinationals of 1994 OECD Report and Final US Regulations Price: £100.00 plus VAT

Contact: Tim Cowper, Ernst & Young Tel: 071 591 2285 Fax: 071 242 5862

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LONDON

SEPTEMBER 29

BUSINESS TRAVEL

Flight ban
On Friday, the Federal Aviation Administration said airlines in nine third world countries failed to meet international safety standards and have been banned from flying to the US. It also gave conditional approval for continued flights from four other countries and said their safety standards would be kept under close scrutiny.

The nine countries which did not meet minimum standards were: Dominican Republic, Belize, Honduras, Nicaragua, Paraguay, Uruguay, Gabon, Ghana and Zambia. The four put under continued close review were: Bolivia, Netherlands Antilles, El Salvador and Guatemala.

Beirut strike
More than 2,000 travellers bound for Europe, North Africa and Gulf states were stranded at Beirut International airport on Friday when flight crews of Middle East Airlines, Lebanon's national carrier, went on strike Friday demanding a pay increase.

The open-ended strike by 300 pilots and flight engineers grounded at least 10 MEA aircraft.

The strike was launched at the height of Lebanon's annual summer travel season.

Airline officials said negotiations were under way between the strikers and management of the state-owned airline.

Latvia plan
Scandinavian Airlines and a US-based investment firm presented plans on Friday for a new international carrier based in Latvia.

The plan, which was requested by Latvia and seems assured of approval, calls for replacing two current Latvian airlines with one system-based in Riga. The new carrier, which has not yet been given a name, would use the Latvian capital as a hub and initially would fly within the Baltics and neighboring countries.

Ukraine flight
After more than two years of unsuccessful attempts, Ukraine's financially troubled national airline began a service from Kiev to Hungary last Thursday.

Air Ukraine has announced several times since 1992 that it would start a twice-weekly service to Budapest, but was unable to do so due to technical and financial problems.

Strike threat
Last Thursday, British Airways cabin crews at Manchester and Birmingham backed strike action in a ballot by the Transport and General Workers Union.

Meetings are now to be held to try to resolve the dispute, which is over holidays and allowances affecting air hostesses and stewards.

Three-quarters of the 563 cabin crew union members at the airports returned their papers in the ballot.

A total of 88 per cent backed a strike, while an even bigger proportion, 89 per cent, supported other forms of industrial action short of a walkout, said the union.

Virgin to Australia
Richard Branson's Virgin Atlantic is to start services to Australia in partnership with Australian airline Ansett.

The two carriers have formed a marketing partnership, which means Virgin will be offering 2889 London-Sydney return tickets.

Passengers will fly Virgin from London to Hong Kong and then take an Ansett flight to Sydney, with connections to Brisbane and Melbourne. There will be three flights a week from September 10, increasing to five in the New Year.

Likely weather in the leading business centres

	Mon	Tues	Wed	Thurs	Fri
Dubai	26 30	26 31	26 30	26 31	26 31
Hong Kong	26 31	26 29	26 31	26 31	26 31
London	26 29	26 29	26 29	26 29	26 29
Frankfurt	24	24 21	19	20	20
New York	26 29	26 29	26 29	26 29	26 29
Los Angeles	26 29	26 29	26 29	26 29	26 29
Moscow	26 29	26 29	26 29	26 29	26 29
Paris	26 29	26 29	26 29	26 29	26 29

Minimum temperatures in Celsius
Information supplied by Meteo Consult of the Netherlands

'Stunning' Kansai opens its doors

By Michiyo Nakamoto in Tokyo

Kansai International Airport opened yesterday. "Take-offs and landings went very smoothly," said Tsumeharu Hattori, airport president. But 19 flights were delayed for up to 65 minutes - owing to the malfunction of an air traffic-control computer - and he acknowledged that the opening, after seven and a half years of construction, did not give cause for "unaduloy joy".

"We are still learning from problems, and if two more runways are to be built soon we will need more support from the Kansai region," he said.

Kansai is built on a man-made island off Osaka and is Japan's first major airport to operate round the clock. It has a daily capacity of 454 arrivals and departures. But, partly because of high landing fees

and passenger service charges, only 339 international and 469 domestic weekly flights were scheduled by the time of the opening.

For harried business travellers who do use the airport, Kansai is likely to offer plenty of visual appeal with a stunning terminal building designed by Italian architect Renzo Piano.

Transit passengers to other cities in Japan will also find the airport designed to meet their needs, with flights taking off to 24 domestic destinations from the same terminal building. Passengers are only required to move either up or down a floor by escalator or elevator.

A shuttle that runs along the length of the terminal building at frequent intervals ensures that moving from one end of the long building is a smooth and easy process.



Kansai: designed by Italian architect Renzo Piano.

station is nearly Y3,000, and the 35-minute boat ride to Kobe, to which there is not direct train link, is Y2,400.

At around 8am yesterday, The Crystal Wing was the first ferry to make the 30-minute journey from Kobe air terminal to the airport island. But, due to engine trouble, another

boat, the Pearl Wing, had to return to Kobe at around 7am. The 173 passengers were transferred to another boat.

In a related development, an accident involving a hydrofoil carrying passengers from the port of Kobe to the airport forced more than 100 passengers to miss their flights.

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Events like these also imprinted the notion of airline security on travellers' minds. Other aspects of aviation safety (such as airworthiness) are easier to forget about; but airlines now work on the basis that security must not only be

Airlines keep their guard up

Charles Jennings

looks at the security implications of declining terrorism

C **a**rolos the Jackal may be behind bars, Israel may be entering into peace agreements with its neighbours and the IRA may have declared a ceasefire; but there is to be no slackening of airline security procedures.

As a spokeswoman for United Airlines puts it: "Security won't change. We'll keep operations absolutely 100 per cent as they are." This is a theme echoed by El Al, which declares itself "probably more on our guard than before. We're certainly not relaxing, with peace in the air. Indeed, there may be more splinter groups forming as a result of the peace process, so we have to redouble our efforts."

The big date in the world of airline security, are September 12 1970 - when Palestinian terrorists blew up three airliners in Jordan, and simultaneously attempted to hijack an El Al jet at Heathrow; and December 21 1988 - the date of the Lockerbie bombing. The first prompted the worldwide introduction of X-ray scanners and metal detectors; while the second led to the present mishmash of regulations, concerning inter alia the carrying of electrical items and the problem of identifying which passengers are responsible for which pieces of luggage.

Events like these also imprinted the notion of airline security on travellers' minds. Other aspects of aviation safety (such as airworthiness) are easier to forget about; but airlines now work on the basis that security must not only be

or two. But it remains at a very high level.

For the airport authorities, as well as the airlines, the fact is that to talk about security is to some extent, to breach security. And no one in their right mind is going to advertise, say, a slimming-down of baggage checks, even if such a thing were on the cards. According to the British Airport Authority: "The thing about security is that we review it constantly and we certainly wouldn't be making any reductions. The process of review never stops, it's an ongoing situation."

In fact, much of Britain's airline and airport security is mandated directly by the Department of Transport.

There is a bottom line imposed by the DoT, below which carriers may not go; although they can add further procedures as they choose. Some of the more recent DoT regulations include checks on baggage going onto the holds of aircraft (in addition to the hand luggage searches introduced some years ago); tougher security arrangements for airport staff, and making it an offence to give false information about the contents of one's baggage.

Having raised the stakes to their current height, there is clearly no easy way to lower them again. In Japan and the US, where the IRA, the Red Brigade and the PFLP have not been so active, flight security can sometimes seem extremely relaxed. But elsewhere air travellers will continue to face the same hours of tedium that they have come to know so well over the last two decades.

ARCHITECTURE

View of Wardour's hidden treasures

Colin Amery on the castle's restoration appeal

W **a**rdour Castle, in Wiltshire, feels like the setting for Brideshead Revisited. It is one of the great 18th century houses of England. It was built for Lord Arundell in the 1770s, with both a house and chapel designed by James Paine. Outside they are severe and uncompromising. Inside, they both contain brilliant surprises. In the house, there is a staircase that is an architectural tour de force and the whole interior of the chapel is a decorative triumph.

The recent history of Wardour has not been entirely happy. In 1980 the great house became Cranborne Chase School. Inevitably new buildings were added, and alterations were made that changed the character of the place. The school closed a few years ago and the house has been sold to be divided into apartments.

The chapel had an independent existence run by the Jesuits who have cared for its treasures, and in 1992 a programme of structural repair was undertaken. An appeal was launched and funds are needed to complete the work.

As part of this appeal an exhibition and sale of paintings has been mounted at Christie's in London. One hundred artists were commissioned to paint their impressions of Wardour and the results are on view at Christie's in Ryder Street, St James's, London, SW1, until September 9.

During this week it is not just the paintings that are on view but also a display of some of Wardour's hidden treasures. There are historic vestments of extraordinary quality as well as silver and gold - a reflection of the panoply of worship from the 18th century.

Short of visiting the chapel itself (Wardour is near Tisbury, in Wiltshire) it would be difficult to think of a more imaginative evocation of a



Wardour chapel: interior is a decorative triumph

Alex Stanley

great building than this exhibition.

Although technically a private chapel, it is the size of a major parish church. James Paine finished it in 1776 and Sir John Soane added to it in 1790. Its visual climax is the sumptuous altar which was commissioned from the master of the Roman Baroque, Giacomo Quarenghi.

Great and splendid rituals must have been conducted around this altar and they were enhanced by the vestments and precious vessels.

It is important not to miss the vestments which are some of the finest examples of ecclesiastical needlework to be seen anywhere.

The three-dimensional quality of the work on the famous Westminster chasuble is staggering. Tudor roses, porcupines, fleur-de-lis and pomegranates are scattered across red velvet with a liberality that is gloriously extravagant. We are

in the arcane world of the orphrey and dalmatic, the cope and the chasuble - theatrical yet sacred garments that are a far cry from the hessian cross stitch garments that pass as vestments in the modern catholic and Anglican church.

There are several paintings that evoke the chapel well - work by Alan Dodd, Edmund Fairfax-Lucy, Jane Dowling and Riccardo Cinalli is some of the best. There is enormous variety and work in all media - even a set of painted porcelain teapots, cups and bowls inspired by Wardour and made by Melinda Paton.

The idea of encouraging contemporary artists to contribute their work to help save an older work of art is an inspired one. Wardour Chapel of All Saints is celebrated by this exhibition and shown to be one of the great 18th century churches of Europe that deserves to be perfectly restored.

INTERNATIONAL BANKING

29 & 30 September 1994 - Madrid

Timed to precede the annual meetings of the International Monetary Fund and the World Bank, the conference will provide a high-level forum to debate key issues facing the international banking community.

SUBJECTS INCLUDE:

- Future for international banking
- Banking in Europe - strategies for expansion
- European banking privatisation
- Implications of a single European currency
- Current concerns in supervising the banking industry
- Do derivatives pose a major risk to the international banking system?

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Banco Santander

Dr Josef Ackermann
President of the Executive Board
Credit Suisse

Mr Richard J Boyle
Vice Chairman
The Chase Manhattan Bank, NA

Dr H Onno Ruiting
Vice Chairman
Citicorp and Citibank, NA

Mr Egidio Giuseppe Bruno
Deputy Chairman
Credito Italiano SpA

Lord Alexander of Weedon QC
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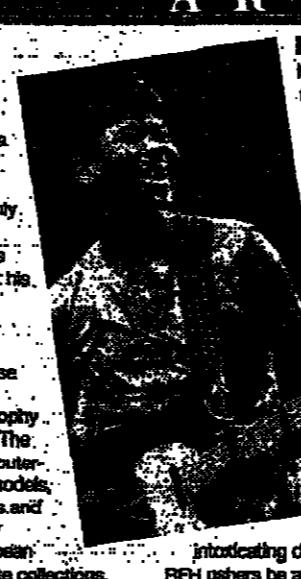
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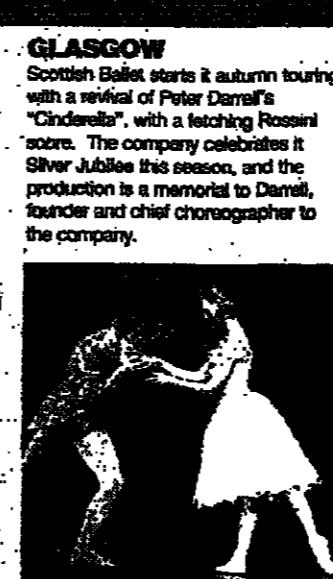
NEW YORK
New York City Opera starts its autumn season at the Lincoln Center on Thursday. The main interest is in the opening week: the first night on Saturday of a new production of Borodin's "Prince Igor", not seen in New York since City Opera's last production in 1988. The cast is headed by several Russian principals, and Daniel Woetzel of City Ballet will choreograph the Folksong Dances. The season runs till November 20.



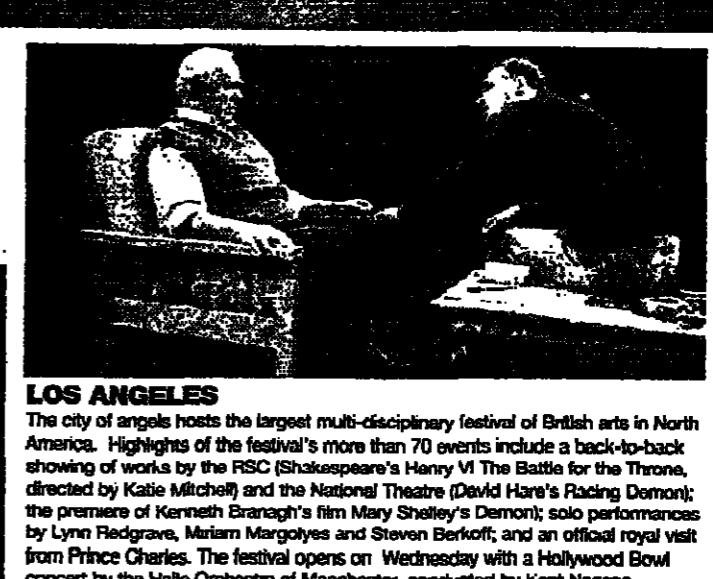
MANTUA
The first exhibition to be devoted to the Renaissance genius Leon Battista Alberti opens on Saturday. He not only left a legacy of innovative buildings (two in Mantua), but he, brilliant theorist and artist on painting, sculpture and architecture put those arts on a par with literature and philosophy. In the 16th century, the show includes computer-conceived scale models, drawings, miniatures and first editions, lent by American and European museums and private collectors.



LONDON
King Sunny Ade and the Africa Baaba bring their juju music to Europe this week with concerts at Amsterdam's Paradiso on Wednesday, the New Morning in Paris on Thursday and London's Royal Festival Hall on Friday. Fusing traditional Yoruba folk tunes with Ghanian highlights, the twenty voices, electric guitars and talking drums make interlocking dance music. Will the R&B ushers be able to cope?



GLASGOW
Scottish Ballet starts its autumn touring with a revival of Peter Darrell's "Cinderella", with a fetching Rosalie. The company celebrates its Silver Jubilee this season, and the production is a memorial to Darrell, founder and chief choreographer to the company.



LOS ANGELES

The city of angels hosts the largest multi-disciplinary festival of British arts in North America. Highlights of the festival's more than 70 events include a back-to-back showing of works by the RSC (Shakespeare's Henry VI The Battle for the Throne, directed by Katie Mitchell) and the National Theatre (David Hare's Racing Demon); the premiere of Kenneth Branagh's film Mary Shelley's Frankenstein; solo performances by Lynn Redgrave, Miriam Margolyes and Steven Berkoff; and an official royal visit from Prince Charles. The festival opens on Wednesday with a Hollywood Bowl concert by the Hallé Orchestra of Manchester, conducted by Kent Nagano.

Barricades up at the Bastille

A time-bomb has exploded at the Paris Opéra with the sacking of its music director. Andrew Clark reports

When the Paris Opéra Orchestra meets today for the first time since the summer holidays, it is unlikely to make music. The players are almost certain to vote for a strike in support of their sacked music director, Myung-Whun Chung. Without an orchestra, the Opéra will be unable to open its seasons in two weeks' time.

A strike at the Opéra is nothing new. It has been a financial, administrative and artistic mess for the past 15 years. Its huge, high-tech Bastille headquarters – inaugurated in 1989 as one of President François Mitterrand's *grands travaux* – has only made matters worse, lurching from one catastrophe to the next.

But this dispute is different. It is the first major upset to the French government's plan to restructure the Opéra, restore its artistic credibility and reduce its deficit. That plan places complete executive power in the hands of one man – Hugues Gall, an internationally-respected opera administrator who currently runs Geneva's Grand Théâtre. He is due to take up his post in Paris next summer.

Gall, assisted by the Opéra's interim management, opened talks with Chung in March, aimed at renegotiating the Korean conductor's lucrative long-term contract. As it stood, the contract invested Chung with artistic powers which Gall himself expected to assume. Gall wanted to reduce Chung's responsibilities, to shorten the contract and limit his pay. At the end of June, Chung received an ultimatum saying that unless he accepted the terms offered, the contract would be annulled. On August 12, he was dismissed.

Since then, the conflict has descended into a legal tussle, with Chung waging a vociferous public campaign to portray himself as the wronged party. He appeared to win an important victory last week when a Paris court ordered his reinstatement – at least until the grounds for his dismissal were clarified (which might take months). But the ruling could not be enforced: by a quirk of French law, no-one can forcibly enter a public establishment against the wishes of its management. On arriving at the Bastille, Chung and his lawyer found their way to the rehearsal room barred by the interim director, Jean-Paul Cinzel, and a posse of security men. The locks to his office had been changed. His furniture was impounded.

Until now, Chung has had the biggest voice in the Opéra's artistic decision-making. He had a free hand in choosing repertoire, guest conductors, production teams and singers. His contract guaranteed him a minimum 30 performances a year, rising to 50 over an eight-year

period. His fee for each performance would have increased from FF180,000 (\$10,000) in 1992 to FF217,000 (\$20,000) by 2000. He was also paid a salary as music director. The package was worth FF1.5m a year at the time of his dismissal – or FF1.5m (£1m) by the end of the decade. It was a time-bomb planted by Pierre Bergé, Chung's patron and friend of President Mitterrand, in the dying months of the last Socialist government. Bergé knew it would blow up in the face of an incoming centre-right administration with its own ideas about how to run the Opéra.

Chung's pay made good headlines, but the crux of his conflict with Gall was artistic power. "Gall made it clear he had to take all the decisions," says Chung. "Of course you need a strong man at the top,

but not a dictator. I have never taken decisions alone on casts and production teams. In any normal situation, the management discusses these with the conductor, and a decision is taken by mutual agreement. Under the terms I was offered, they could have told me to conduct 40 ballet performances and I would have had no choice."

Chung was appointed shortly before the Bastille opened in 1989, a little-known 36-year-old who did not even speak French. The Opéra orchestra had been decimated by months of inactivity. In the five intervening years, Chung has been the only stable element in the Opéra's administration. While a string of managers came and went, Chung filled the vacuum and accumulated power. He made the orchestra his priority – defending

its rights, improving standards and bringing in lucrative recording work. He enjoyed his job at the Bastille, and wanted to continue.

Chung's dedication and skill earned him the respect of a notoriously fractious group of musicians. "It was anarchy when he came", recalls the cellist Marc Latzari.

"He did a good job, he raised our profile. We had concerts, recordings and tours, so we weren't always stuck in the pit. Nobody will do this for us in future. We need a music director to keep discipline and resolve our problems. Now someone wants to destroy the only thing that was good in this troubled house."

Gall had always made clear that Chung would not figure strongly in his plans. He did not need a music director, at most, he wanted someone to keep the orchestra in shape.

While acknowledging Chung's achievements, Gall says the conductor's advisers exaggerated his experience and ability. "Chung makes himself out to be at the level of the top ten conductors in the world. The gap between his performance and theirs is important. If you look at Haitink at Covent Garden, he has none of the powers [Chung's] conductor, and not half the money."

Gall's brief is to put the Opéra in order. To do that he must run it the way Rudolf Bing ran the Met for 22 years, the way Gall's mentor Rolf Liebermann ran the Opéra in the 1970s – with absolute power gathered in his hands alone. Those were the conditions on which he accepted the job. He had no intention of sharing responsibilities with Chung.

Gall set out his plans in a report last autumn. He would stick to

agreed spending limits. He would close both theatres (the Palais Garnier and the Bastille) at different times, to carry out the repairs and investment necessary to their efficient running. He would transfer the grand classical ballets to the Bastille, and return a select slab of the opera repertory to the Garnier. He would provide a quick injection of what the Opéra has been missing – mainstream repertoire in non-weird productions, capable of being frequently revived. On the basis of these reforms, he hoped to lure back the top-rank conductors who have shunned the Opéra since the Liebermann era.

Gall is viewed by most observers as the one person capable of sorting out the Opéra's problems. His only mistake so far is to have expected Chung to go quietly.

Pop concert
Jeff Buckley moves out of the shadows

It is Jeff Buckley's misfortune that this, his first major European tour, will be the one in which his work is repeatedly compared with that of his late father, Tim. He had better just get used to it and move on. As his debut album, *Grace*, shows, he has the talent and confidence to move out of the shadow of one of the brightest stars in the fragile firmament of 1990s singer-songwriters.

Where Buckley père tended towards jazz-tinted melancholy and introspection, Jeff prefers a more muscular approach, happy to blast away at his guitar when the occasion demands, but using his similarly soaring voice to ride over the crashing chords as he demonstrated on Friday night in the dark, dingy atmosphere of The Garage in Highbury.

More successful are the songs which portray a keen intelligence and willingness to experiment of which his father would have been proud: "Mojo Pin", all angles, floating vocals and unexpected key changes; the rhythmically buoyant and exuberant "Grace"; the rocker, slide guitar-led "Last Goodbye". The trouble with both album and live performance is that these stand-out traits come rather too early; they establish a standard of excellence which proves difficult to maintain.

While one can understand Buckley's desire to slow things right down and show off the range and rich tone of his voice, his cover versions of "Lilac Wine" and Leonard Cohen's "Hallelujah" are a wasted self-indulgence, especially when his own material is so strong. It took the Jim Morrison-like "Dream Brother" and the heavy metal "Eternal Life" to zap some energy back into the proceedings, although by this time the level of chatter among the audience was getting disturbingly loud.

What remains unequivocally true is that Buckley is a star in the making, from his good looks (pointing out to the audience a "purple which Sony couldn't pop") and his hip down-to-the-stomach ambition of his song-writing. By the end of this tour, Tim will begin to be respectfully forgotten, and Jeff will pick up a privileged mantle indeed.

Peter Aspden

Jeff Buckley's European tour ends in Paris on September 22.



Myung-Whun Chung: way to the rehearsal room was barred by the interim director, Jean-Paul Cinzel, and a posse of security

Kammermusiksaal; Radu Lupu piano recital (2548 8132)
Schauspielhaus Thurs, Fri and Sat: Michael Schoenwands conducts Berlin Symphony Orchestra in works by Weber, Kuhau, Mozart and Schubert, with soprano Nathalie Dessay. Sun afternoon: Hartmut Haenchen conducts CPE Bach Orchestra in a Bach programme (2090 2156)

Jesus-Christus-Kirche Sun: Lothar Zagrosek conducts Berlin Radio Orchestra in a programme of music by Berthold Goldschmidt, including his cello and clarinet concertos (2548 9250)

INTERNATIONAL ARTS GUIDE

Berthold Goldschmidt's Der gewaltige Hahnrei (229 2555)
THEATRE
A new stage adaptation of Pushkin's Boris Godunov, directed by Gero Troike, opens on Sat at Volksbühne am Rosa Luxemburg Platz (292 3394). A musical based on the tale of Cyrano de Bergerac opens on Sun at Theater des Westens, with previews from Wed (882 2888)

■ NEW YORK

THEATRE

● Philadelphia, Here I Come! at last, a new show on Broadway – and a play, no less. Milo O'Shea, Robert Sean Leonard and Pauline Flanagan star in Brian Friel's drama about the rocky relationship between father and son in rural Ireland. Directed by Joe Dowling. First previews

tomorrow and Wed, opens on Thurs (Roundabout, 1530 Broadway at 45th St, 869 8400)

● Three Tall Women: a moving, poetic play by Edward Albee, dominated by the huge, heroic performance of Myra Carter. She, Jordan Baker and the droll and delightful Marian Seldes represent three generations of women trying to sort out their pasts (Promenade, Broadway at 76th St, 239 6200)

● Angels in America: Tony Kushner's two-part epic conjures a vision of America at the edge of disaster. Part one is Millennium Approaches, part two Perestroika, played on separate evenings (Watermill, 219 West 46th St, 239 6200)

● Blood Brothers: Willy Russell's musical about twins who separated at birth, eventually meet and fall in love with the same girl. The show starts Cav and Pag. Sun: Giulia Cesare. Sep 16: new production of

has been running on Broadway for 18 months, but the recent addition of singer Carole King has provided a little heat to the box office (Music Box, 239 West 46th St, 239 6200)

● Caroused: Nicholas Hytner's bold, beautiful National Theatre production from London launches Rodgers and Hammerstein towards the 21st century (Vienna Beaumont, Lincoln Center, 239 6200)

● Crazy for You: the musical based on Gershwin's Girl Crazy is now in its third year on Broadway. A highlight of this glitzy entertainment is Susan Strasberg's choreography (Shubert, 225 West 44th St, 239 6200)

● Guys and Dolls: a top-notch revival of the 1950 musical about the gangsters, gamblers and good-time girls around Times Square (Marin Beck, 302 West 45th St, 239 6200)

● Kiss of the Spider Woman: pop star and ex-Miss America Vanessa Williams has confidently assumed the starring role in the long-running Kander and Ebb musical directed by Harold Prince (Broadhurst, 235 West 44th St, 239 6200)

OPERA/DANCE State Theatre New York City Opera's autumn season begins on Thurs with Madama Butterfly, Borodin's Prince Igor, opening on Sat, is the company's first new production of the season: Guido Ajmone Marsan conducts a cast headed by Valery Gergiev, Vladimir Grishko and Oksana Kovyrkina, with choreography by Damiano Woetzel of New York City Ballet. The season runs till Nov 20. Repertoire in the opening month includes Carmen, Tosca, Delibes' Lakmé and Die Zauberflöte (870 5570)

Metropolitan Opera The opening night gala on Sep 26 features Plácido Domingo in Puccini's II Tabarro and Luciano Pavarotti in Leoncavallo's I Pagliacci, conducted by James Levine. Teresa Stratas and Juan Pons sing in both operas. The first new production is Shostakovich's Lady Macbeth of Mtsensk, opening Nov 10 (362 6000)

CONCERTS

Avery Fisher Hall The New York Philharmonic begins its new season on Sep 21. The orchestra's music director, Kurt Masur, conducts the first three weeks of concerts (875 5030)

Carnegie Hall The Academy of St Martin in the Fields, with mezzo Cecilia Bartoli, opens the season on Sep 29 (247 7800)

ARTS GUIDE

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WEDNESDAY NBC/Super Channel: FT Reports 1230

FRIDAY NBC/Super Channel: FT Reports 1230; Sky News: FT Reports 0230, 2030

SUNDAY NBC/Super Channel: FT Reports 2230; Sky News: FT Reports 0430, 1730; Fox 4015 9288

One of France's leading young choreographers, Philippe Decouflé, brings his troupe to Théâtre de la Ville for two weeks of performances starting on Fri (4274 2277)

● The Paris Opera Ballet's 1994-5 season takes place mainly at the Opéra Bastille. It opens on Oct 25 with the traditional Grand Défilé, followed by Balanchine's Le Palais du cristal (Symphony in C) to Bizet, The Four Temperaments to Hindemith, and Jerome Robbins' Glass Pieces to Glass (12 performances till Nov 17). The season also includes a young dancers programme, Nureyev's production of Swan Lake, a triple bill including works by Balanchine and Martha Graham, and a Nijinska-Nijinsky programme (4742 5371)

CONCERTS

OPERA

● The Opéra Bastille is due to open on the season on Sep 19 with a new production of Simon Boccanegra, but the management is in the throes of a legal tussle with its sacked music director Myung-Whun Chung – a battle which may affect the opening date. The season also includes Madama Butterfly, Le nozze di Figaro, Lucia di Lammermoor, La Damnation de Faust, Un ballo in maschera, Iphigénie en Tauride, Die Zauberflöte and I Capuleti e i Montecchi (4473 1300)

● The new Ring production at the Châtelet continues with Siegfried on Oct 14 and Götterdämmerung on Oct 16. There will be two complete Ring cycles from Oct 31 and Nov 13 (4028 2840)

DANCE

Zauberflöte (870 5570)

Metropolitan Opera The opening night gala on Sep 26 features Plácido Domingo in Puccini's II Tabarro and Luciano Pavarotti in Leoncavallo's I Pagliacci, conducted by James Levine

The first new production is Shostakovich's Lady Macbeth of Mtsensk, opening Nov 10 (362 6000)

CONCERTS Samson Bychkov conducts the Orchestre de Paris in the opening

concerts of the new season at Salle Pleyel on Sep 14 and 15, with piano soloist Radu Lupu. The orchestra spends the rest of the month on tour in Austria (4561 0630)

FESTIVAL D'AUTOMNE

This year's festival runs from Sep 20 to Dec 30. Highlights include Peter Stein's Moscow staging of the Orestes, a Robert Lepage

production, a Bob Wilson adaptation of Dostoevsky's The Merchant of Venice directed by Peter Sellars.

Samuel Brittan

Aim at the climate, not the weather



A book which made a lasting impression on me in my last year at high school was Peter Drucker's *The End of Economic Man*, published in 1939. Although the author had already long been resident in the US, it was in the best tradition of central European speculative thought. His thesis (speaking from memory) was that Nazism was neither a form of capitalism nor of socialism, but a revolt against the whole utilitarian, nicely calculated "lore of less or more", in favour of more primitive collective urges.

In subsequent years Drucker has become best known as an American management guru, and, as someone who would not be allowed to manage the proverbial whelk-stall, I lost track of him. But I could not believe that he had lost his wider interests; and sure enough, his list of public works shows that he has continued to reflect on society, ideas and politics. His latest venture, published last year when he was 84, is a kind of *summum*.

Although entitled *Post-Capitalist Society* (published by Butterworth-Heinemann), it is free both of Spenglerian gloom and of the posturings of futurologists. Instead, he focuses on trends already visible. He is now sure that market values are here to stay and regards longing for an imaginary medieval past as mainly a reflection of ignorance of what the Middle Ages were really like.

The emerging society is post-capitalist in the sense that the Marxist vision of a few private owners versus an army of propertyless workers is dead. Indeed, workers own the enterprises through their pension funds. Moreover, physical capital is no longer dominant and is now subordinate to what mainstream economists call human capital and Drucker prefers to call "knowledge". Mainstream economists may say that he is unduly preoccupied with Marxism and the reaction to it, and they no longer think of variables such as

Land, Labour and Capital in upper-case letters, but of innumerable products and factors of production designated by algebraic letter. For this very reason, much of their work is cold and uninformative.

As it is based on current realities, Drucker's vision of the knowledge society cannot be entirely surprising. But the all-important details are more perceptively highlighted than elsewhere. For instance, the emerging society is individualistic – it is full of specialists who cannot be bogged about by their superiors who lack the knowledge to do so – but it is still highly dependent on organisations.

Drucker has spotted that "contracting out" is the Big Idea common to privatised corporate practice, privatisation schemes and voucher propos-

Drucker has spotted that 'contracting out' is the Big Idea in all sectors

als for schools and universities. The key is that people should concentrate on what they are trained to do and do best. When cleaning is done by directly-employed Mrs Mops, it will usually be a low-grade activity hardly worth the attention of the deputy chief executive. Contracted out to a specialist company, it becomes a principal activity in which employees can take a pride – as I have seen when staying late at the office.

On the larger question of the nation state, Drucker points out that it has lost its dominance, but it is still the only fully developed political institution. Indeed, the effect of money and information becoming transnational is that states can be of almost any size. When his native Austria was forcibly separated from the Hapsburg empire after the first world war, it was universally condemned (even by its own inhabitants) as too small to survive. Yet it has recently prospered, along with even

smaller states like Slovenia.

One of Drucker's most eloquent asides is on the futility of military aid to friendly regimes. "To the threat: if you do not give us these arms we'll get them elsewhere, the proper answer is: go ahead." In no instance has such aid stabilised a region: too often the recipients became "internal terrorists who use the military aid they receive to turn their country into a land-based pirate ship to terrorise the international community", as Saddam Hussein did.

Drucker is also always interesting on Japan, which he treats as a traditional nation-state. Like many European countries before the first world war, Japanese governments have been certainly prepared to give their local industries a helping hand, but stayed clear of social engineering or massive expenditure programmes.

In the end, the reason why I decided to write about *Post-Capitalist Society* is that, in a couple of paragraphs, he makes more sense of macroeconomic policy than most life-time specialists. "Every government promises to cure recessions. But this is pure quackery. No government has been able to deliver." Political leaders, he argues, should instead try to regain the ability to avert major depressions.

This means balancing budgets, not only in normal times but even in modest recessions, so that governments can afford to borrow to invest in the infrastructure, which is always in bad repair, when a real slump threatens. How to do so without encouraging the mega-state on which Drucker is as scathing as anyone is, of course, a problem. But he has a good point when he argues that recent Japanese attempts to encourage consumption instead sparked off a property boom from whose residue the country is still recovering.

Drucker's central economic point, however, is that governments should concentrate on influencing the climate instead of on futile attempts to change the weather – a fruitful analogy, which it is astonishing has not been used more often.

For much of this year US-registered exploration rigs have been flocking to the Gulf of Mexico to take part in what promises to be one of the most remarkable changes in the fortunes of an oil-producing area. After nearly 45 years of production, one of the world's most extensively drilled pieces of oil and gas-bearing seabed is attracting renewed interest from oil companies – in spite of relatively low world oil prices.

The reason is that new technology has given oil companies the ability to explore large, geologically-complex areas, which were previously not thought to contain oil, or which defied conventional exploration methods. Industry observers say the new reserves in the Gulf of Mexico that can now be tapped could be large enough to slow the steady decline in overall US domestic production.

The new techniques could also extend the productive life of other mature areas, including the UK and Norway's reserves.

The resurgence of interest in the Gulf of Mexico results from two innovations. One is the growing technical ability to operate oil production platforms in deep water. The other is the extensive use of a new seismic technique which combined with advances in computing power, is pinpointing oil and gas reserves where previously they could not be seen.

The first of these innovations is the most visually dramatic. Until recently, most of the world's offshore oil platforms sat above a lattice work of steel, firmly fixed to the ocean floor. But the volume of steel needed to fix a deep-water platform to the seabed would make them uneconomic.

To overcome this problem, oil companies working in the Gulf of Mexico are using the first of a new generation of floating structures known as "tension leg platforms". These are held in place by 12 steel pipes, each more than half a mile long, that run from the floating hull to the ocean floor. The design eliminates most unwanted vertical movement while allowing the structures to move with the waves.

The first of these new structures came into operation in April when production commenced at Shell Oil's Augea platform in the Gulf of Mexico. It lies in 2,360 feet of water, a US record and one of the deepest oil platforms in the world. A new US depth record will be set in 1996 when Shell and its

Truly, deeply and profitably

Oil companies are successfully tapping previously inaccessible reservoirs, says Robert Corzine

Mars platform

To stand with the world's tallest building, the Sears Tower in Chicago

Photo: AP

well being drilled to as little as six months. A couple of years ago the process would have taken two years.

Lessons learnt in the Gulf of Mexico are being applied elsewhere. Shell and BP are partners in two UK deep-water projects west of the Shetland Islands that are currently being assessed for production.

Mr Bob Howard, vice-president of domestic operations for Shell Oil, says the new drilling technology could help exploit an additional 800,000 barrels of oil in the Gulf of Mexico. In contrast to the small reserves common in the shallow water of the gulf, the new deep-water fields have much larger reserves. In the early 1980s, most geologists thought that these off-shore deep-water fields contained few oil-bearing sands, says Mr Howard.

If these estimates are confirmed, it would place the Gulf of Mexico deep-water reservoirs in the same league as Alaska's Prudhoe Bay, the biggest single oil field in the US, which accounts for a quarter of the country's daily output of 6.5m barrels.

The change in exploration outlook was largely brought about by the second innovation that is opening up more of the world's oil reserves – the use of a three-dimensional seismic technique. This has allowed geologists to "see" below the salt sheets, which can be about 5,000ft thick.

The race to discover new fields in the Gulf of Mexico began last year when a consortium comprising Phillips Petroleum, Amoco and Arco, a US independent explorer, announced a big commercial sub-salt discovery in the gulf. That set off competition to secure new government leases in areas covered by the salt.

Experts are divided over whether the sub-salt reserves will rival those in deeper water. But if the sub-salt play is for real, it could be like rolling the clock back 30 years in the Gulf of Mexico, says Howard. Well, Labouisse, Friedrichs, the New Orleans broker specialising in the energy industry.

Unlike the deep-water finds, many of the most interesting sub-salt areas are in shallow water close to existing platforms and pipelines. That should keep development costs low. But even with the advantage of existing infrastructure and new seismic techniques, Mr Work does not expect the commercial success rate in

developing sub-salt fields to lead to big improvements from the 10-12 per cent success rate in traditional areas.

There are many technical problems, including the difficulty of drilling through the plastic-like salt without causing the well walls to collapse. Some industry observers predict that there will be "many disappointments".

Earlier this summer, Phillips and Anadarko announced the abandonment of a sub-salt exploration well due to problems with the well, even though it had hit large amounts of oil and gas.

Some oil executives believe the full potential of the gulf will not be realised without government help. They say the high risk associated with deep-water development means that as much as half of the potential reserves might not be exploited unless the government provides royalty relief or a production tax credit.

Both proposals are being considered in Washington. But Ms Hazel O'Leary, energy secretary, says any relief would have to be "revenue neutral", and not add to the federal budget deficit. The industry says any financial aid would pay for itself, with up to 100,000 jobs created by full-scale, deep-water development.

But even if the full potential of the Gulf of Mexico is realised, it is unlikely to be enough to reverse the decline in US domestic production, caused mainly by the depletion of mature onshore fields.

The government says large reserves of oil remain to be discovered in US coastal waters apart from the Gulf of Mexico. But most of these areas are covered by Congressionally-imposed environmental ban on drilling.

The impact of the technical innovations on the reserve base and cost structure on the US oil industry will be substantial, however, even if their application is mainly confined to the Gulf of Mexico and other existing oil regions.

In addition to pinpointing new reserves, three-dimensional seismic surveys of existing fields have uncovered nearby deposits missed in earlier studies. The technique has also given companies a better idea of how more oil and gas can be extracted from an existing reservoir, while the increase in information available to geologists has reduced the number of expensive, exploratory wells that need to be drilled in prospective fields.

LETTERS TO THE EDITOR

Number One Southwark Bridge, London SE1 9HL
Fax 071 873 5938. Letters transmitted should be clearly typed and not hand written. Please set fax for finest resolution

Better mechanism needed so legal aid system not abused

From Mr Dryden Gilling-Smith.

Sir, John Mason ("Cheap ride on trial", August 30) rightly draws attention to the scandal of legal aid payments to tycoons facing criminal charges, while help for the genuinely poor is being more tightly rationed. In many cases the apparently easy availability of legal aid to the astute fraudster has resulted in an unwelcome burden on industry.

The burden is borne by employers (and falls disproportionately on smaller employers) who take ex-employees to court following their discovery of in-house fraud, usually at senior level. The cost of making an example of such persons can be prohibitive if the offenders can fight a long war of attrition funded by state legal aid.

The state should be encouraging and not discouraging public-spirited employers from bringing fraudsters to book. Without this deterrent industry would risk even larger losses through fraudulent misappropriation of funds. It is also a fact of life that the fraudster, who has been able to outwit his company's security checks, is best equipped to out-

smart the legal aid system.

Frustration knows no bounds for a company spending vast sums in legal fees in the task of bringing a crooked former director to book, not only when he miraculously "invests" himself of substantial assets in order to qualify for legal aid, but when he also qualifies for income support so that the state pays his mortgage interest and council tax on the grounds that his own company is only paying him a pittance for working eight hours a week, because he needs the rest of his time to prepare his defence.

Sadly, this pattern of experience has been the lot of too many UK companies. A more effective mechanism for preventing such abuse of the legal aid system would not only benefit the tax payer but also the large number of UK companies for whom the costs of their continuing war against fraud has been grossly inflated by the apparent ease with which wealthy fraudsters have been able to qualify for legal aid.

Dryden Gilling-Smith,
Managing Director,
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Legislation has clearly proved to be solution to cutting credit periods

From Mr Bo Göransson.

Sir, You contend that countries with extensive legislation on late payment typically have longer credit periods than in the UK ("Venturing capital", August 25). You are right in one case – France has credit periods averaging around 56 days compared with 31 in the UK. However, France has only recently introduced statutory interest and other measures and long credit times are a factor of French culture than anything else. In all other cases, you are wrong. Germany, The Netherlands, Sweden, Norway and Finland, all of which have had extensive legislation against late payment for some years, have shorter credit periods than in the UK, with the lowest being 20 days in Germany. This has been confirmed by research from the Commission itself and many other organisations, including Instrum Justitia.

You say payment periods in these countries have lengthened recently. True, they have lengthened by a few days due to the European recession, but in several countries they are now improving again. Also, these few days one way or another do not change the fact that all these countries have much lower late payment periods than in UK, in some cases one third the length – payments in Sweden are on average seven days late compared with 23 days late in UK.

Voluntary measures encouraging companies to pay on time are not what you suggest to deal with the serious problem of late payment. You neglect to mention, however, that such voluntary measures have been tried in several different forms by the Confederation of British Industry and the government for the last seven or eight years with absolutely zero effect.

It appears very clear to me and obviously the European Commission, along with almost every other western European government, that legislation is the only solution. All the facts prove that where legislation has been implemented it has improved the situation over the medium to long term. It is therefore beyond me and many others why the British government should insist on continuing with purely voluntary schemes. It seems strange that the Financial Times should take the same view.

Bo Göransson,

Chairman, Instrum Justitia,

Stora Enso AB,

NL-1077 XX Amsterdam,

Netherlands

Outsiders Whitehall

Mitigating cost of contract termination

From Mr Martin Winter.

Sir, Those concerned about large payments to directors on termination ("Insurers join outcry against large pay-offs", August 20) of contract should always refer company boards to the Companies Act 1985, sections 312 and 316(3). Any payment will require shareholder approval unless it is a bona fide payment by way of damages for breach of contract or payment for past service.

English contract law requires that any party suing for breach of contract must mitigate his loss. To the extent loss is mitigated the damages claim is reduced. The claim will similarly be reduced if the party could, but failed, to mitigate his loss.

If the terminated director is able to obtain another job at

the same salary on the day after leaving (and he is obliged to make efforts to find fresh employment as soon as possible) his entitlement to damages will be extinguished. While there will always be a judgment on the extent to which mitigation is possible, it may be a relatively rare case where none is possible over, say, an unexpired three-year period of a contract – it requires the judgment that the person concerned will not work at all during that period. If the view can so readily be taken that the services of the terminated director are so little in demand, perhaps shareholders are entitled to wonder whether the executive should have been taken on in the first place.

While welcoming the focus

on length of existing service agreements, shareholders may rightly want to assure themselves that mitigation principles are properly applied on any termination. After all, any payment made by boards without appropriate consideration of what mitigation is possible, without proper reference to shareholders, will, in the words of section 312, be "be unenforceable".

Perhaps a board might even consider continuing to pay the director concerned over the unexpired period of his contract or until he finds a new job – whichever is the sooner. This threat can inject realism into negotiations with a departing executive. Martin Winter,
Biddle & Co, solicitors,
1 Grosvenor Street,
London EC2V 7BU

Ringing out the old

From Mr Alan Bjorkroo.

Sir, Mrs Florence Gilkes did indeed see a button A and B telephone on the island of Soay on August 1 (Letters, September 1). However, BT's large investment programme caught up with the kiosk on August 22, when the old mechanism was replaced by a modern unit. Papa Stour 224 in the Shetland Isles was similarly updated on August 25, thus assuring it of its place in telecommunications history as the UK's last working public button A and B telephone.

Alan Bjorkroo,

BT telephone manager

Scotland,

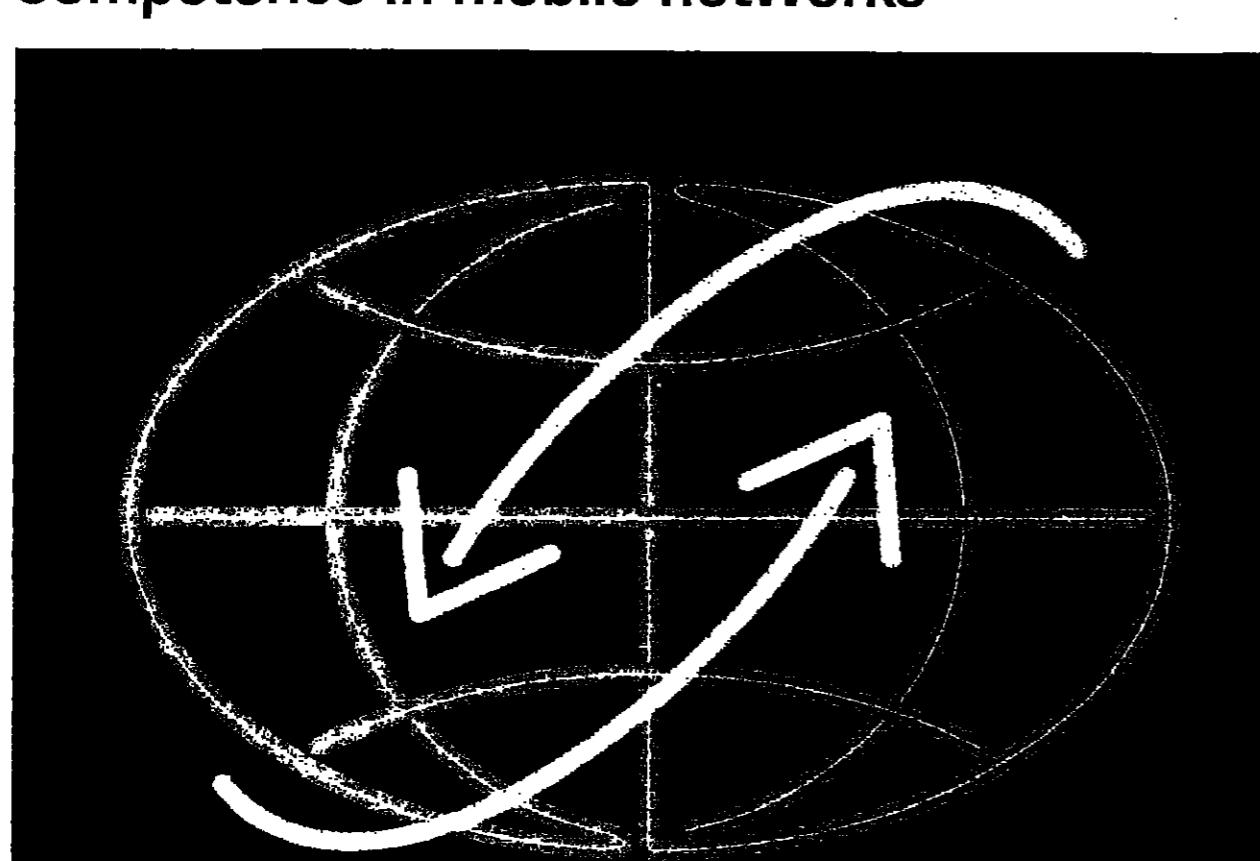
Caledonian House,

19a Canning Street,

Edinburgh EH3 8TA

SIEMENS

Competence in mobile networks



Siemens –
switching to mobility

Telecommunications without mobility is unthinkable these days. The mobile telephone has evolved from a status symbol to an essential work tool – as indispensable as the appointment calendar. Siemens is encouraging this evolution by providing high-quality terminals and powerful network technology.

The world-wide trend toward mobility is also a reflection of the inroads made by the digital standard GSM. The number of countries opting for this standard is increasing fast throughout the world. Large countries like India

and China, as well as smaller ones like Singapore and Hong Kong, are considering GSM. In Europe it is already the sure standard for the year 2000 and beyond.

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The chance for a Euro-debate

Last week's proposals from France and Germany for building a "hard core" of states at the centre of Europe launch an essential debate on the future of the European Union. They mark an end to the uneasy truce over the pace and scope of integration that had prevailed since ratification of the Maastricht treaty.

The suggestions from Mr Edouard Balladur, the French prime minister, and Germany's governing Christian Democrats address the question at the heart of the EU's intergovernmental conference in 1992: how can the Union remain an integrated structure while embracing an ever-increasing number of member states?

The challenge is to build a Union that will be more numerous in its membership, more effective in its decision-making, more open in its relations with the rest of the world, more competitive in its economic structures, and more capable of winning loyalty from its citizens.

These are goals to which not just France and Germany but Britain too must pledge support. Since an expanded EU will be more diverse, it will have to be flexible enough to embrace varying patterns of integration. Unpalatable though it may be for some countries, Europe must accept the inevitability of a multi-speed future - without in the process allowing its decision-making machinery to become hopelessly cumbersome.

The desire to open the EU to the east is a top priority for several member states including Germany and Britain, and rightly so. Reinforcing parliamentary democracy and market capitalism in central and eastern Europe is vital to the entire continent's stability. But unless EU governments find the right formula for enlargement, the process could well aggravate the existing strains in the Union. Widening and deepening - enlargement and integration - will not prove easily compatible.

Huge strains

For a start, enlargement will impose huge strains on the EU budget, both in agriculture and in relation to the structural funds. The German document says a fresh round of reforms in the Common Agricultural Policy will be needed to enable the central and eastern European states to join the Union around the year 2000. This is a welcome shift in thinking, since, up to now, Rome has shrank from publicly accepting the need for such painful adjustments. The message needs to be brought home with brutal clarity, not only in France but also in the Mediterranean states that remain-

major net beneficiaries from agricultural and structural funds.

Still more potential for discord lies in the German admission that Italy, Britain and Spain are unlikely to be in the group that first accomplishes economic and monetary union. This assertion, although controversial, is little more than a statement of the obvious in monetary affairs, as well as in immigration and justice matters and foreign and defence policy.

different EU groupings are already co-operating with varying degrees of intensity, as Mr John Major pointed out three months ago in espousing a "multi-speed, multi-track Europe".

Hard core

However, the existence of a "hard core" for the third stage of EMU does not inevitably mean the same group constituting the core for all other forms of co-operation. And it does not mean that countries outside EMU should not play a leading part in other fields. Italy, Spain and indeed Britain are strongly committed to development of a common foreign and security policy. Other constellations would be keener, say, on a joint immigration policy.

The key to making such "variable geometry" work is twofold. First, co-operation between groups of states should be inclusive and open to extension, rather than exclusive. Second, to avoid undermining the existing level of integration, it is important that members and future members of the EU agree on certain minimum essential requirements.

Above all, economic liberalisation through the single market must remain the central component of efforts to improve the Union's productive capacity and its citizens' prosperity. Enforcement of the rules of the single market, and its extension to areas like energy and telecommunications, are essential goals from which there can be no opt-outs.

By launching debate on these issues now, the French and German leaderships have taken a calculated risk. Their prescriptions will certainly offend public opinion - not only in existing "peripheral" member states but also quite possibly in the Nordic countries which face more or less finely-balanced referendums on membership in the autumn.

But the truth is that all member states, present and future, have some extremely difficult questions to answer if they are to make the expanding Union work. It is vital that these issues are aired thoroughly and publicly over the next two years. Only then can the Union's tasks of widening and deepening be successfully reconciled.

Outsiders in Whitehall

The UK government is rightly proud of its record in bringing business executives and other outsiders into top jobs in Whitehall. The newcomers have brought fresh insights to the business of government and helped shake up civil service management. They have also contributed to improvements in the efficiency and effectiveness of public services. But the debate over the wisdom of bringing outsiders into top Whitehall jobs has been recast by events at two high-profile agencies.

On Friday, Mr Roy Hepplewhite resigned as chief executive of the Child Support Agency amid continuing criticism of the agency's role in pursuing absent fathers to pay maintenance for their children. Ms Hepplewhite was previously director of Mind, the mental health charity, and had spent most of her working life as a health service manager. During its first year of operation, the agency failed to hit almost all its performance targets - in some cases by a wide margin. Ms Hepplewhite also seemed to lack the political skills needed to deal with critics, particularly on appearances before parliamentary select committees. She has been replaced by a career civil servant who is regarded as a safe pair of hands.

Fears stirred

Mr Derek Lewis, chief executive of the Prison Service agency, also found himself in the news last week over the transfer of four convicted terrorists from Britain to prisons in Northern Ireland. Mr Lewis, former chief executive of Granda, the leisure group, was accused of insensitivity and incompetence in going ahead with the moves within days of the IRA ceasefire. The transfers stirred fears among unionists of secret concessions to the IRA in return for the ceasefire. The prime minister was said to be "livid" and demanded a speedy inquiry.

The Farnborough air show opens today with all the glitz that an international aerospace bazaar can muster. Centrepiece of the show will be the four-nation, £23bn Eurofighter 2000, with a stand which includes a simulator demonstrating the thrills combat pilots can expect. Unfortunately for the assembled buyers, sellers, observers and enthusiasts, the real Eurofighter will not fly. Preparing an aircraft to perform at Farnborough would take too much time out of a development schedule already two years adrift.

Another of the problems which have dogged the project will surface tomorrow when Mr Volker Rübe, the German defence minister, gives evidence to a parliamentary defence committee in Bonn. Up for discussion is a report from the German national audit office which heavily criticises the cost of Eurofighter, and suggests buying Russian MiG-29 fighters instead.

These are just two examples of the turbulent ride the Eurofighter is likely to get in the next few months as several of the conflicts surrounding Europe's largest industrial project reignite. Those taking part are the UK (primarily British Aerospace and GEC), Germany (DASA), Italy (Alenia) and Spain (Casa).

The German report on Eurofighter's costs, widely dismissed as inaccurate, is bound to produce rhetoric from the project's opponents who object that the Eurofighter is over-engineered and over-priced. While a change of government in Germany is not expected, the run-up to next month's federal elections has created some uncertainty and could conceivably produce a new administration which is not as committed to the project as Chancellor Helmut Kohl's Christian Democrats.

The opposition Social Democrats are opposed in principle, though the party is split with one faction supporting the project because it will secure a large number of engineering jobs. An alliance government of the Greens and the SPD, while unlikely, might pull Germany out of the production phase of the aircraft.

Then there is the thorny issue of how many aircraft each country is going to buy. That number, to be decided next year, determines the amount of work each country gets in the Eurofighter manufacturing plant. Germany has suggested that it may reduce its order from 250 to 140. Britain, meanwhile, is thinking of increasing its order from 250 to more than 300 Eurofighters in order to replace some of its Tornado strike aircraft. With disparity arising between the British and German orders, arguments are likely to become more intense over which way should go where.

Assuming, as most observers do, that Germany remains with the

Eurofighter hits bad weather

Bernard Gray examines the conflicts surrounding Europe's biggest industrial project



Eurofighter, strong political and industrial turf wars will be fought over the £23bn of production work. Resentment of what some German opponents call "the English aeroplane" is likely to be exacerbated if the change in size of both countries' orders mean that Britain's manufacturers take work from Germany.

Of the problems, the cost overruns discussed in the German auditors' report have attracted the most publicity. One UK expert estimates Britain's share of development costs has now overshot by £1bn since 1988. The total development bill is likely to be around £10bn, up from the £6.5bn estimate when the project first started.

In part, that reflects the uncertainty inherent in such leading-edge technology. Many of the elements needed for Eurofighter had to be developed from scratch and their cost could only be guesstimated.

Assuming, as most observers do,

that Germany remains with the

development risks will be carried by the manufacturers rather than defence ministries and work is being put on to a fixed-price footing. Confused management structures are being rationalised.

The cost arguments, however embarrassing, are unlikely to kill the project unless another serious hiccup occurs, and that is getting less likely as the project becomes better defined. Nor would a German exit from the programme ground the Eurofighter. Indeed, in some ways a German exit would suit the other partners, since Germany may, in any case, be obliged to pay its share of development costs, and the other countries would then be able to put the aircraft into production first.

Nevertheless, the main reason for collaboration is to spread the one-off development costs among several partners. But as the programme is analysed it is becoming increasingly clear that much of the potential gains have been lost because of duplicated overheads and poor co-ordination. Officials will not say how much of the £10bn development cost has been frittered away, but one expert says "estimates are very difficult, but I would think between 30 and 50 per cent of the money has been wasted".

That money has probably gone for good, but some of the errors are steadily being corrected. More of

the development risks will be carried by the manufacturers rather than defence ministries and work is being put on to a fixed-price footing. Confused management structures are being rationalised.

The need for new fighters could be easily met by buying off-the-shelf US F/A-18s of F-15s, but these would not guarantee air superiority into the next century. In more advanced designs the alternatives to Eurofighter are thin on the ground. Russian MiG-29 or Su-27 planes are theoretically a cheap possibility. However, becoming dependent on Russia for spares would raise eyebrows in west European defence ministries.

Since the ructions look unlikely to kill Eurofighter, and other alternatives are unattractive, the challenge now is for companies and governments to organise the production phase of the Eurofighter to keep costs at a bare minimum.

If the workshare arguments produce a shake-up of what manufacturing goes where, production may be put on a more rational basis. Though Spain and Italy will want to keep their full quota of work, there is no economic need for the two countries to have final assembly lines, as currently planned. Completing the last stages of the aircraft's construction at the two established lines at Warton in Lancashire and Manching in Bavaria would cut costs. Greater specialisation would also help. Currently one wing is being made in Italy, with the other split between the UK and Spain.

"The companies probably now have a firm enough grip on the project that provided they tender sensible prices the Eurofighter's future is secure," said one aerospace expert, "and those governments meaning about price could do a lot to help cut costs themselves if they weren't so nationalistic about workshares."

Alison Smith on institutions that have outgrown their ownership structure

Mutual destruction

It seems cruel to propose that the principle of "mutual ownership", where ordinary customers can own the organisation, should go. The term suggests a degree of cosiness in an otherwise cut-throat world where individuals have to deal with large, faceless financial institutions.

Take building societies, the mutual organisations which dominate the UK mortgage market. My savings help to fund your mortgage. My mortgage is funded by other people's savings. By becoming borrowers - or opening investment accounts - we become part-owners of the organisation and, so, are entitled to good treatment. Or take mutual life insurance companies, which account for a significant share of the sector. As policyholders and part-owners, we do not have to hand out a separate portion of profits to shareholders.

The reality, however, is somewhat different. If customers are treated well by a society or life company, it is generally because of fierce competition in retail financial services for new customers, not because they have a one-in-a-million say in the organisation's strategy. Mutual organisations have come

a long way - and diversified substantially - since their origins in the 18th century. Many are now financial conglomerates controlling billions of pounds in assets and funds. Control of these organisations by those who own them is so fragmented that it scarcely exists. In short, most of them have outgrown their ownership structure.

Mutuals counter that their system of one-member-one-vote is fairer than companies where the size of a shareholder's vote is decided by the size of the shareholding. But their argument is weak: the scattered nature of mutual ownership means that no one has enough of a stake to change how the board behaves.

Except in extreme circumstances, most members do not bother to play an active part in overseeing the management of a mutual organisation. Meanwhile, the increasing complexity of financial services, and the obscure accounting practices of life companies, discourage members from questioning board decisions, even if they do vote.

For example, the Halifax, the

would argue that their managers' strategies are held to account in other ways: they must attract new customers and satisfy credit ratings. Even the media are not afraid to criticise.

Their argument, however, misses two points. First, none of these checks necessarily replicates the interests of those who own the business. Second, public limited companies are subject to similar disciplines - and attract more attention and provide more information because their share prices are quoted on the stock exchange.

The mutuals' argument fails apart completely, however, when they try to defend the protection they have against hostile takeovers. Under UK legislation, neither building society nor mutual life company boards are obliged to consult their members about takeovers often they oppose.

While the position of shareholders in PLCs is not a financial equivalent of the golden age of Athenian democracy, the model does offer features lacking in mutuals. First, the

Passing the OECD parcel

■ Still no word on who is going to get the top job at the Organisation for Economic Co-operation and Development. Jean-Claude Paye, the current incumbent, has to step down at the end of the month and the 25 rich countries who own the Paris-based economic think tank still seem no nearer to finding a successor.

The delay is starting to be embarrassing. It is normal for a new OECD secretary-general to be chosen several months before the handover and with the annual IMF meeting little more than a month away it is far from clear who will be holding the OECD torch.

Don Johnstone, former head of Canada's liberal party, is still the frontrunner and the fact that last week Canada finally appointed a new High Commissioner in London ends speculation that the job was being held open for him in case he did not get the OECD job.

However, an informal poll of OECD ambassadors suggests that Johnstone's lead is narrowing despite being supported by the US. Paye is running a close second with the UK's Lord Lawson and Germany's Lorenz Schommer trailing a long way behind.

Paye, like his predecessor Emile

successor. But if this was going to happen Paye should have had the nod long before now.

An intriguing rumour is that if the Americans drop their support for Johnstone, the French would back the US choice for the Nato secretary-general's job.

Indeed, Douglas Hurd's name is even being mentioned although it is hard to believe that John Major could afford to lose his foreign secretary at the moment.

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Paye, like his predecessor Emile

OBSERVER



"If it wasn't for the world population summit we might never have met"

his socially responsible US business, which gives free back massages to its employees and 7.5 per cent of its profits to charity, now he has resigned from the advisory board of Business Ethics, the US magazine just because it has been criticising Anita Roddick's Body Shop.

Although Ben & Jerry's environmental credentials have not come in for the same sort of flak as Body Shop's, Cohen's wacky image is starting to look a bit suspect. Since the firm launched its "Yo! I'm your CEO" essay contest to find Cohen's successor it has been flooded with applicants explaining

in 100 words or less why they wanted to head the ice cream maker.

Over 200 animals - including monkeys, horses, dogs and cats - sent in an application as well as hundreds of children, the youngest just 11 weeks' old, who thought their parents would make great CEOs. Most applicants said their first decision would be to give everyone a pay rise.

No wonder the firm has quietly hired Russell Reynolds, one of the world's biggest head-hunters, to find the right person.

Caught Knapping

■ This week's TUC conference should be good news for Jimmy Knapp, the signal workers boss. Not only is he president of the shindig but his troops are supposed to be on strike next Thursday, when most delegates like to slope off home early.

If the Preston-to-Blackpool branch line is shut it should boost attendance on Friday, the last day of his conference. Even if the line remains open the brothers are not going to cross the signal workers picket line to catch the Preston train, are they?

The only slight worry is the possible strain on union finances if delegates insist on taking taxis home. Standard fare from Blackpool to Birmingham is £100 and double that for Blackpool to London. Of course, there is always the

bus, lads.

Hearing aid

■ Meanwhile, a special telephone hot-line has been fitted up in the TUC conference office just so that Knapp can keep in contact with the signal workers' front-line. But Knapp may have trouble in using the phone unless he talks in a whisper since it rings within hearing range of the press tables.

Expect some usually well informed reporting of the signal workers' position over the next few days.

Lamb in the dock

■ An old lady in New Mexico wins \$2.9m damages after she split a cup of McDonald's coffee over herself, and a secretary in New York gets \$7.1m for being sexually harassed by her boss. Now an Australian woman has been awarded A\$2.2m after being shot by a lamb.

Anne Moulding, 29, was paralysed after she tried to lift the lamb into a truck and its foot kicked a loaded rifle and sent a bullet into her waist. A Sydney Supreme Court judge has ruled the property owner was negligent in failing to take basic precautions in the control of firearms.

Heaven knows the size of the damages, if it had been proved that the shot was triggered by a ram rather than a ewe.



FINANCIAL TIMES COMPANIES & MARKETS

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Monday September 5 1994

MARKETS THIS WEEK

JOHN PLEIDER:
GLOBAL INVESTOR
As analysts speculate over the outcome of Wednesday's chat between the UK chancellor and the Governor of the Bank of England it is worth casting an eye over the recent behaviour of sterling futures. In effect the market has been anticipating an increase in short term rates of more than a full percentage point by December. Page 20

STEPHANIE FLANDERS:
ECONOMICS NOTEBOOK
UK employment trends over the past 20 years have favoured women, but an article published today argues that economists' research has gone the other way. The author claims that in describing the decline of full-time work for men, and the accompanying growth of the female labour force, researchers may be encouraging a backlash against women. Page 20

BONDS:
The impact of higher European economic growth on inflation and interest rates will be crucial to the performance of European government bond markets this autumn. Page 22

EQUITIES:
In Wall Street, data revealing much weaker job growth than expected, should bring a more positive tone to the market when investors return to work tomorrow, while the UK stock market has turned highly volatile as the summer holidays draw to a close. Page 23

EMERGING MARKETS:
"If making money is a sin... welcome to hell," reads a sign in Bombay proclaiming the virtues of stock market investment. Page 21

CURRENCIES:
The trade dispute between the US and Japan has been a key factor in the dollar's weakness this year but high-level trade talks this week between US and Japanese officials could provide it with fresh direction. Page 21

COMMODITIES:
Cocoa producers and consumers will on Thursday try again to agree rules covering a production management deal that was implemented in February. Page 20

INTERNATIONAL COMPANIES:
First Financial Management, an Atlanta-based information services company, has offered \$800m in cash to acquire Western Union Financial Services, the big US money-transfer business. Page 19

UK COMPANIES:
Celsis International, the UK biotechnology company, has ended six months of management uncertainty by appointing a new chief executive. Page 18

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This week: Company news

JAPAN TELECOM Investors worry over high price of issue

Japan's third largest telecommunications operator will be listed tomorrow on the second sections of the Tokyo and Osaka stock exchanges.

The issue's high public offering price of Y4.7m (\$47,000) per share is causing some anxiety among investors. Along with the other telecom operators, the company's earnings have been squeezed by rising price competition.

Aggressive price-cutting in long distance rates has hurt JT's earnings as well as its competitors. DDI, listed last year, and Nippon Telegraph and Telephone, the former monopoly.

Although sales were up last business year, pre-tax profits fell 18 per cent from a year earlier to Y16.2bn. Earnings before taxes for the current year are projected at Y16.6bn.

DDI's listing last September attracted a large number of investors, boosting the stock price, but some analysts fear that may not be the case for JT.

Unlike DDI, the company lacks money-making subsidiaries, and Tokyo Digital Phone, its affiliated cellular phone company, only began operations earlier this year.

Stronger competition in these core businesses is likely to squeeze further JT's profit margins.

Japan Telecom was originally the telecommunications arm of Japan Railways, and JR still has a big shareholding.

The troubled Swiss telecoms equipment maker Ascom appears to be making a rapid recovery towards profitability after two years of hefty losses. A new management team will set out the group's prospects on Thursday.

Earlier this year, Ascom reported a loss of SFr335.1m (\$223.8m) for 1993 and admitted it had made a significant strategic mistake in trying to become internationally competitive in too many product areas.

Patrick Harverson finds potential buyers eyeing once-lumbering US TV networks Clambering for rides on the dinosaurs

A few years ago the three national US broadcast television networks - ABC, CBS and NBC - seemed like lumbering dinosaurs facing a slow decline. Under pressure from nimble, more innovative competitors such as cable TV companies, independent programme-makers and newcomers such as Fox Television, the networks' share of the national television audience was falling - from 98 per cent in the 1970s to about 60 per cent by the start of the 1990s - and their advertising revenues and profits were sliding.

Yet today the dinosaurs have roared back to life and powerful entertainment companies such as Walt Disney, Turner Broadcasting, Time Warner, Paramount and Tele-Communications (TCI), the country's largest cable television operator, now appear eager to own a network.

Time Warner and Paramount are even planning to launch their own networks next year. Time Warner is also said to have been negotiating to buy NBC from General Electric; Disney is rumoured to be interested in CBS; while the chairmen of Turner and TCI have stated they would like to own one of the big three networks. Only ABC, deemed too large to swallow whole, is immune from bid speculation.

The sudden burst of interest in the networks is driven by several factors. For a start, the economics of the business are improving. The long decline in networks' share of national ratings has

been halted, advertising sales are forecast to grow and profits are recovering. There is also a growing realisation that as the number of available television channels increases, so does the value of the network.

Mr Scott Siegler, former head of Columbia Pictures Television and an ex-network executive, says: "I think that the advertising community has become aware of the fact that the more fragmented the market becomes, the more important the big three networks become. They are the only people who, on any given night, can guarantee you 60 per cent of millions of households."

Yet there is another reason why networks have become attractive to potential buyers: a changing regulatory environment.

Since 1971, financial interest syndication regulations, or "fin-syn", have barred networks from producing much of their own programming and from participating in the lucrative syndication business - selling re-runs of shows to local stations.

The fin-syn rules, however, are set to be eliminated by November 1995, after which networks will be allowed to produce their own shows and reap the profits of syndication. "With those restrictions lifted, suddenly a network becomes a far more profitable business than it was a few years ago," says Mr Michael Theodore, media specialist at management consultants Arthur D Little.

Programme makers such as Time Warner and Disney want a

network because it would help them realise profitable synergies not previously allowed under fin-syn and protect revenues from their existing programming businesses.

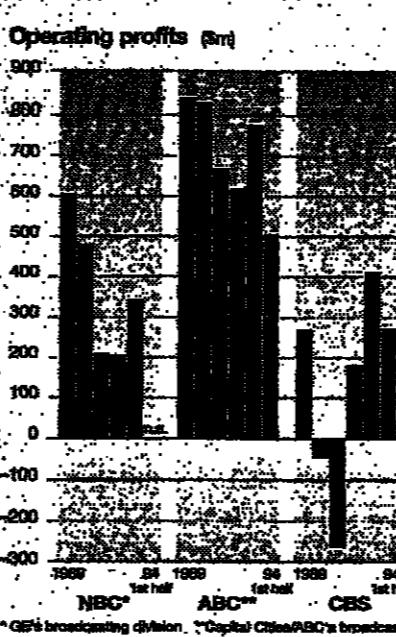
If the big programme makers do not move into networks soon, they could find themselves when fin-syn expires owning a product for which they cannot find a national outlet.

Programme suppliers could try to build a network from scratch. This is what Time Warner is attempting, primarily by persuading independent local television stations to sign up as affiliates for its new WB network, due to start early next year.

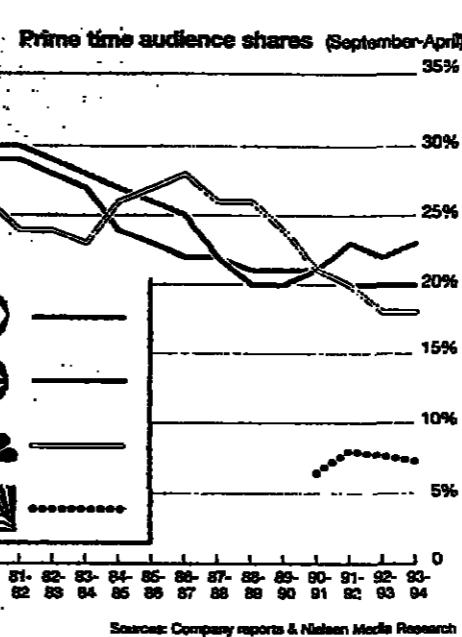
Time Warner's reported interest in NBC may be motivated by the uncertain future that cable television faces. Earlier this year the government imposed price controls on cable operators and the industry fears further regulation.

Programme suppliers could

US broadcast networks



Source: CBS broadcasting division, Capital Cities/ABC's broadcasting division



Source: Company reports & Nielsen Media Research

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Bermuda link for new fund at Lloyd's

By Richard Lapper in London

Indemnity Insurance Services, a London-based insurance broker, is combining forces with one of Bermuda's largest reinsurance companies in an effort to form a new Lloyd's investment company. Indemnity wants to raise some £20m (\$31m) through a stock market flotation of the new vehicle - Euclidean Investment Company - later this year.

Centre Re, now owned by Switzerland's Zurich Insurance, will underwrite an innovative long-term reinsurance contract for the company, which should allow Euclidean to accept up to £250m in premium income, twice as much as it would otherwise be able to underwrite, increasing potential profitability.

Corporate Names can accept annual premiums equal to twice the amount of their funds held at Lloyd's, according to rules introduced last year by the market.

Euclidean will spend several million pounds annually on a multi-year reinsurance policy from Centre Re. The Bermuda company will make available a letter of credit for some £23m, which it is thought Lloyd's regulators will regard as an acceptable asset for solvency purposes.

In this way Euclidean will increase its deposits with Lloyd's to some £40m. The reinsurance policy will also cushion investors against large losses.

Indemnity specialises in stop-loss insurance - a kind of personal reinsurance for Lloyd's Names, the individuals whose assets have traditionally backed the market. This activity has allowed it to obtain unusually comprehensive information about the market. By backing no more than 86 of the most profitable syndicates and by closely monitoring future activity it hopes to be able to obtain above-average underwriting results.

Mr James Stuart, Indemnity's joint managing director, says he expects the increased gearing will allow Euclidean to make a return on capital of some 25 per cent. Net dividends are to be limited to 20 per cent of capital.

Lloyd's raised some £200m in corporate capital last year and expects to raise between £125m and £250m in extra funds for 1995. Most is expected to come from private sources. Venton, another Lloyd's agency, has linked up with Butterfield Securities of Bermuda to raise money for a corporate capital vehicle.

Savoy Group censures director over leak

By Christopher Price in London

The controversy over the control of Savoy Group took another twist yesterday when the UK luxury hotel company publicly censured one of its directors over a leak of confidential information.

Savoy was angered by weekend press reports citing a study by Mr Giles Shepard, its managing director, which had been circulated to certain directors, restating the company's need to fight off the attentions of Forte, its rival and largest shareholder, and to remain independent.

A Savoy statement yesterday said: "The board of the Savoy Group is dismayed that

one non-executive director, for his own reasons, has decided to discuss confidential papers with the press. This is unsettling for employees and does nobody any good."

A company source said the story had been leaked by Sir Michael Richardson, who announced on Friday his plan to retire as chairman of Smith New Court, the securities house. "There will be pressure on him to resign from Savoy" after this, said the source.

Sir Michael yesterday admitted the story emerged from his office, but denied it was a deliberate leak. "It did not show the report to anyone, it did not happen like that at all." He said the report had been

spotted on his desk by a journalist who was interviewing him about his retirement. When questioned, he had given a brief outline of its contents. "That is not a leak," he said. It described the question of his resignation as "ridiculous".

Mr Shepard said yesterday: "Nothing has been discussed by the other directors in relation to anyone resigning."

The policy document at the centre of the row, written by Mr Shepard, was circulated to Sir Michael and three other non-executive directors. It outlined Savoy's trading and corporate strategy after the company's interim results due on September 13. It also restated the company's

intention to remain independent and questioned Forte's performance and strategy.

Sir Michael and Mr Shepard admitted the row reflected tensions on the board over Savoy's future. Forte, which has fought a 13-year battle for control, holds 42 per cent of voting shares. It has discussed with other shareholders the creation of a joint venture which would pool the two groups' luxury hotels. Savoy also owns Claridge's and the Connaught in London.

Forte agreed in November 1990 not to increase its stake in Savoy for five years and to give 12 months' notice if it wanted to do so. The latter requirement remains even after the five-year standstill ends.

OTHER COMPANIES

Flat profits expected at Carnaud Metalbox

■ Carnaud Metalbox: The Franco-British packaging group is due on Thursday to report first-half profits which are expected to be substantially unchanged from the FFr508m (£36m) net profit it recorded in the first six months of 1993.

CMB has already announced that turnover rose 3.6 per cent in the first half to FFr12.3bn. Last month it admitted that it remained under continued pressure on prices from its customers and from significant increases in some raw material costs.

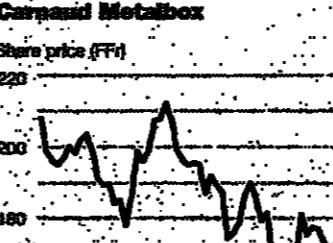
Carnaud Metalbox: The French oil group is due to report on Wednesday first-half profits that it has said will be broadly in line with those in the first half of 1993, when it made an operating profit of FFr3.49bn and net group profit of FFr1.86bn. Total has seen its crude prices and refining margins come under the same downward pressure as other oil companies.

These are among the factors that led Elf-Aquitaine, the other French oil major, to report a 10 per cent drop in first-half net profit last week.

But Total is significantly better placed financially than Elf. With debt amounting to 23 per cent of equity at the end of last year, it has far fewer financial charges to carry.

■ RTZ: The minerals group is expected to report on Wednesday a steep rise in profits for the first half of 1994 from

Corporation Metalbox



Source: FT Graphite

218m (£28m) to about £210m-£215m on the back of higher base metals prices.

■ BTI: The industrial conglomerate will provide an important indicator of the capital goods sector when it reports interim results on Thursday. Analysts expect a double-digit increase in pre-tax profits to about £660m-£670m (£10.4bn), excluding gains on disposals, and a 10 per cent rise in the dividend.

COMPANIES AND FINANCE

Celsis names chief executive

By Tim Surt

Celsis International, the biotechnology company, has ended six months of management uncertainty by appointing a new chief executive to replace Mr Tony Martin, who was dismissed in April on the grounds that he was "ineffective".

The Cambridge-based company, which specialises in contamination detection equipment, has recruited Mr Arthur Holden from Baxter International, the US medical supplies group, where he was global marketing vice-president in the renal division.

Mr Holden signed a two-year rolling contract on Friday, some four months after he was first approached by Celsis.

The company, however, declined to disclose the value of his package or whether his annual salary would exceed the £55,000 paid to Mr Martin.

It has yet to reach a settlement with its former chief

executive, who still holds shares worth more than £1.5m after leaving with almost two and a half years of his three-year contract to run.

Mr Mark Clements, finance director, said Mr Holden would help to build shareholder value in the company, which earlier this year announced increased pre-tax losses of £1.58m (£260,000) following a sharp rise in research and development spending from £156,000 to £384,000 in the year to March 31.

That spending - using funds from last year's £12.4m flotation and income from collaborative ventures with companies such as Wellcome and Merck - has been used to develop a range of hygiene monitoring products.

Mr Holden, who joins the company on October 10, said he was determined to exploit commercial applications of Celsis' technology.

He will be conducting a review of the overall strategy



Arthur Holden: plans to develop commercial applications side

and will see if this side of the business can be developed more rapidly," he added.

In the latest commercial agreement, Celsis said it had signed a deal with Colgate-Palmolive to use its bioluminescence kits to

monitor personal care products such as shampoos and body lotions.

The company declined to reveal how much the deal was worth, but predicted that similar manufacturers would follow Colgate's lead.

Govett expands US operations

By Christopher Price

Govett & Company, the fund management and insurance group, has announced a significant expansion of its US operations.

It has signed a distribution agreement with American Capital Marketing, a US mutual fund group, which it estimates will more than treble its US sales to \$1bn (£600m).

Mr Ian Whitehead, chief financial officer, added that the move would save Govett some \$3m a year in costs. "These are obviously welcome, but the most exciting aspect of the deal is the growth potential for our US mutual funds," he said. Govett currently manages seven such funds.

Govett will continue to act as investment manager of the funds, while American Capital will take control of distribution, which Govett says will substantially increase the number of wholesalers selling the products.

The US mutual fund market has \$2.100bn of assets under management. International funds, which have been one of the fastest growing segments, represent 8.5 per cent of the assets. American Capital currently manages more than \$10bn-worth of assets through 44 mutual funds.

Hambros to launch Asian trust

By Bethan Hutton

Hambros Bank is to launch an investment trust specialising in Asian companies with a market capitalisation of less than \$500m (£322.5m).

The Hambros Smaller Asian Companies Trust is based on the manager's belief that smaller Asian companies are under-researched, and should benefit disproportionately from fast economic growth in the region.

It will be managed by Hong Kong-based Hambros Pacific

Fund Management, which already runs the Hambros EQUUS South East Asia fund, covering a similar geographic area, and ranked 13th of 32 offshore funds in the same sector over three years.

The new trust's initial portfolio will be concentrated in the markets of Hong Kong, Malaysia, Singapore and Thailand, but the managers will also be free to invest throughout the rest of Asia, from South Korea to India.

The fund will be dollar denominated, but London-

listed, and will have an initial life of about seven years. Shares will be issued at \$1, and warrants will be attached on a one-for-five basis. Capital will be raised by means of an institutional placing by NatWest Securities, with a minimum subscription of \$30,000.

A similar trust, Edinburgh New Tiger, was launched in March this year to invest in Asian smaller companies, but its shares are still trading below the issue price after the corrections in world stock markets earlier this year.

TR City of London net assets advance

TR City of London Trust reported net assets up from £33.64p to £35.33p over the year to the end of June.

Net revenue for the year improved from £9.02m to £10.7m for earnings per share of 5.25p (4.5p).

A fourth interim dividend of 1.31p has already been paid for a total of 5p (4.5p). For the current year the board is forecasting a total dividend of 5.24p.

The result was helped by a decision to charge half management expenses to reserves. If the same allocation had applied in the previous year revenue would have been £9.3m for earnings per share of 4.81p.

C&G first-half profits likely to exceed £100m

By Alison Smith

Cheltenham & Gloucester Building Society, the UK's sixth-largest, is on Thursday likely to announce pre-tax profits exceeding £100m for the first half of this year, after a sharp drop in provisions for bad and doubtful debts.

It recorded pre-tax profits of £75.4m for the first six months of last year. An increase of more than one third would be broadly in line with some other large mortgage lenders, and a significant difference could reopen the debate about the £1.6bn among its members and others was unlawful.

Revised proposals, issued in mid-August, envisaged that completion of the deal would be delayed by about three months.

Alternatives Group is whether C&G could have attracted - or could still attract - a bigger bid. At the time of the announcement in April, one analyst suggested that a third party could afford to offer up to £2.5bn.

Originally the deal was due to be concluded in the second quarter of next year. In June, however, the scheme suffered a setback in the High Court which said that the society's plans for distributing the £1.6bn among its members and others was unlawful.

Revised proposals, issued in mid-August, envisaged that completion of the deal would be delayed by about three months.

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S Western Electricity buys back 2.5m shares

By Robert Corrigan

South Western Electricity has become the third of the cash-rich regional electricity companies to buy back some of its shares.

The Bristol-based company on Friday purchased 2.5m of its ordinary shares in the market at \$20.5p per share, representing 2 per cent of the issued ordinary shares.

Mr John Sellers, finance director, said the company had taken advantage of a downturn in its share price on Thursday to enter the market.

In common with most other regional companies, South Western has powers to buy back up to 10 per cent of its equity.

Mr Sellers said the company wants to assess the market's reaction to Friday's purchase before deciding whether to buy back more shares.

Analysts expect other electricity companies to soon join South Western, Seaboard and Eastern in buying back shares.

Each either has the cash in hand or low borrowings. Buying back shares boosts earnings per share and enhances the potential to raise dividend payments, even if the current upsurge in the sector's share prices continues.

Brokers Hoare Govett estimate that share prices in the sector have risen between 40 and 45 per cent on average in the two months to the end of August.

Irish Permanent pays £6.7m for banking arm

By Alison Smith

Irish Permanent Building Society is buying Guinness & Mahon, the Dublin-based private banking arm of Guinness Mahon, for £6.7m.

The purchase by IPBS, Ireland's largest building society with assets of £2.7bn, follows its acquisition of Prudential Life of Ireland, and comes in the run-up to the publication of the prospectus it will issue as part of its flotation.

IPBS is the first Irish society to convert to plc status, and is to be floated on the London and Dublin Stock Exchanges.

Fantasy war games maker for market with £40m tag

By Christopher Price

The same period to £4.6m.

Games Workshop designs, manufactures and markets all its own products. The customers are predominantly male and between the ages of 10 and 17.

The company invents futuristic war games complete with figures and rules, which it then controls and supplements with developments. Customers are encouraged to keep up with the latest changes through the company's own magazine, "White Dwarf", which sells some 60,000 copies a month.

About 10 per cent of the UK business is done through mail order, the rest through the company's network of 75 outlets. Like the magazine, the shops sell only Games Workshop material and staff advise on the hobby. Games Work-

shop also has branches in France, Germany, Australia, Spain and the US. Last year, 45 per cent of sales came from abroad.

Mr Kirby is dismissive of changing tastes affecting the company's future. "We have created several generations of customers already and are adding new ones all the time. War games have been played for centuries, nothing's going to change that."

The flotation will seek to raise some £20m through a placing of half the shares, with management share sales accounting for about 10 per cent of this. The remaining 50 per cent of the shares will be subject to a free float. Credit Lyonnais Laing is acting as stockbroker, and Samuel Montagu as financial adviser.

Manders in NZ\$35.5m acquisition

Manders, the coatings and ink manufacturer, is expanding in New Zealand through a NZ\$35.5m (£14m) deal.

It is buying Morrison-PIM Holdings, which makes printing inks, for NZ\$27.5m and the assumption of NZ\$8m of borrowings.

In the year to June 30 1994 Morrison made an operating profit of NZ\$3.9m (NZ\$3.2m) on unchanged turnover of NZ\$45.5m.

Manders said that the purchase would complement its existing New Zealand business, which was acquired from Crodi in January this year.

CROSS BORDER M&A DEALS

BIDDER/INVESTOR	TARGET	SECTOR	VALUE	COMMENT
SmithKline Beecham	Sterling Winthrop (US)	Pharmaceuticals	£1.88bn	Largest OTC acquisition
(UK/US)				
Swiss Bank Corp (Switzerland)	Brinson Partners (US)	Financial services	£487m	SBC continues global growth
Stanhope (US)	Liliput (UK)	Consumer products	£37.2m	Recommended cash offer
Jefferson Smurfit (Ireland)	Nettingsdorfer (Austria)	Paper	£20.2m	Strengthening conjugated side
Bowater (UK)	Van Gelder (Netherlands)	Specialist paper	£15.4m	Release liner expansion
General Electric (US)	Lindner Licht (Germany)	Lighting	n/a	Strategic buy
British Steel (UK)/SSAB (Sweden)	Norsk Stål (Norway)	Steel	n/a	Taking full control
Volv (Sweden)	Drohmäler (Germany)	Commercial vehicles	n/a	Continues bus consolidation
Fyffes (Ireland)	Sofiprim (France)	Food	n/a	Another continental stake
Service Corp International (US)	Plantsbrook (UK)	Funeral services	£193m	Second major UK buy

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COMPANIES AND FINANCE

Atlanta group tops Western Union bids

By Patrick Harverson
in New York

First Financial Management, an Atlanta-based information services company, has offered \$40m in cash to acquire Western Union Financial Services, the big US money-transfer business.

First Financial has also offered to assume about \$65m of Western Union unfunded pension liabilities. This lifts the total value of the bid to above \$50m.

The offer tops two previous bids for Western Union: \$37m offered last week by First Data, the New York buy-out firm, and \$56m offered by First Data Corporation. First Data, however, has also agreed to assume the \$26m in pension liabilities.

Western Union is currently owned by New Valley, a New Jersey-based financial services

company which has been operating under bankruptcy court protection for the past year and a half. New Valley hopes eventually to sell the unit for enough to pay off its creditors.

The deadline for the auction ends on September 16, but analysts believe that it is unlikely First Financial's bid will be topped.

Founded in 1851, Western Union controls 90 per cent of the US domestic money transfer market. Last year it completed 40m transfers of funds worth more than \$7.8bn. Revenues this year are expected to top \$8.5bn.

Western Union last changed hands in 1987 in a junk bond-financed leveraged buy-out. However, the company, subsequently renamed New Valley, struggled to meet the high interest on its debt, and eventually filed for bankruptcy in March 1993.

Danish group to issue 3m shares in New York

By Hilary Barnes
in Copenhagen

ISS International Service Systems, the Danish industrial cleaning group, is to issue 3m B shares on the New York Stock Exchange this autumn.

Plans to seek a New York listing were initially announced last year, when ISS paid \$95.5m for National Cleaning Group of the US to become the largest cleaning business in North America with sales of about \$560m.

The share issue was postponed this spring when the ISS share price, which peaked at DKK276 early in the year, began to weaken. The shares took a further beating in August following the group half-year results, falling some 20 per cent to DKK177.

But Mr Poul Andreassen, chief executive, said the group's investment bankers had advised it to go ahead with the issue, which will raise about DKK530m (\$86m) at the current market price.

"The issue will strengthen our equity capital and enable us to go ahead with our strategy of expanding our core

business," he said. "Group equity capital at the end of June was about DKK1.47bn and assets about DKK6.5bn, an equity ratio of 22.9 per cent.

ISS is the world leader in industrial cleaning with a labour force in excess of 120,000. For the first half of 1994 sales rose 22 per cent to DKK7.24bn and pre-tax profits climbed 33 per cent to DKK193m.

Mr Poul Andreassen: Ready to expand core business

cleaning business, including by new acquisitions," he said.

Group equity capital at the end of June was about DKK1.47bn and assets about DKK6.5bn, an equity ratio of 22.9 per cent.

ISS is the world leader in industrial cleaning with a labour force in excess of 120,000. For the first half of 1994 sales rose 22 per cent to DKK7.24bn and pre-tax profits climbed 33 per cent to DKK193m.

Mexican airlines' chairman resigns

By Ted Berdacke
in Mexico City

The chairman of Mexico's two largest airlines, Mexicana and Aeromexico, has stepped down under pressure from creditor banks seeking a \$200m injection of new capital from shareholders.

The resignation of Mr Gerardo de Prevoisin, who in February 1993 brought the two former competitors together, threatens to unravel the alliance that controls more than 70 per cent of Mexico's domestic airline market.

Both airlines are in financial trouble. Aeromexico lost \$18m in the first half of 1994, while Mexicana followed 1993 losses of \$180m with a first-half 1994 loss of \$115m. Together they have total debts of more than \$1bn.

Creditor banks gave Mr de Prevoisin until September 1 to find \$150m of fresh capital for Mexicana and about \$50m for Aeromexico. Advisers to Mr de Prevoisin say his first priority has been to find new money for Aeromexico, which has been the stronger of the two companies, both of which were privatised by the Mexican government in the 1980s.

Mr de Prevoisin's plan of rationalising routes and uniting workforces among the two carriers has yet to prove its worth. Only baggage handling and other ground services have been successfully combined.

Management has faced competition from a plethora of new, small airlines which have taken advantage of the Mexican government's open skies policy and flooded the most popular routes with cut-price flights.

Average revenue for the airlines is between 15 and 20 cents per km travelled. The company believes it needs to increase that figure to about 30 cents per km in order to break even.

Mr Jose Luis Llamas was named new chairman of Aeromexico, while Claudio Terreni will take over the post at Mexicana. Both were already board members of both airlines.

Sime Darby lifts profits by 7.5%

By Kieran Cooke
in Kuala Lumpur

Sime Darby, the Malaysian conglomerate that boasts of being southeast Asia's biggest multinational, has reported a 7.5 per cent improvement to M\$90m (US\$354m) in pre-tax profits for the year to June.

The result was below most analysts' expectations but was viewed as satisfactory for one of the region's most conservatively run and cash-rich companies.

A final dividend of 17.5 Malaysian cents was recom-

mended, compared with 16.5 Malaysian cents in the previous year. Group turnover rose to M\$3.21bn from M\$7.04bn.

Sime Darby, once largely plantation-based, has diversified into a wide range of activities including the oil and gas industry, property, motor and heavy equipment franchises and the manufacture of various rubber products.

The main money-earning business was once again Hong Kong. Pre-tax profits in Sime's division in Hong Kong, where it acts as the main automotive and heavy equipment distribu-

tor, were M\$227m compared with M\$155m last year.

Analysts say Sime benefited from buoyant demand in its motor distribution in Hong Kong, particularly for European-sourced cars, but its overall performance in the territory was not as impressive as in previous years.

Sime's operations in Malaysia, the Philippines and Australia reported lower profits while Singapore registered improved results. Profit from the plantations division fell by nearly M\$24m due to lower average prices for palm oil

products. Depressed rubber prices also hurt profit margins.

However, with palm oil prices now recording 10-year highs and rubber prices strengthening, it is likely that plantations will have a far better year.

Sime should also benefit from its involvement in various infrastructure projects, including its share in an independent power producer scheme in Malaysia.

"The board believes the group will have another year of record profitability in 1994-1995," it said.

Offer for Texaco Canada rejected

By Robert Gibbons in Montreal

Texaco, the big US oil group, has rejected an offer worth C\$200m (US\$142m) for its Canadian subsidiary, Texaco Canada Petroleum.

The US company says Texaco Canada is an important part of group strategy for North America. Texaco holds 78 per cent of Texaco Canada, an Alberta oil and gas producer and developer.

The bid is from Canadian 88 Energy, a small western Canada oil and gas company, which is offering C\$1.60 a share for Texaco Canada's 124m shares after Texaco itself offered to buy the minority-held shares at C\$1.40 a share.

Dissident Texaco Canada shareholders had complained that Texaco's offer grossly undervalued Texaco Canada's assets. Canadian 88 insisted its bid was "very serious" and not aimed at forcing Texaco to raise its offer for the minority shares. It owns almost 10 per cent of Texaco Canada.

Malaysian group expands in Canada

By Kieran Cooke

Berjaya, one of Malaysia's fastest growing conglomerates, plans to buy a 60 per cent stake in Taiga Forest Products, a Canadian company listed on the Toronto Stock Exchange.

Berjaya is offering C\$80.8m (US\$62.5m) for the stake - or C\$12.50 a share. It described Taiga as the largest independent Canadian building products distributor specialising in the wholesale of lumber and panel products. Taiga made pre-tax profits last year of C\$8.4m on sales of C\$371m.

Berjaya, controlled by Malaysian Chinese entrepreneur Mr Vincent Tan, has interests ranging from manufacturing to food distribution and hotels and leisure centres. Recently it has been expanding into timber businesses in Malaysia and the South Pacific.

Morgan Stanley bullish on Ireland

By Antonia Sharpe

Morgan Stanley, the US investment bank, has stolen a march on its competitors with the publication of a bullish report on the Irish economy and stock market only days after the IRA announced its ceasefire.

With the exception of Luxembourg, the Irish economy is the smallest in the European Union and is only equivalent to one-thirtieth of the size of the west German economy and one-twentieth of the size of the UK's.

Nevertheless, its dynamism has prompted Morgan Stanley to nickname it the "Celtic Tiger", a variation of the label given to the fast-growing economies in south-east Asia.

It notes that Ireland has the

most rapidly-growing economy in the European Union, with Gross Domestic Product growth averaging 5 per cent over the five years to 1993.

This growth rate may be exceeded in both 1994 and 1995, the broker forecasts. At the same time, inflation rates are muted by strong productivity trends, a large balance of payments surplus and a firm exchange rate.

Mr Richard Davidson, Morgan Stanley's European equity strategist, said that the IRA's ceasefire further improved the country's prospects because of the likely easing of border restrictions and the freer movement of goods.

"There will be more investment in either part of Ireland which have positive benefits for both economies," he said.

Trading in futures and options up in Sydney

The Sydney Futures Exchange said that futures and options trading rose by 51 per cent in the first eight months of 1994, compared with the same period a year ago, thanks partly to a surge in interest from overseas.

Mr Leo Hoaking said that SFE equity derivatives have been the fastest growing products. Interest rate contracts also saw solid growth, with volumes rising by 38 per cent for the three-year bond contract, by 45 per cent for the 90-day bank bill contract and by 48 per cent for the 10-year bond contract.

■ The Chicago Mercantile Exchange is consolidating its two largest divisions into a single membership class. The exchange proposes payments to agricultural sector traders of \$60,000 to \$70,000 in a deal totalling \$45m.

Lend Lease ahead and sees further advances

By Nikki Tait in Sydney

Lend Lease, the Sydney-based financial services group, has announced an operating profit before tax of A\$264.7m (US\$198m) for the year to June, up from A\$248m in the previous 12 months. The after-tax figure increased by 12.6 per cent to A\$223.1m, and fully-diluted earnings per share rose 12.3 per cent, to 10.7 cents.

The company said there were gains in all its main divisions, which comprise property, corporate services and retail financial services, including

the MLC and Australian Eagle life businesses.

Funds under management, which total in those of the recently-acquired Yarmouth group in the US, now total A\$29.2bn, an increase of 57 per cent.

The company said that it is budgeting for further improvements in profit and earnings per share in the current year.

It noted that its 12 per cent stake in Westpac, the large Australian banking group, was held at cost, or A\$615m, while the market value of the investment was now A\$785m.

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Photographed by Andreas Meier

EMERGING MARKETS: This Week

The Emerging Investor / Stefan Wagstyl in Bombay

Bulls ride roughshod over doubters

If making money is a sin... welcome to hell," reads an advertising sign in Bombay proclaiming the virtues of stock market investment.

All over the city there are people taking the message to heart - from the crowds milling in the narrow streets around the Bombay Stock Exchange, to the foreign investment bankers who have taken up residence in the luxury hotels.

Bombay is in the midst of its biggest stock market investment boom in over two years. The Bombay Stock Exchange's index of leading shares has risen by about 35 per cent since early May to reach a new all-time high last Wednesday of 4,588.18.

The previous record of 4,546 was set in April 1992, at the peak of a rally which collapsed when it emerged that the market was being fuelled by suspected illegal share-financing operations organised by Mr Harshad Mehta, a leading stockbroker. The ensuing Rs40bn (\$12.75m) scandal cast a cloud over Bombay's financial markets that is only now beginning to lift.

The most bullish stockbrokers are certain that the index is now in sight of 5,000. The more cautious point out that the market has already risen by more than 70 per cent since its low of 2,588 in the middle of last year, and is riding for a fall. But those who think a cor-

rection is overdue are in the minority.

The bulls' case is built on a strong revival in the economy. Three years after the start of economic reform in 1991 plunged much of Indian industry into a prolonged recession, there are signs that many companies are recovering. In the year to March 1994, exports grew 22 per cent. The first few months of 1994-95 have seen a pick-up in domestic demand, particularly for consumer goods, and this should be sustained, given that the monsoon seems to have distributed ample rains.

Moreover, the bulls expect interest rates to fall by about 1 percentage point when the Reserve Bank of India sets monetary policy later this month for the October-March year. This would bring minimum commercial lending rates to 14 per cent, compared with a high of 19 per cent in 1992-93.

All this, say the bulls, is driving growth in corporate profits, which rose 75 per cent at the net level in 1993-94 and are forecast by stockbrokers to increase a further 40 to 50 per cent in the current year. According to the bulls, these increases justify current price/earnings multiples for leading shares, which trade at about 53 times their net earnings for 1993-94, and 35 times likely earnings for 1994-95.

The bears do not deny that

Ten best performing stocks					
Stock	Country	Friday 29/8/94	Week on week change \$	Week on week change %	
Int. Indoayon Utama	Indonesia	2.7112	0.5046	22.67	
PR Exploration & Production	Thailand	9.2781	1.6890	21.93	
Telecomsia	Thailand	3.9792	0.5661	17.59	
Comercial del Plata	Argentina	3.7566	0.5363	16.62	
Fins. Bangkok City Bank	Thailand	0.9588	0.1268	15.31	
CIA Siderurgica de Vapores	Chile	0.7571	0.0216	15.21	
Bank of Thailand	Thailand	3.0784	0.3361	12.25	
Kredit Mahakorn	Thailand	3.5193	0.3558	12.01	
Cia De Aceros del Pacifico	Chile	0.4886	0.0594	11.99	

Source: Baring Securities

the economic outlook is better than at any time in the past three years. But they believe that in their rush to buy, investors have pushed share prices far beyond levels justified by economic logic. "Prices are simply outrageous," says Mr Pradipt Shah, managing director of Crisil, a credit rating agency. "The economy is good but it's not that good."

Mr R Balakrishnan, senior vice president at DSP Financial Consultants, a securities company, argues that the rate of profit growth has been exaggerated by one-off technical changes, including the liberalisation of foreign exchange rules and in accounting regulations covering depreciation. "Underlying profit growth is moderate," he says.

He and other bears warn that shares are being driven up mainly by the flood of money entering a market which is too small to cope. Domestic inves-

tors' appetites have been whetted by the sight of foreign fund managers, who were allowed into India only in late 1992, chasing Indian stocks.

Even though the total market capitalisation of the Bombay market is now nearly \$50bn, daily turnover is quite low - below \$100m - because little stock is freely traded. The families that control most listed companies typically hold 25 to 75 per cent of the issued capital. Other long-term holders such as development banks are also infrequent sellers. Very little is left for foreign fund managers and other new investors to buy.

The difficulties in acquiring shares are accentuated by the cumbersome trading, settlement and transfer procedures, which mean it can take six weeks for sellers to receive payment and three months for buyers to secure full ownership of their stock. Although

stockbrokers and bankers are trying to improve the process, they only expect dramatic changes after the Bombay Stock Exchange and the newly-formed National Stock Exchange launch computerised on-screen trading, and a computerised share depositary is established to handle share transfers smoothly. On screen trading on the NSE could start this year for top stocks and on the NSE next summer, but a fully fledged depositary is two or three years away.

These difficulties have already persuaded some foreign fund managers to slow their purchases of Indian stock or to switch to the Euroequity issues of Indian companies. After averaging \$25m a month in the first half of 1994, net foreign buying of Indian equity fell to \$9m in July and \$9m in August. Given that many investment funds dedicated to India have yet to invest, this slowdown is likely to be temporary, but it shows that fund managers are paying heed to price levels.

They are also diversifying their purchases from the large capitalisation stocks, which tend to trade on the highest multiples, to smaller issues, where price/earnings ratios are as low as 10. Mr Shah believes that this is where the best value is now to be found in the market - but it is also where the problems of acquiring stock are the greatest.

Philip Gavith

■ Hong Kong

Sun Hung Kai plans to set up a joint venture fund with Shanghai Shenyin Securities to invest in China's A share markets, now confined to domestic investors.

The size of the fund has yet to be finalised, but it is expected to range from \$50m to hundreds of millions of dollars. The plan is subject to approval from Beijing.

News round-up

■ Lebanon

Beirut's defunct stock

exchange will reopen within

two months, the president of

the newly-appointed stock

exchange committee said in a

newspaper interview.

The exchange, which

operated last in 1984 at the

height of Lebanon's 1975-90

civil war, would trade in

shares of those companies

listed on the exchange before it

closed, he said. These are

currently being dealt in the

unofficial grey market.

■ Mexico

Grupo Continental, the

bottling company, is to raise

some 2m pesos via a global

issue of 20m L shares with

restricted voting rights. The

proportion of shares to be

issued in Mexico and other

markets has not yet been set.

■ Ivory Coast

The Ivorian state is to sell its 35 per cent stake in the cable company, Societe Ivoirienne de Cables, which is 51 per cent owned by Italy's Pirelli group.

Applications for shares are

expected to be taken by local

banks from next week and the

company should be listed on

the Abidjan Stock Exchange

before the end of this year.

■ Bangladesh

Mr Shamsul Islam Khan, the

Bangladesh Commerce

Minister, asked parliament this

week to approve a new

companies act seeking to

safeguard the interests of

shareholders and investors.

The bill seeks to make all

company information and

statistics transparent, remove

disparity between public and

private sector companies, and

relax government control on

management of companies.

■ Jordan

The Amman share market was

depressed last week by plans

for a capital gains tax on

the share dealing of financial

institutions. On Tuesday,

most shares plunged to 5 per

cent daily price limit imposed to stabilise

fluctuations. On Wednesday,

however, the general price index ended weekly trading only 0.55 down on the day at

14.12.

A feared steep fall in volume

and prices was averted after

investors decided the proposals

■ Pakistan

A Karachi Stock Exchange

committee has rejected an

application by Mineral

Grinding Mills to make a

Baring Securities emerging markets indices

Index	2/9/94	Week on week movement		Month on month movement	Year to date movement
		Actual	Percent	Actual	Percent
World (288)	167.50	+2.11	+1.14	+20.05	+11.97
Latin America					+19.09
Argentina (20)	117.00	+3.08	+2.71	+8.34	+1.62
Brazil (22)	246.80	+4.80	+1.90	+82.22	+76.58
Chile (12)	198.80	+1.90	+0.97	+17.75	+9.81
Mexico (26)	153.07	-6.28	-3.94	+8.96	+5.22
Peru (16)	752.77	+31.78	+4.41	+83.37	+19.19
Latin America (96) 178.07	-0.72	-0.40	+24.02	+15.59	+28.83
Europe					+19.32
Greece (13)	85.17	+0.55	+0.63	-0.90	-2.08
Portugal (16)	123.02	+1.34	+1.10	+5.21	+4.72
Turkey (20)	83.04	-5.73	-6.46	+1.47	+1.81
Europe (49) 101.59	-0.30	-0.30	+2.34	+2.35	+10.65
Asia					-9.49
Indonesia (22)	158.94	+6.16	+4.03	+18.75	+7.07
Korea (23)	141.71	+3.36	+2.43	+14.42	+11.33
Malaysia (23)	247.97	+10.30	+4.33	+19.81	+5.07
Pakistan (10)	110.80	-1.07	-0.96	-0.77	-0.89
Philippines (11)	300.79	-1.79	-0.59	+15.52	+6.72
Thailand (24)	275.49	+17.20	+6.68	+31.49	+11.93
Taiwan (30)	176.37	+9.52	+5.24	+2.04	+1.83
Asia (143) 229.29	+9.28	+3.75	+17.22	+8.12	+14.74

All indices in \$ terms, January 7th 1990=100. Source: Baring Securities

This announcement appears as a matter of record only

NEW ISSUE

August, 1994

Eridania Béghin-Say

Montedison Group

US \$164,000,000

US \$139,000,000 Senior Notes Due 2004
US \$ 25,000,000 Senior Notes Due 2006

NEW YORK

Frank McGuire

Wall St likely to take a more positive line

Wall Street usually makes known its assessment of the government's monthly employment report within hours of its release. This time, market observers must wait four days to get a true reading on investor sentiment.

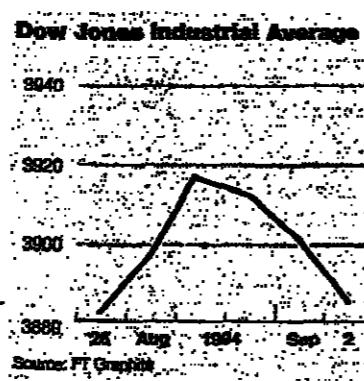
Analysts say Friday's limp reaction to news that non-farm payrolls had risen by only 179,000 last month was mostly a reflection of the thin trading conditions prevailing that day, with the approach of the long Labor Day weekend. The data, which revealed much weaker job growth than expected, should bring a more positive tone to the market when investors return to work tomorrow.

Surely, the dispirited bond market played some role in Friday's lacklustre response in equities. Five income fund managers, ever wary of inflation, focused on details of the jobs report that suggested growing constraints in manufacturing capacity, which could translate into higher prices.

Economists expect evidence of such upward pressure in August producer price data due at the end of this week. Excluding the volatile food and energy sector, a rise of 0.3 per cent is forecast, after a 0.1 per cent increase in July.

Still, cautious optimism prevails in stocks. Mr John Moore, director of asset management at Value Line, the New York research firm, predicts the broad market will climb slowly and steadily.

As he points out, there is a growing belief on Wall Street that earnings, not interest rates, are gradually taking over as the controlling force in the stock market. Consequently, he says, "equity investors can afford to be forgiving right now, as long as they can assume



rates are going to level off".

The jobs data did nothing to undermine such an assumption, according to most economists. "This at least buys the Federal Reserve some time," says Mr Ray Stone, managing director of Stone & McCarthy Research in Princeton, New Jersey. At the earliest, he says, the Fed will wait until November before lifting rates again.

In the meantime, the autumn may bring new vigour to growth stocks - especially larger capitalisation Nasdaq issues such as Microsoft and Cabletron - which have mostly languished over the past two years.

That may seem surprising in view of the broad pullback in computer stocks last week. The selling came on the heels of a profits warning issued by AST Research. An extra push down came from bellwether Compaq, which was thought to be trimming its supply orders.

However, Mr Moore attributes last week's setback to profit-taking and a fleeting bout of the jitters. Technology concerns have turned in impressive performances for the most part, he points out. "These stocks tend to have two, three or four good quarters, then they stumble. That makes everyone nervous for a day or two."

LONDON

Terry Byland

Share prices focused on higher ground

The stock market has turned highly volatile as the summer holidays - extended perhaps by the prolonged British Rail dispute - draw to a close. Although profit-taking in the wake of the latest upsurge has been modest and underlying retail business strong, there are signs this week could see a more penetrating review of market prospects.

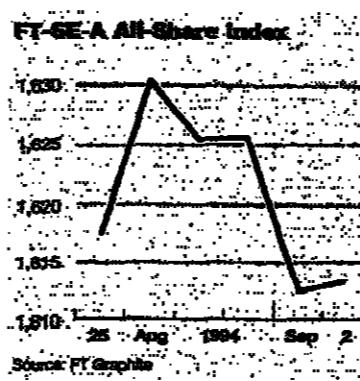
The interest rate outlook has hardened in Europe as the latest indications of strength in the German economy have suggested the trough of the rate cycle has been reached. In the UK, Wednesday's monthly meeting between Mr Kenneth Clarke, chancellor of the exchequer, and Mr Eddie George, governor of the Bank of England, has already triggered alarm bells among market analysts.

Some believe there is already a party in the City prepared to urge that base rates should be raised now, as a pre-emptive strike against an accelerating economy and hints of inflation. It was these concerns that kept the stock market hopping from one foot to another last week.

Mr Richard Jeffrey at Charterhouse Tilney Securities points out that, while the chancellor will be politically wary of raising base rates, he has committed himself to having inflation below 2% per cent at the end of this parliament.

"If he fails, it will be seized upon... as a broken commitment," says Mr Jeffrey. Since the City still believes that interest rate policy has been the key to keeping domestic inflation subdued, it is not surprising that market antennae are on the alert.

However, there is still the question of



whether a modest and controlled rise in base rates would stop a market now focused on the recovery in company profits and dividends. It seems clear that the equity market wants to go higher.

Recent support has come from wholesale upgrades of bank and insurance companies, and also the 12 dividend reviews among electricity companies prompted by the favourable pricing review. NatWest Securities points out that, with the impetus from yields now missing, maintained corporate earnings momentum is even more important for equities.

Kleinwort Benson's Edmund Warner, agreeing that the interim reporting season has started in good form and is "unlikely to shake prospects for this year," warns that 1995 expectations appear overblown.

He says the strong list of profits upgrades in August, a reversal of the July trend, does not change his view that earnings will grow by only 10 per cent next year, which would be a disappointment for a consensus forecast of 13.6 per cent, according to a review by Legal & General, but these medium term views will be swept aside if the conviction that some large takeover moves are in the offing prove true.

After decades of being overlooked by international investors, Israel is preparing to emerge from obscurity with a series of international equity offerings.

Progress towards peace in the region and the easing of the Arab boycott have greatly reduced the political risks which have been associated with the country for so long. At the same time, the favourable economic outlook has made Israeli stocks an attractive alternative to other fast-growing economies in southern Europe, Asia and Latin America.

Three problems obstruct El Al's privatisation. First, the government wants to keep a golden state to protect state interests and the exact scope of this has yet to be defined.

Second, it must also determine what to do about the airline's \$55m annual security costs, 80 per cent of which are currently met by the government.

Third, the government must decide whether to remove legislation which bars El Al from Sabbath flights. The ban on flying between dusk on Friday and dusk on Saturday cost the company an estimated \$30m to \$40m in profit last year. Officials say these issues should be resolved in time for El Al to be floated by mid-1995.

Julian Ozanne and Antonia Sharpe

OTHER MARKETS

FRANKFURT

Another firm week in store. UBS said that while polls are suggesting that a re-election of the CDU/CSU-FDP coalition might have helped sentiment, its key reason for being positive was the likely surprises in earnings due to higher volumes and prices.

KHD is expected to report interim results early in the week. UBS forecast a loss of DM100m after a of DM88.3m deficit last time.

However, he said the full-year result should be somewhere around break-even as the industrial plant division is likely to book most of its profits in the second half.

ZURICH

After the excitement generated last week by UBS's news of improved trading income in the second quarter, and the better than expected six-month figures from Roche, the health products group, on Friday, the Swiss market starts the week in confident mood.

All three of the big Swiss banks were out of favour in the aftermath of their first-half results, although there have been signs of renewed interest in recent sessions.

Mr Bryan Crossley at Hoare Govett said that while it may not be realistic to expect the Swiss banks to recover the relative standing in the market that they enjoyed back in the

mid-1980s, it is much more debatable whether they really deserve to be as much as 30 per cent below their early-1987 peak relative rating.

"In the short term, continuing doubts about trading prospects are likely to remain a drag on share prices," he said.

"However, we are more optimistic about the earnings outlook for 1995 and it should be borne in mind that 1994 profits will probably end up not too far short of the record levels of 1988, which were widely considered as quite exceptional."

There was still some scope for further easing of loan provisioning requirements as the economic upturn

continued, he said, which would have the effect of encouraging a renewed growth of business volumes.

Mr Crossley also argued that in a longer-term perspective, the growth in the relative importance of trading income, because of the link with interest rates, has actually reduced the overall volatility of earnings.

In the meantime, Ascom, the troubled telecommunications equipment maker, is due to outline the group's new strategy and prospects at a press conference on its first-half results on Thursday.

Results for the first quarter gave rise to some encouragement when the company announced that it

had avoided an operating loss in the first quarter and that it continued to expect to break even in 1994 and expected to return to profit in 1995.

AMSTERDAM

The busy first-half reporting season continues this week. The market was in good form in the early part of last week before news of an unexpected downturn at Bols Wessman, the drinks group, on Wednesday, led prices lower.

That news put a check on a rise in shares in Heineken, which reports its own first-half results on Friday. Elsewhere in the brewing sector, Grolsch unveils interim figures on Wednesday.

Ahold is due to report tomorrow and Fords Ames first-half figures come on Thursday.

TOKYO

Stock sales by corporate investors realising profits to boost earnings ahead of the September book closing are expected to peak this week, writes Emilio Furusato.

While public pension and insurance funds are likely to support prices around 20,000, large capital stocks and banks will face selling pressure.

Investors are expected to focus on releases by think-tanks on corporate earnings for the current business year to next March

Holdings, the property and infrastructure company, posts its results today.

Investors will start to focus on the Jardine companies whose interim results kick off next week. It is expected that an announcement will be made then on the fate of the remaining companies in the group following the delisting of parent Jardine Matheson and Jardine Strategic Holdings.

Many analysts expect directors will announce that Dairy Farm, Hong Kong Land, Mandarin Oriental and Jardine International Motor will follow suit, leaving a substantial hole in the 33-company Hang Seng index.

Compiled by Michael Morgan

This announcement appears as a matter of record only

ALCATEL

has restructured the balance sheet
of its subsidiary,
Alcatel Teletas, in Turkey

Citibank has provided
its advisory services in this transaction

Istanbul, July 1994

CITIBANK

SGA SOCIETE GENERALE ACCEPTANCE N.V.
FRF 500,000,000 REVERSE FLOATING RATE NOTES DUE SEPTEMBER 2003
For the period September 01, 1994 to December 01, 1994 the new rate has been fixed at 7,259775 % P.A.
Next payment date : December 01, 1994 Coupon nr: 2 Amount : FRF 1835,11 for the denomination of FRF 100 000 FRF 18351,10 for the denomination of FRF 1 000 000 THE PRINCIPAL PAYING AGENT SOGENAL SOCIETE GENERALE GROUP 15, Avenue Emile Reuter LUXEMBOURG

SGA SOCIETE GENERALE ACCEPTANCE N.V.
FRF 500,000,000 REVERSE FLOATING RATE NOTES DUE JUNE 2003
For the period September 01, 1994 to December 01, 1994 the new rate has been fixed at 7,259775 % P.A.
Next payment date : December 01, 1994 Coupon nr: 2 Amount : FRF 2151,08 for the denomination of FRF 100 000 FRF 21510,82 for the denomination of FRF 1 000 000 THE PRINCIPAL PAYING AGENT SOGENAL SOCIETE GENERALE GROUP 15, Avenue Emile Reuter LUXEMBOURG

SGA SOCIETE GENERALE ACCEPTANCE N.V.
FRF 500,000,000 REVERSE FLOATING RATE NOTES DUE DECEMBER 2003
For the period September 01, 1994 to December 01, 1994 the new rate has been fixed at 7,259775 % P.A.
Next payment date : December 01, 1994 Coupon nr: 2 Amount : FRF 1414,23 for the denomination of FRF 100 000 FRF 14142,25 for the denomination of FRF 1 000 000 THE PRINCIPAL PAYING AGENT SOGENAL SOCIETE GENERALE GROUP 15, Avenue Emile Reuter LUXEMBOURG

HMC MORTGAGE NOTES 6 PLC
£140,000,000 Class A Mortgage Backed Floating Rate Notes due September 2030 Notice is hereby given that there will be a principal payment of £3,670,00 per Note on the interest payment date, 1st September 1994. The principal amount outstanding per Note will be £20,370,00.
By The Chase Manhattan Bank, N.A. London, Agent Bank September 5, 1994

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Fax: 071-931 7714
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London SW1W 2AE

Saudi International Bank is pleased to announce that with effect from 30 August 1994 its new address

and registered office will be:

One Knightsbridge
London SW1X 7XS

Telephone: 0171 259 3456

Fax: 0171 259 6060

Telex: 8812261/2

Cables: Saudibank London SW1

Shareholders

Saudi Arabian Monetary Agency, National Commercial Bank, Riyad Bank, Morgan Guaranty Trust Company of New York, The Bank of Tokyo, Ltd., Banque Nationale de Paris, Deutsche Bank AG, National Westminster Bank PLC, Union Bank of Switzerland

London

New York

Tokyo

EQUITY MARKETS: This Week

International offerings

Israel takes a global approach to privatisation

privatisation than ICL, largely due to the uncertainty about the government's intention to break Bezeq's monopoly on international phone calls.

Another candidate for privatisation is El Al, the state-owned airline. The government, which intends to sell 51 per cent of the company through the Tel Aviv stock exchange and through an international offering, has appointed BZW to conduct a valuation of the airline.

Three problems obstruct El Al's privatisation. First, the government wants to keep a golden state to protect state interests and the exact scope of this has yet to be defined.

Second, it must also determine what to do about the airline's \$55m annual security costs, 80 per cent of which are currently met by the government.

Third, the government must decide whether to remove legislation which bars El Al from Sabbath flights. The ban on flying between dusk on Friday and dusk on Saturday cost the company an estimated \$30m to \$40m in profit last year. Officials say these issues should be resolved in time for El Al to be floated by mid-1995.

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Compiled by Michael Morgan

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Prices are in US dollars unless otherwise stated and are designated S-1000 for purchases made in U.S. dollars. Yield reflects all bid buying expenses. Prices of certain older issues since listed which relate to capital gains per 100 shares. Distribution base of U.S. taxes. The following percentages however apply to Single premium insurance. As developed on a U.S. basis, the following are for Collective Investments in Transferable Securities. X denotes that the manager has no right to compensation. * Periodic plan's 10% EG Growth group. Suspended. + Yield before January 1st. † Dividend yield. Only dividends to charitable bodies. # Yield column shows percentage of NAV increased or reduced.

(*) Fund and CG recognized. The regular quarterly distributions of the Fund are as follows:

State funds and money market funds: Financial Management Institute, Central Bank of Luxembourg, City of Luxembourg, Financial Supervision Commission; Jersey: Financial Services Division, Luxembourg: Societe Monastica Luxemburgensis.

CURRENCIES AND MONEY

POUND SPOT FORWARD AGAINST THE POUND

	Sep 2	Closing mid-point	Change on day	Bid/offer spread	Day's Mid	High	Low	One month	Three months	One year	Bank of N.P.A. Eng. Index
Europe											
Austria	(Sch) 17.0567 -0.0309 579 -734 17.1756 17.0579	17.0567	0.3	17.0465	0.4	-	-	11.65	-	-	-
Belgium	(Bf) 49.5838 -0.3344 216 -109 49.5265 49.5100	49.5265	-0.1	49.4588	-0.4	-	-	11.65	-	-	-
Denmark	(Dk) 8.9243 -0.0522 206 -260 8.6127 8.5174	8.5174	-0.9	8.5311	-1.1	8.5554	-0.6	11.65	-	-	-
Finland	(Ft) 7.7933 -0.0475 838 -128 7.8860 7.7880	7.7880	-0.1	7.8344	-0.4	-	-	11.65	-	-	-
France	(Fr) 8.4544 -0.0485 510 -675 8.3434 8.2541	8.2541	-0.7	8.2895	-0.2	8.2318	-0.2	11.65	-	-	-
Germany	(Dm) 2.4165 -0.0169 685 -117 2.4434 2.4074	2.4074	0.0	2.4074	0.0	2.3705	1.3	12.02	-	-	-
Greece	(Dr) 20.6555 -0.0041 393 -378 20.7028 20.6577	20.6577	-0.1	20.7028	-0.1	-	-	11.65	-	-	-
Ireland	(I) 1.0085 -0.0041 105 -105 1.0164 1.0057	1.0057	-0.5	1.0104	-0.7	1.0181	-0.7	10.45	-	-	-
Italy	(I) 24.2223 -2.77 132 -132 24.0018 24.0003	24.0003	-3.5	24.0233	-3.3	23.133	-3.3	7.55	-	-	-
Luxembourg	(Lf) 4.0336 -0.3344 216 -109 4.0236 4.0205	4.0205	-0.8	4.0288	-0.1	4.0556	-0.4	11.65	-	-	-
Netherlands	(Nl) 2.7041 -0.0205 207 -105 2.7370 2.7014	2.7014	-0.7	2.7285	-0.2	2.7586	-0.2	12.03	-	-	-
Norway	(Nr) 10.1818 -0.0654 678 -757 10.0592 10.0592	10.0592	-0.3	10.5703	-0.3	10.5803	0.1	11.65	-	-	-
Portugal	(Pt) 20.2300 -1.16 124 -124 20.0777 20.0044	20.0044	-0.4	20.2101	-0.9	-	-	11.65	-	-	-
Spain	(Ps) 2.0200 -1.03 123 -123 19.8167 19.8062	19.8062	-0.2	20.2165	-2.5	20.2424	-2.5	12.02	-	-	-
Sweden	(Sk) 2.0200 -0.0135 247 -247 2.0204 2.0204	2.0204	0.2	2.0202	1.1	1.9876	1.3	12.15	-	-	-
Switzerland	(Sfr) 2.0200 -0.0135 247 -247 2.0204 2.0204	2.0204	0.2	2.0202	1.1	1.9876	1.3	12.15	-	-	-
UK	-	-	-	-	-	-	-	7.65	-	-	-
US	-	-	-	-	-	-	-	-	-	-	-
SDR	-	-	-	-	-	-	-	-	-	-	-
Americas											
Argentina	(Peso) 1.5424 -0.0023 419 -428 1.5448 1.5357	1.5357	-	-	-	-	-	-	-	-	-
Brazil	(Br) 3.8697 -0.0056 593 -593 3.8697 3.8697	3.8697	-	-	-	-	-	-	-	-	-
Canada	(Cs) 2.1115 -0.0049 106 -123 2.1147 2.1108	2.1108	0.4	2.1111	0.1	2.1105	0.0	8.67	-	-	-
Mexico	(New Ps) 5.2285 -0.0069 232 -232 5.2240 5.2082	5.2082	-0.4	5.2211	-0.4	5.2211	-0.4	8.25	-	-	-
USA	(Us) 1.5448 -0.0044 444 -451 1.5470 1.5377	1.5377	0.2	1.5428	0.5	1.5303	0.9	8.25	-	-	-
Pacific/Wide Europe/Africa											
Australia	(A) 2.0604 +0.0074 702 -816 2.0641 2.0713	2.0641	0.3	2.0617	-0.2	2.0699	-0.9	-	-	-	-
Hong Kong	(Hk) 11.9394 -0.0333 231 -231 11.9394 11.9394	11.9394	0.4	11.9374	0.2	11.9385	0.0	-	-	-	-
Japan	(Y) 153.541 -0.0247 502 -502 154.350 154.440	154.440	-0.1	153.231	-2.4	152.346	3.1	180.4	-	-	-
Malaysia	(M) 1.5214 -0.0059 106 -106 1.5214 1.5214	1.5214	-0.1	1.5214	-0.1	1.5214	-0.1	-	-	-	-
New Zealand	(Nz) 1.4218 -0.0176 440 -440 1.4250 1.4250	1.4250	-0.1	1.4250	-0.1	1.4250	-0.1	-	-	-	-
Philippines	(Peso) 40.7043 +0.0017 861 -861 40.7043 40.7043	40.7043	-0.1	40.7043	-0.1	40.7043	-0.1	-	-	-	-
Saudi Arabia	(Sr) 5.0717 -0.0167 918 -918 5.0717 5.0717	5.0717	-0.1	5.0717	-0.1	5.0717	-0.1	-	-	-	-
Singapore	(S) 2.2168 -0.0059 155 -181 2.2326 2.2305	2.2305	-0.2	2.2326	-0.2	2.2326	-0.2	-	-	-	-
S Africa (Conj)	(S Africa) 4.0013 228 -228 4.0013 4.0013	4.0013	-0.1	4.0013	-0.1	4.0013	-0.1	-	-	-	-
S Africa (Fin)	(S Africa) 7.0025 -0.0059 155 -181 7.0222 7.0222	7.0222	-0.1	7.0222	-0.1	7.0222	-0.1	-	-	-	-
South Korea	(Kw) 12.9889 -0.0041 650 -650 12.9889 12.9889	12.9889	-0.1	12.9889	-0.1	12.9889	-0.1	-	-	-	-
Taiwan	(T) 40.5312 +0.1137 905 -927 40.5312 40.5305	40.5305	-	-	-	-	-	-	-	-	-
Thailand	(T) 38.0005 +0.0023 507 -507 38.0000 38.0000	38.0000	-	-	-	-	-	-	-	-	-
Yugoslavia	-	-	-	-	-	-	-	-	-	-	-
Yuan	-	-	-	-	-	-	-	-	-	-	-
Yen	-	-	-	-	-	-	-	-	-	-	-
Yuan	-	-	-	-	-	-	-	-	-	-	-
Zimbabwe	-	-	-	-	-	-	-	-	-	-	-

Figures for Sep 2. Bid/offer spreads in the Pound Spot table show only the last three decimal places. Forward rates are not directly quoted to the market but are implied by current interest rates. Base average 1993 = 103.02. Other mid-rates in both this and the Dollar Spot tables derived from the **WAMPSER'S CLOSING SPOT RATE**. Some values are rounded by the F.T.

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1993 rate for Sep 2. Bid/

4 pm close September 2

NYSE COMPOSITE PRICES

1994

High

Low

Stock

Div.

P/E

Yield

% Chg

High

Low

Close

Chg

P/E

Yield

% Chg

High

MOBILE COMMUNICATIONS

Monday September 5 1994

Lines that point to cellular growth

It seems set to become a mass consumer market. But could the bubble burst? Or are the forecasts too pessimistic? Andrew Adonis looks at the evidence

Mobile communications embraces everything from the simple tone pager to advanced radio data transfer systems. But the dynamic force in the sector is the cellular telephone, entering its second decade of commercial service in the developed world.

The issue is no longer whether the cellular phone will take off, but how fast it will build a mass consumer market, and whether it is set eventually to replace the traditional fixed line.

The Nordic countries already boast about 10 mobile phones per 100 people. Every other household in Stockholm has some form of mobile communicator, and the number of new mobile phone connections outstrips new fixed-line connections across Scandinavia. The same will soon be true of most developed countries. The UK reached the cross-over point at the turn of the year; industry estimates for June are of about 115,000 net new cellular connections, against about 100,000 new fixed-line connections.

Between 1986 and 1993, the number of worldwide cellular phone subscribers increased to 32m, with annual growth of between 45 and 50 per cent. Projections vary wildly, but on current trends between 150m and 200m cellular subscribers is a plausible projection for 2000. To put those figures in perspective, some 650m telecommunications lines are in service today.

Unsurprisingly, the cellular industry has become a gold rush, with nothing but booms and profits apparently on the horizon, and a torrent of entrepreneurs and companies — many of them with no previous telecoms experience — muscling in to make their fortune. Witness the extraordinary sums that operators are prepared to pay for licences: the Hungarian government last year netted \$100m from the auction of two GSM licences, and far larger sums are changing hands in richer economies.

It would be rash, however, to suppose that operators will be able to continue opening their networks and then waiting for the cash to pour in. As the mass consumer market dawns, margins will fall, competition will heat up and serious misjudgments are bound to be made. There is already evidence of overheating in some markets: as operators dash for growth and cut-price handsets flood highstreets, rates of "churn" — subscribers leaving the network — rise and fraud becomes a problem. Some operators are privately fearful that the cellular bubble will burst in developed markets, followed by a period of slower growth similar to that experienced in the early 1990s recession.

Yet just as convincing an argument can be made for supposing that current growth projections are pessimistic. For instance, they could be dramatically upset by the most intriguing departure in the industry — the development of "fixed cellular" systems for the local loop. Fixed cellular is in its early infancy, but as reliability improves and costs fall it has clear potential.

In the developed world fixed cellular offers a means for competitors to former monopoly PTTs to bypass the PTT local network without having to dig up the streets or erect pylons. It is also attractive to developing countries ambitious to promote rapid line growth and not immediately concerned about residential broadband "superhighway" services.

"For us, fixed cellular is one of the most significant things happening in the industry," says Mr Nagarajan Vittal, chairman of India's telecommunications commission. India has barely eight telephone lines per 1,000 people; the government's target is to double India's number of lines — from 8m to 16m, compared with 30m in the UK today — over the next four years. Mr Vittal believes fixed cellular "could have a crucial role to play," pointing to Mexico and Indonesia which have recently licensed operators.

The integration of fixed and mobile services might have a similarly far-reaching impact in the developed world. "People want to call people, not places," says Mr Torbjörn Nilsson, strategic planning director at Ericsson radio systems, the Swedish supplier. "Fixed network operators will introduce mobility to their networks by

means of personal numbers based on 'intelligent networking' solutions."

The world of mass personal numbers may be some way off, but the telecoms equipment market is already beginning to feature PABX software which enables calls to be directed to mobile numbers. Network operators are increasingly anxious to make their services complement the fixed line, even to compete with it. In the UK, one of the two new cellular operators to have launched in the past year is offering free local calls in the evenings (Mercury One-2-One), while the other (Orange) will give subscribers who want one conventional fixed-line local number for their cellular handset, allowing them to pay the difference in incoming call tariffs.

Fixed/mobile business alignments are also taking shape. AT&T's \$12bn merger with McCaw Communications, the largest US cellular operator, was cleared last month. It is likely to be only the first of many such link-ups, and has already helped to precipitate several proposed mergers between regional cellular operators in the US.

Three forces are driving growth:

- New and competing networks. Across much of the developing world networks have only recently been opened, or are still to be launched. Much of the world thus remains virgin territory for the cellular operators. In the developed world, with its established networks, digital technology and the introduction of competition between operators are providing the cellular industry with a fresh wind.

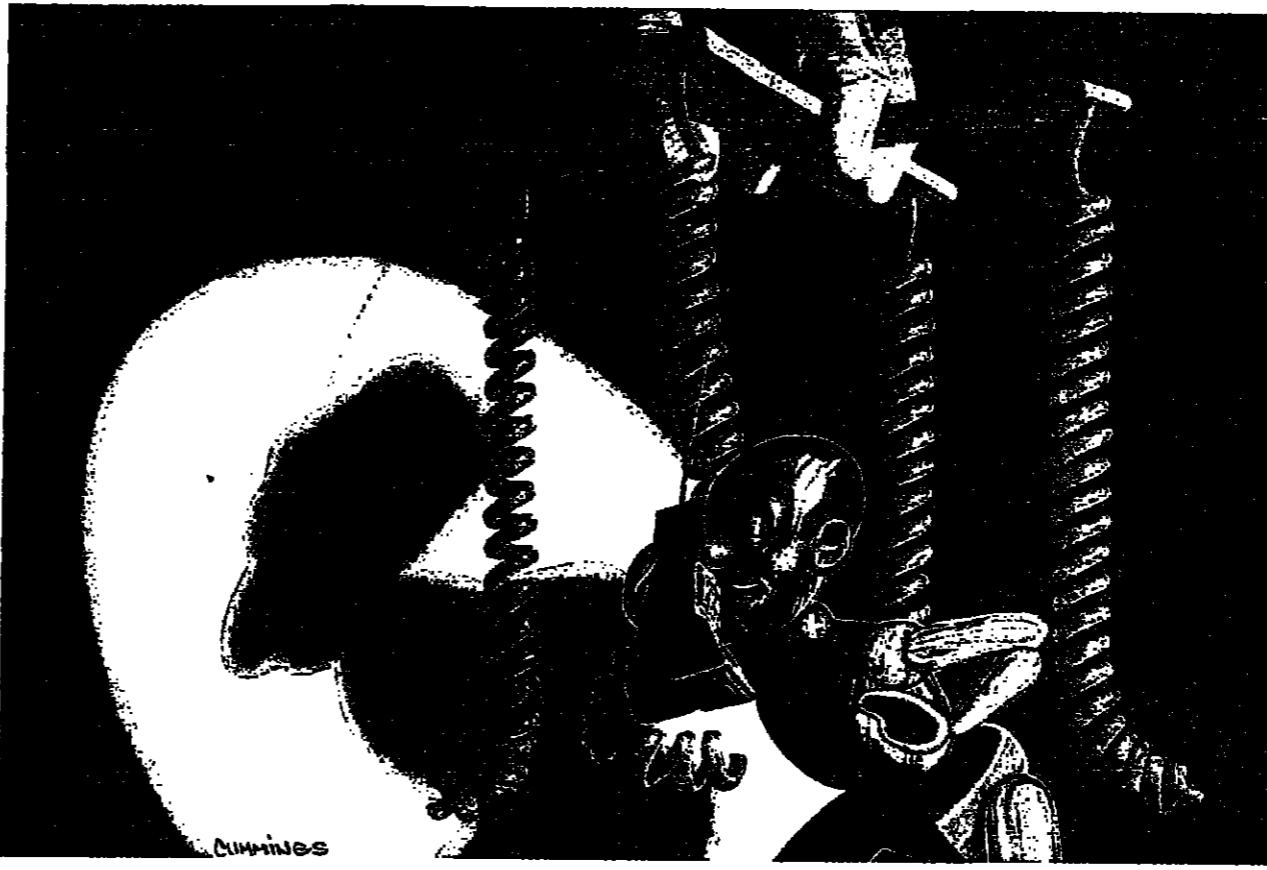
The US entrenched competition from the outset, and it will become fiercer still with the auction of licences for Personal Communications Systems next year.

Elsewhere, state-owned PTTs were licensed as monopoly cellular operators in the mid-1980s. Typically, they treated their cellular divisions as cash cows, raking in large monopoly profits from growing business demand while making little or no pretence at marketing the service.

That is all changing. Second network operators are being launched across Europe and the Asia-Pacific. Under strong pressure from the European Commission over the past two years, most EU states have licensed more than one operator to provide a digital service on the pan-European digital GSM (Global System for Mobile Communications) standard. The UK has gone further still, licensing an additional two digital operators at a higher frequency, providing so-called PCN (Personal Communications Network) services. Other major EU states are following suit with PCN.

Analysts disagree on the importance of competition to subscriber growth, but beyond Scandinavia it is hard to deny a relationship. The US, which had competition from the start, has about six subscribers per 100 people. The UK, with its four competing operators, now has about 2.7m cellular subscribers — nearly five subscribers per 100 people. Germany, which was a Deutsche Telekom monopoly until the launch of a GSM network by the Mannesmann consortium two years ago, has nearly trebled its number of subscribers over the past year but still has fewer than three subscribers per 100. Japan, which languishes at the foot of the league for large developed countries — with barely two cellular subscribers per 100 people, only this year liberalised its handset market, having previously required subscribers to rent handsets at inflated prices.

- Reducing costs. Prices of all the telecoms components of cellular networks — base stations, handsets, and interconnection charges for the use of public fixed-wire networks — are falling fast. This is a function of technological advance (base stations have shrunk from hut-size to street cabinets in a few years), computerised manufacture (it now takes a small fraction of the labour required even two years to assemble a handset), the enhanced capacity of digital systems, and lower prices for use of the fixed networks. All of these trends will continue, aided partly by technical advance, partly by greater



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MOBILE COMMUNICATIONS 2

Paul Taylor examines trends among business users

Cordless systems gain ground

Business users, particularly small businesses, helped fuel the growth of cellular mobile telecommunications in the early 1980s in the US and then in Europe.

A decade later although attempts are being made to broaden the market for mobile telephony, for example through the introductions of Personal Communications Networks (PCNs) like Mercury One-2-One and Hutchison's Orange network in the UK, the main focus of cellular network operators remains the business customer.

Indeed, the introduction of digital cellular networks such as the GSM networks which are being built across Europe and in many other countries around the world, and other new services like mobile data, promise to provide business users with a new set of telecommunications tools which can increase flexibility and improve productivity.

One advantage of these new digital mobile services is that they are easier to integrate with corporate fixed telecommunications and data processing equipment and will enable network operators and others to provide a wide range of value added customer services such as voice messaging and data transmission.

"With their intelligent network architecture and nationwide digital networks, the mobile operators will soon be able to offer all the services that a (fixed network) tele-

phone operator can, and more," says Mr Tim Harrabin, a principal consultant at the Cambridge-based Analysis telematics, strategy and economics consultancy, in a report published last year.

Other telecommunications strategists believe that before the end of the decade, office cordless and mobile digital technologies will be integrated in dual mode handsets capable of operating at work, while travelling and at home.

In the office itself most market research organisations predict that cordless telephony based on either of the two main digital technologies currently available, CT2 or Dect, will be gradually adopted by corporate customers over the next decade.

Frost and Sullivan, the market research firm, is predicting that sales of wireless office equipment will grow from virtually nothing last year to nearly 20 per cent of the market by the year 2000. Among the benefits claimed for cordless systems are increased efficiency, reduced outgoing call costs and savings on running costs.

Already most of the main telecommunications equipment manufacturers are either supplying or developing cordless systems which can be added onto existing PBX (Private Branch Exchange) equipment.

The next step is likely to be to integrate these cordless voice systems with the emerging cordless data networks which are beginning to appear.

Outside the office the cellular telephone is already a vital business tool for a large number of mobile workers including salesmen, site engineers and others whose jobs require them to leave the fixed telecommunications services available in the office, factory or warehouse.

For some mobile workers – including those whose occupations mean they are often away from their desks or workbenches – pagers can provide a low cost and effective solution to the problem of "telephone tag". Pager networks have also proved very successful in Asian markets such as Hong Kong where they are increasingly used along-side "tele-

played on the handset.

The messages are sent via the short message service centre and when they arrive at the mobile they are stored in the user's SIM (smart) card ready for retrieval.

SMS's unique features include the ability to send or receive messages at the same time as speaking or sending data, an alert feature for informing a third party when a mobile re-registers on the network, the ability to store a message and forward it to the mobile when it is switched on, and acknowledgement of successful message delivery.

Mr Martin O'Byrne, managing director of Sema's telecom division, believes that SMS and other features like it will provide network operators with a way of differentiating service offerings.

Business users who want to send longer data files from their portable computers while on the move – as well as being able to use the network as a conventional voice link – will probably also turn to GSM.

However those whose need is for frequent computer-to-computer communications will probably use one of the dedicated mobile data networks such as Ram Mobile Data in the UK.

These data networks provide high speed, reliable wireless mobile data connections which typically enable mobile workers such as parking wardens, meter readers and others to exchange data or E-mail with a central office network.

Mr O'Byrne notes that mobile data networks are still in their infancy.

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In the meantime, the proliferation of mobile telecommunications equipment is already causing problems in some large organisations which sometimes do not even know how many mobile telephones their employees are using and have few, if any, controls over their usage.

The problem is so pronounced that Mercury Mobile Services in the UK offers a "consolidation" service which begins with a "consolidation audit" to discover the number and type of phones a customer has and to set up a database to monitor users and usage trends.

If required, MMS can then arrange for all the equipment to be transferred so that it is all managed by a single service provider and will then provide the customer with detailed management reports and monitor whether the mobile fleet is being used efficiently. Customers have included Digital, Shell, the AA and UPS.

According to Ms Diana Jones who handles marketing for MMS, some customers are now asking Mercury Mobile Services to manage their entire mobile telecommunications operations – including marketing the services to internal users.

As Ovum, the market research group, noted in a recent study, "so far neither suppliers nor user organisations have paid much attention to how a large company as a whole can use mobile to best advantage."

However, Ovum also noted that as the drive towards a mass market for mobile communications and fierce competition force mobile operators to lower prices, developing products and services for the corporate sector will become increasingly important to mobile operators seeking to sustain margins.

"The more experienced corporate users have identified how mobile communications can improve their efficiency – they are starting to change the way they operate in order to take advantage of mobile services," said Ovum. "Changes

Most users do not see mobile communications as a cost-saving measure

include cutting down on staff and accommodation – thereby allowing extra spend on mobile communications – and closer integration of mobile with private network facilities."

One worldwide office equipment supplier interviewed for the survey "Integrating Mobility into the Corporate Network" said that by introducing voice mail for sales people they had made savings on message desk staffing.

However, Ovum noted that most users do not see the introduction of mobile communications as a cost-saving measure.

But they are aware of how mobile services can benefit their business in other ways, for example by improving the productivity of mobile staff, making an organisation more responsive to customers, improving sales effectiveness and speeding up decision making.

Given that mobile communications products and services are widely regarded by telecommunications managers as too expensive, suppliers need to find ways of stimulating market growth which do not focus primarily on cost reduction, says Ovum.

These include adding value to individual products and services such as data over GSM; moving new applications to mobile communications and educating corporate users about the benefits of using mobiles; and integrating services across technologies, adding value for users and providing cost control for the company.



Chris Neary, managing director of Mercury Paging, holds an Advisor pager which receives messages of up to 80 words long by satellite Trevor Humphries

Andrew Adonis looks at the paging market

Europe gets message

In the US and Asia-Pacific countries public radio paging, although less high profile than mobile telephony, is nonetheless a respectable and self-confident sector. In Europe, by contrast, the pager has long been the mobile communicator that dare not speak its name, with paging operators seemingly acquiescent in a course which has condemned paging to obscurity.

That appears set to change. Radical reform is sweeping through Europe's paging industry, stimulated by the success of Sweden's state telecommunications operator in marketing pagers to high street consumers. Meanwhile, paging continues to race ahead in Asia, and looks set for a further spurt in the US on the back of two-way paging and other enhanced services.

The next step in what could become a transformation of Europe's paging sector comes this month with the launch by Mercury Paging, the UK's third largest operator, of a service tailored for the consumer market.

Instead of the existing paging package – unattractive to personal consumers – of monthly rental charges for restricted coverage zones, Mercury paging customers will be able to buy their pager from high street consumer electronics retailers with automatic connection and no subscription charge. Dubbed "Minicall", Mercury will gain its revenue from the new service by charging callers premium rates for leaving messages. Each message will cost the caller about 20p, which Mercury believes is unlikely to deter would-be callers.

"Minicall" is a numeric paging service. Numeric pagers, which display the caller's number on a one-line display, are an advance on "tone" pagers, which simply bleep and flash to alert the owner. They are one step down from alphanumeric pagers, which allow callers to leave a text message on a multi-line display.

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although subscribers can now buy their pager. But all three – BT, Vodaphone and Hutchison Paging – are examining calling-party-pays (CPP) options, and may come up with similar services.

Mercury cites three factors which have combined to make CPP at premium rates, with no subscription charges, a commercial proposition:

- The elimination of handling costs. "Minicall" is a joint promotion with Motorola, the US telecoms equipment manufacturer, which will supply pagers directly to retailers.

- A sharp fall in the cost of pagers. Numeric pagers now cost almost as little to make as simple tone pagers: the Motorola numeric pagers will retail at between 279 and 299.

- The elimination of bureau costs, the most expensive part of a paging operators' overheads. Callers with touch-tone

operators are going for a niche opened up by the cost of cellular telephony in a mobile-minded society

phones leave numeric messages by tapping in their contact phone number as requested by a voice prompt. The small minority of callers without touch-tone facility can leave their number by voice after the prompt.

Mercury is also revamping its business service: subscribers will get a numeric pager for the existing price of a tone pager, with a monthly subscription charge of only 25.49 for national coverage. Mercury is keen to upgrade both new services to alphanumeric: the problem is the bureau costs, which are unavoidable until voice recognition technology produces a reliable service for turning voice messages into text. It is still some way off.

Motorola has a 20 per cent share in Mercury Paging, but insists that it had little bearing on Mercury's decision to launch "Minicall". Mr Greg Nelson, Motorola's European paging subscriber president, has spent the last year trumpeting the virtues of CPP to Europe's paging operators, and claims that at least 10 more European operators are planning to introduce a similar service in the next three to six months. "This idea is catching on fast: our role has simply been to get the operators to consider it seriously," he says.

According to industry sources, paging operators in Germany, Italy, the Netherlands and Denmark will be among the next to launch CPP services. Some will be collaborating with Motorola, some

with two or three partners, but the product will be broadly similar. All the operators are going for the market niche opened up by the continuing high cost of cellular telephony in an increasingly mobile-minded society – particularly among the young.

The CPP model is Sweden, whose state operator Telia, launched a successful service last year despite Sweden's high level (10 per cent) of cellular phone penetration. The crucial thing was to study the telephone market, not existing mobile markets, says Mr Jan Holmgren, an ex-Motorola executive who moved to Telia to build up its paging division.

Telia research showed a potential paging market of 1.9m out of Sweden's 8.5m population. More than 100,000 pagers have been sold through retail outlets since the launch of the service. They retail for as little as SKr1,000 (257), with no connection fee. Between 5pm and 6pm the calling charge is SKr6 (about 50p) and at other times and all day at weekends, it is SKr1.5 – a huge price differential with mobile phones. The new regime has had almost as great an impact on the business market as on the consumer market. Telia's traditional subscriber network has grown from about 70,000 to well over 100,000 since the CPP launch.

Western Europe currently has about 3.2m paging subscribers. If CPP takes off, current projections of growth to about 5m over the next decade (from CTC Research, a London-based consultancy) could prove pessimistic. However, Europe will still lag far behind the US, which today has about 21m paging subscribers, and the Asia-Pacific region with 19m. Singapore alone has more than 600,000 paging subscribers. Hong Kong 1m, Taiwan 1.4m and Japan 7.7m. CTC projects that paging numbers in Asia will more than double over the next decade.

Two-way paging is set to be the next innovation in the US. The auction last month by the Federal Communications Commission of eight blocks of radio frequency for narrow-band Personal Communications Services will allow two-way paging for the first time. Five companies are likely to compete in the two-way market, with services such as "acknowledgement" paging, allowing the recipient of a message to choose one of a number of set return messages. Other enhanced services in the pipeline include a voice-based service allowing subscribers to play back voice messages stored on a device no larger than an existing pager – an answering machine in your pocket."

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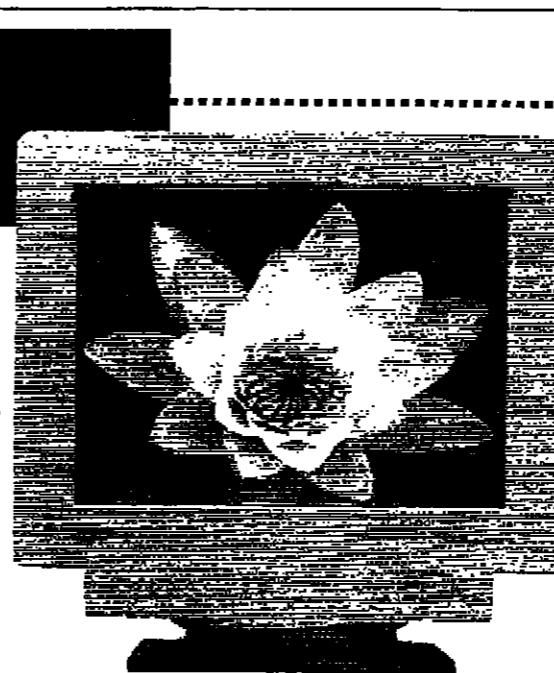
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MOBILE COMMUNICATIONS 3

Over the past two years the European-developed GSM (global system for mobile communications) digital cellular standard has won widespread acceptance around the world as the technology of choice for the next generation of cellular telephone networks.

Although North America led the first mobile telecommunications revolution in the early 1980s, it is Europe that has taken the lead in the move towards digital systems with the GSM standard. "The big impact of GSM is that it is a single standard," says Mr Dean Evers, an industry analyst with Dataquest's European telecommunications group, "and this means enormous economies of scale for equipment manufacturers."

The big European equipment suppliers have also benefited from disparity in the US where the telecommunications industry is still divided in its support for two different digital technologies - digital Ampe based on time division multiple access (TDMA) and the newly-developed code division multiple access (CDMA) technology.

GSM networks are in operation, under construction or planned across Europe, the Middle East, Africa and the Asia/Pacific region, having brushed aside the challenge from rival digital standards. Only in the Americas and Japan have alternative standards been adopted.

By the end of July, the number of GSM subscribers worldwide totalled more than 2m and is expected to top 4m by the year-end. These customers are in 59 countries with a combined population of more than 2m and the customer base is growing by

more than 70 per cent a year. By 1998 EMCI, the Washington-based market research firm, predicts there will be 45.5m digital cellular subscribers worldwide, with GSM subscribers representing almost 60 per cent of the total.

"The GSM standard is now accepted worldwide as the basis for new digital mobile communications and networks," Mr Bruno Massiet du Biest, the current chairman of the GSM Memorandum of Understanding (MoU) group, said recently.

The first GSM networks were launched in Germany, France and Denmark in mid-1982, and similar services are now being rolled out across Europe. Last year the number of GSM subscribers in Europe jumped from 184,000 to 1.32m, according to figures from Mobile Communications, the Financial Times newsletter.

New GSM subscribers represented over 40 per cent of total western European subscriber growth and Dataquest is forecasting that the number of GSM subscribers in Europe will grow to 8.31m by the end of 1998. However, the bare figures hide substantial variations in GSM uptake in individual markets. Almost all of the growth in 1993 - and much of the growth this year - was attributable to the German market which accounted for 74 per cent of all European GSM subscriber growth in 1993.

In Germany and other markets where analogue network capacity was restricted, or had not been developed, GSM subscriber growth has been spectacular over the past two years. As a result, the two GSM networks, Deutsche Telekom Mobil's D1 network and Mannesmann Mobilfunk's D2 network, now both have more than 700,000 subscribers each.

GSM subscriber growth "has been

strained, the pace of transition from analogue to digital cellular systems has been much slower. Ms Diana Jones, in charge of marketing for Mercury Mobile Services, says there is still relatively little interest in Britain where GSM handsets are still £100 more than their analogous counterparts. "Most business users do not at this stage feel the need to move over to GSM," she says.

Last year subscribers went up from 184,000 to 1.32m. By the end of 1996 there could be 8.31m

soured by competition. Two or more GSM network operators have been licensed in all European countries except Ireland which bowed to Commission pressure and requested bids for a second GSM operator in July. Aggressive marketing which has resulted in the elimination of the price premium on GSM equipment, has also helped. In both Germany and Denmark, another fast-growing GSM market with over 200,000 subscribers to its two GSM networks, Motorola handsets have fallen to under £100 in some promotion packages.

But in those countries such as the UK which had well-established analogue systems which were not capacity-con

Vodafone, which offers two GSM tariffs in the UK, has about 45,000 subscribers to its GSM network while its rival Cellnet only officially opened its GSM digital cellular network in mid-July. Like Vodafone, Cellnet is mainly targeting the business user. The main selling point will be the ability to use a GSM handset anywhere in Europe - Cellnet has negotiated "roaming agreements" with 22 foreign operators.

GSM networks are under construction in eastern Europe, including Russia where the Russian Telecommunications Development Corporation (RTDC) holds 14 GSM licences. Asia, already the fastest growing cellular market in the world, has become

the biggest market for GSM.

Japan and South Korea, which are developing their own digital standards, are the only two big Asian countries that have not adopted GSM. At the end of last year there were 19 licensed GSM operators in 10 countries throughout Asia, and potentially 28 operators in 17 countries.

Among them, Hong Kong has emerged as one of the most rapidly growing GSM digital cellular markets in the world. The colony's two GSM networks, Hong Kong Telecom and SmarTone, have been averaging more than 10,000 connections a month between them, and the total number of GSM subscribers is now over the 100,000 level.

Elsewhere in Asia, GSM networks are in operation in Singapore, China and Malaysia, and are planned in Indonesia, the Philippines, Cambodia, Vietnam, Taiwan and India where eight city-based GSM digital cellular licences have been awarded.

China recently placed two further contracts for GSM digital cellular systems. Nokia will supply a system for the country's capital, Beijing, while Ericsson of Sweden has won its second Chinese GSM contract for delivery of a system to Shantou in Guangdong province.

GSM is seen to have two key advantages over the rival US digital Ampe system in

Asia. First, GSM frequencies are already available, while digital Ampe frequencies may be already occupied. Second, GSM's roaming capability is giving it the edge over rival standards. However, the thorny issue of encryption poses a potential threat to GSM sales in Asia and elsewhere outside western Europe.

GSM equipment uses an encryption device based on an algorithm called A5(1). However export rules normally prevent non-European operators from buying equipment that incorporates the A5(1) encryption system because of concerns that it could be used for military purposes. Instead, prospective GSM network operators outside Europe are being offered equipment with the newly-developed A5(2) encryption system.

Taiwan has already complained about the restrictions which are seen as a trade barrier and has accused European export authorities of undue discrimination. This is causing concern at the GSM MoU Group which is seeking to promote the adoption of GSM worldwide.

Although GSM has been an outstanding success, US and Japanese equipment manufacturers continue to lobby operators worldwide to adopt their rival digital standards. The MoU Group fears that non-European operators might feel that they are being asked to accept an inferior GSM technology and therefore turn to another system.

Much is at stake. Frost and Sullivan, the market research group, estimates that the GSM cellular equipment market will peak next year at \$1.6bn and then decline slowly as volumes and prices fall.

or between different calling plans offered by the same operator. However, that still leaves half due to a combination of fraud and the inability of customers to keep up with their bills.

Ms Gail Kirby, a BIS analyst, says: "Churn is a serious problem, and it's getting more serious for the network operators as the number of subscribers rises so dramatically. The numbers churning are equal to the entire cellular population of a few years ago."

The three months to the end of June saw the churn rate rise for the fourth successive quarter. Vodafone, the largest cellular operator, was worst hit, with a disconnection rate equal to 34 per cent of its subscribers over a full year. Mr Terry Barwick, Vodafone's corporate affairs director, says: "We have had problems with fraud, and are tightening our credit-checking system to reduce it."

He said some of the fraud appeared to be organised systematically, with some dealers stealing bonuses paid for new subscribers by means of fake subscriber names and personal details. But he conceded that "part at least" of the churn was probably caused by customers unable to keep up with their bills.

As one dealer puts it, neatly summing up what could become a serious industry predicament: "Many people who buy mobile phones don't have a clue how much it actually costs to keep a mobile phone going - particularly if you use it."

Paul Taylor looks at the spread of GSM networks - in Europe and elsewhere

Technology for the next generation

Market penetration is still some way off, writes Andrew Adonis

Mobile phones meet a consumer barrier

at the leading edge of the developed world's mainstream cellular industry, gives a fair picture of the market in transition.

From the figures, growth appears unbounded. It took the UK's cellular operators eight years from their launch in 1985 to attract their first 1.4m customers. The number of subscribers has almost doubled since the start of 1993, with the increase running at more than 50 per cent a year.

Recent advertising campaigns by mobile operators have been pitched at mainstream consumers, and one of the four networks - Mercury One-2-One - claims to be in direct competition with BT by offering free local mobile phone calls on its networks in the evenings and at weekends. Analysts expected that the mobile phone tide would ebb after Christmas, but apart from January, and a customary lull in the depth of the summer, demand has remained strong.

It would be misleading, however, to believe that the mass market has dawned. Visit a mobile phone shop, or talk to a

dealer, and it becomes evident that the mobile phone is not advancing into the consumer market as a whole, but rather penetrating deep into discrete sections.

The most obvious is the high-earning professionals. Much of the current boom is caused by the fact that large numbers in this group are buying phones for their personal use, or for their spouses to use.

Two other discrete growth segments are the self-employed blue-collar workers and vulnerable social groups - in both cases mostly equipped with cellular phones at the behest of employers or agencies.

A survey late last year by Joyce Wood, a visiting fellow at Sussex University, highlighted this trend, citing utilities which now equip their repair staff with mobiles and police forces providing them for women at risk.

"The stereotype is being turned upside

down. And though the number of "non-professional" users is still small, the fact that mobile phones are being seen in the hands of ordinary people is vital to creating a mass market," says Mr Wood. However, the key words are "upside down": there is still not much of a market between the better-off professionals and their families, and the blue-collar workers

who need the phone as part of the job.

The operators are aware of this. Mr Richard Goswell, managing director of Mercury One-2-One, frankly admits that PCN handset prices have still to come down by at least half - the cheapest currently retail for £199 - before the "bulk" of the consumer market can be attracted.

Still more starkly, he says that usage tariffs "will have to migrate a great deal further towards BT's tariffs" before the

goal can be achieved. With call tariffs anything up to 50p a minute on low-use schemes designed to attract the consumer, that suggests a long trek ahead.

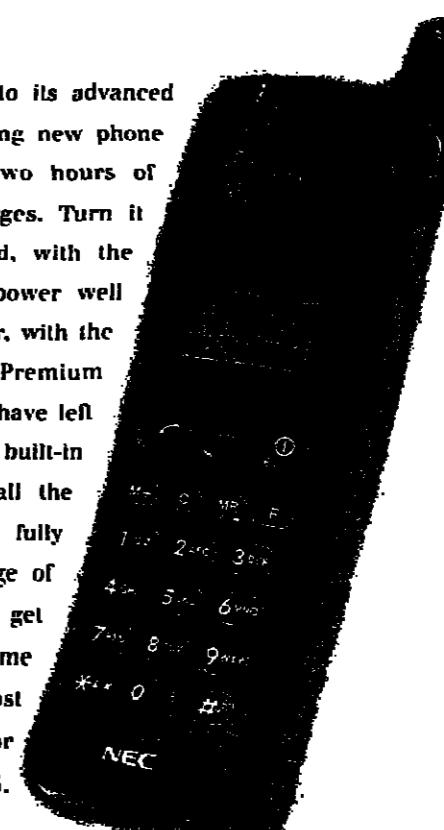
Ironically, One-2-One makes the consumer barrier more obvious, despite its free evening local calls, because of the high handset prices. By contrast, established analogue operators Cellnet and Vodafone have experienced serious problems with "churn" - the number of subscribers leaving the network as a proportion of all subscribers - in part because of the cheap high street handset deals now available.

Mr Hans Snook, managing director of Orange, believes churn could before long turn into an "industry crisis", although like all operators he is careful to exclude his own network from the crisis.

According to BIS Strategic Decisions, an information technology consultancy, churn is now running at an annual rate equal to about 30 per cent of the number of mobile subscribers. BIS estimates that about half of all churn is caused by people moving between mobile phone companies

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MOBILE COMMUNICATIONS 4

Andrew Adonis looks at trends and new entrants to the UK cellular market

The hothouse of competition

The UK is Europe's foremost laboratory for testing the impact of competition on telecommunications. Everyone knows that the privatisation of British Telecommunications a decade ago went hand-in-hand with the licensing of a competitor, Mercury Communications. And most of Britain's urban dwellers, whose streets are being dug up by cable companies constructing combined cable TV and telephone networks, are alive to the presence of more competitors. As other west European countries, with a few exceptions still state monopolies, struggle to privatise and liberalise, it is to Britain that they look for inspiration.

Less celebrated, but equally developed, is competition in the UK's cellular industry. When cellular telephony started serious in the mid-1980s, most European governments simply extended the existing monopoly in the provision of telecoms services to the cellular sector. Not the UK, which at the outset licensed two cellular operators and allowed BT to take only a 60 per cent stake in one of them. Since then, competition has been the hallmark of UK gov-

ernment policy for mobile communications. At every opportunity it has offered competing licences. The policy has not invariably succeeded: initial failures among Personal Communications Networks (PCN) operators might be entered on the debit side. But most analysts agree that the UK's cellular strategy has been more effective than monopoly at stimulating subscriber growth and effective price competition.

The case is not beyond dispute. Scandinavia has achieved cellular penetration rates more than twice as high as the UK's, yet cellular competition is still in its infancy across the region. Cultural and business factors may explain the divergence: all forms of telecoms are more heavily employed in Scandinavia than across the rest of Europe, and the region's operators have long been conditioned to behave in an entrepreneurial fashion.

At any rate, the whole of western Europe – including Scandinavia – is proceeding fast down the UK road. Almost every EU state has now licensed competing GSM operators. The larger countries have either licensed a PCN operator or are about to do so.

The UK has four operators: Vodafone, launched as a subsidiary of Racal Electronics but demerged as a free-standing company in 1991; Cellnet, a joint venture between Mercury, BT's main fixed-line competitor, and US West, a regional Bell operator; and Orange, in which the largest shareholder is Hutchison Whampoa, the Hong Kong conglomerate.

Vodafone and Cellnet, the original competitors, both have analogue and GSM networks, the latter compatible with overseas built to the same

standard. Most of their 2.5m subscribers are signed up to analogue networks: analogue handset prices are cheaper than GSM, and service quality is better. However, tariffs are comparable: as GSM service improves, the greater functionality of GSM handsets becomes apparent, and the virtues of overseas "roaming" come to be appreciated, GSM will catch on. Mr Gerry Whent, Vodafone's chief executive, predicts that Vodafone will be attracting GSM subscribers at the same rate as analogue by the end of the year.

Mercury One-2-One and Orange, the new operators, have launched PCN networks in the last year. Both lack national coverage: One-2-One is currently limited to London and the south-east; Orange to

main population centres and travel routes. However, both are building out fast, and so rapid is subscriber growth in the industry that last year's warnings that four networks were at least one too many have proved misplaced so far.

Mobile phones are enjoying

such a boom in the UK that new cellular phone connections are racing ahead of links to traditional fixed phone networks. Net new connections to mobile networks overtook fixed network connections to BT and the cable TV companies last December, on a surge of pre-Christmas mobile phone buying. Analysts expected the mobile phone tide would ebb after Christmas, but cellular has stayed ahead every month this year except January.

The larger operators have

proved adept at expanding the market without imperilling their margins. Vodafone, the most adept of all, believes it can sustain last year's revenue per subscriber figure of £655, despite pressure on prices.

"There is plenty of room for

four of us," says Mr Whent.

"We trade on our quality,

national coverage, and the potential of GSM."

To gain market share, the new entrants have adopted strategies aimed at expanding the market. Both launched

with an advertising blitz –

which, predictably, did as

much or more to boost their larger rivals as themselves.

They have also sought to

expand the market through

careful positioning.

One-2-One has been the

bolder by far, with its residen-

have introduced serious price competition into the industry for the first time.

Branding is also becoming important, as independent service providers decline and operators seek to carve out a distinct identity based on price and network functionality. "Nobody has yet invented a brand in this business," claims Mr Hans Snook, Orange's managing director. "We intend to do so by marketing our brand benefits – lower prices, and the services available on our handsets such as multiple lines."

All four operators are anxious to positioning themselves for the rise of the mass consumer market. The dread is a repeat of the 1980s experience of the consumer electronics industry, where margins collapsed and price wars reigned supreme. Vodafone and Cellnet insist they will not be dragged down that road, and so far they have managed the market successfully. But with two competitors who both need large volumes, fast, to repay their investments, the future is anything but predictable.

three main segments which he has dubbed "data heavy", "data lite" and "consumer users" and predicts that the overall market in Europe will exceed 5m subscribers by the end of the decade.

Dataquest expects data heavy users – frequent mobile data service users such as traffic wardens, meter readers and organisations which use the services every day – will gravitate towards dedicated mobile data networks such as Ram.

Data lite users – infrequent mobile data users, such as travelling salesmen or executives who want to read their electronic mail or access an office database – are expected to turn to GSM and other networks which also provide voice services. However, Dataquest does not expect the consumer market for mobile data to develop on a large scale until "towards the back end of this decade".

The Dataquest report concludes: "While paging, public mobile radio and analogue cellular have all paid lip service to supporting mobile data communications, strong candidates to support a significant market are only now emerging in the form of packet mobile radio and digital cellular technologies. Further support from manufacturers and operators for new services and applications are required and expected."

Corporate users had a positive attitude towards mobile data communications but will need to be sold on the value which such solutions can provide if this sector is to reach its potential."

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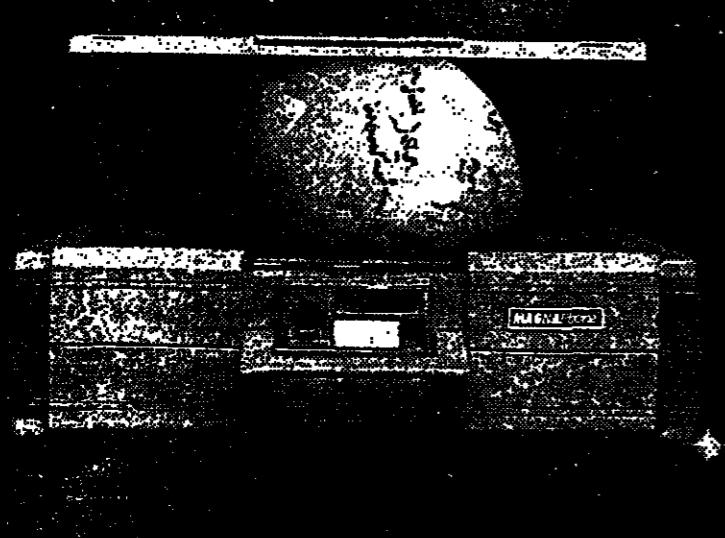
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Paul Taylor on cordless prospects

Battle on standards

The launch of telepoint services in Britain in the late 1980s was, by general agreement, little short of a debacle which culminated in British Telecom's decision to pull the plug on its Rabbit cordless public telephone service last November.

Rabbit was the last of four telepoint services in the UK to fold because of lack of customer interest but, in spite of this inauspicious start, telepoint, the UK-developed public cordless telephone service, is proving a success in some overseas markets including south-east Asia, where there are more than 300,000 subscribers.

Unfortunately, the UK systems were incompatible with each other, overpriced and poorly marketed in competition with cellular services.

Elsewhere in Europe, Deutsche Telekom abandoned plans two years ago for a telepoint service and Telecom Finland recently announced it would close its Pointer telepoint service because of the low level of take-up of the service.

This leaves France and the Netherlands as the only European countries still offering telepoint services. There are over 50,000 subscribers to France Telecom's Bi-Bop service, which recently cut its prices, and 35,000 subscribers to the Dutch Greenpoint service but the prospects for telepoint elsewhere in Europe look bleak.

In contrast in Hong Kong, three operators, Hutchison, Chevalier Telepoint and Pacific Telesink, which is backed by Vodafone, the UK cellular telephone network operator, have all launched successful services and now have more than 170,000 subscribers between them out of a population of 5m.

Their success has been ascribed to the density of the population and the relatively few base stations required to provide coverage in the colony. All three telepoint operators in Hong Kong have overcome one of telepoint's main limitations - its one-way only operation by basing services on telephone and pager packages facilitating pseudo two-way operation. Calls to a telepoint telephone activate a pager and if subscribers are in range of a base station they can connect with the caller by pressing one button on the phone.

In order to further increase competition in Hong Kong, the government said in July it would award four additional telepoint licences to local networks based on the Japanese personal handypone standard DDI, one of Japan's three domestic telephone companies, announced plans in July to invest \$1bn on a telepoint network covering about half the Japanese population.

Telepoint has also proved popular elsewhere in Asia. Services have been launched in half a dozen countries, including Singapore, Malaysia and Thailand. However, China, where the first telepoint services were recently launched, represents by far the largest potential market for CT2 equipment suppliers.

Meanwhile, the technology behind telepoint has found other applications - by the end of the decade market analysts predict that up to a fifth of new office telecommunications equipment installed will be cordless.

"Wireless office equipment will grow from virtually nothing in 1993 to nearly 20 of the market by the year 2000 while wireline-based PBXs (private branch exchanges) and key systems dip correspondingly," said Frost & Sullivan, the US-based market research firm in a recent report.

The uptake of cordless business communications systems is expected to be driven by falling hardware prices and the perceived benefits of the technology in terms of mobility, flexibility and productivity such as offices.

Five of Europe's largest telecommunications equipment suppliers - Alcatel, Ericsson, Nokia, Philips and Siemens - which between them represent nearly 70 per cent of the European PBX adopted the Dect standard in March 1993 and the first Dect systems began to appear shortly afterwards.

Dect's supporters claim their systems have key advantages over those based on CT2, particularly in large office buildings where traffic is high, or for mixed voice and high speed data - and they are trying to block moves which would upgrade CT2 from an interim to a full European standard.

Ultimately, however, it will be the end users who decide which of these two cordless digital technologies succeeds. The battle between them has only just begun.

Cordless systems may cut customers' bills by up to 30 per cent by reducing the need for returned calls

they are used outside the office inside buildings." Ericsson, the European telecommunications equipment manufacturer, claims that cordless business systems can save customers up to 30 per cent of their bills as a result of reducing the need for returned calls. Cordless systems can also save on the costs of rewiring and other configuration operations, which can be around 10 per cent of the capital cost of the system for organisations running medium-sized or large PBX systems.

In addition, as Multitone, the UK-based pager and cordless telephone system supplier, points out, cordless systems are extremely cost-effective to run once installed since there are no airtime charges, internal calls are free and external calls cost the same as from an ordinary desk telephone.

Like most other cordless systems, Multitone's CS500 product connects directly to a PBX, so no expensive changes are required to an existing hard-wired system and the same desk telephones and extension numbers can continue to be used.

However, if cordless business systems are to flourish, there are several obstacles to overcome. In particular, in Europe there are two rival cordless business system technology standards: CT2, which has been adopted as an interim European standard and the more recent Dect (Digital European Cordless telecommunications) standard.

GPT Communications Systems, a joint venture between Germany's Siemens group and Britain's GEC, and Canada's Northern Telecom have been supplying cordless office systems based upon CT2 digital technology since early last year. Northern Telecom, which is also developing a Dect system for up to 1,000 users in conjunction with Olivetti, launched its Companion CT2 cordless business systems in Europe last March and has sold over 1,000 systems in Europe and the Middle East since then and over 2,000 systems worldwide.

CT2's supporters claim it is a proven and cost-effective technology ideally suited to small and medium-sized offices. CT2 handsets cost around a third of the price of their Dect rivals and are likely to be cordless.

to retain a price advantage because of the adoption of tele-

point outside Europe.

However, CT2 cordless busi-

ness systems face a serious challenge from systems based on the Dect standard which is backed by ETSI (the European Telecommunications Standards Institute)

and was designed to solve the problem of providing cordless telecommunications in high-density business environments such as offices.

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Meanwhile, the technology

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other applications - by the

end of the decade market

analysts predict that up to a fifth

of new office telecommunications

equipment installed will be

cordless.

Joa Shillingford looks at trends in mobile handsets

Perfection may be within reach

The problem is worse with GSM, which can drain battery life more quickly.

But battery technology is changing. Nicad batteries have been replaced by Nickel metal hydride on the latest phones - some give a choice of Nicad or Nickel metal hydride. The next step will be metal ion batteries. Phones using metal ion could be more expensive initially but will have more power.

Improvements in battery technology are likely to benefit service providers and manufacturers. Airtel distributors such as Securicor Cellular Services

and Mercury Mobile Services

should gain if users can spend more time talking on the phone.

Manufacturers should benefit because as the weight and profile of handsets falls, they will become more pocketable and therefore more appealing to the mass market.

Price is also critical. Mr Terry Barwick, director of corporate affairs for Vodafone, says: "Customers always ask three questions: How much will the equipment cost? How much is the monthly charge? And how much are the calls?" The lower the cost of entry, the faster the market will grow."

At present, analogue phones can cost as little as £49 and are sometimes given away free. Those aimed at business users will usually cost £99 to £299.

GSM phones cost about £100 more for the same type of handset, and range from £200 to £500. They are more expensive than their analogue counterparts

because they are not yet sold in the same volumes. But because the GSM standard has been adopted across Europe, manufacturers will be able to make large quantities and lower prices.

This has not yet happened and in fact component shortages have restricted the supply of GSM phones. However, because any GSM phone should work with any GSM network, it is possible to buy a phone in one country for use in another, where it may be dearer. It pays to shop around. But before long, prices

for GSM phones should fall to the same level as more expensive analogue phones.

Ms Sandra Richards, cellular

phones marketing manager at NEC of Japan's UK subsidiary, expects this to happen by the end of the year.

Call charges and monthly charges for UK analogue business services have fallen in real terms, according to Mr Barwick. He says the monthly charge has stayed at around £25 and peak call charges at 25p a minute since 1985.

Charges for GSM services offered by Vodafone and Cellnet are similar (though their GSM services are completely separate from their analogue services and require different handsets).

Service providers and network operators argue otherwise, there will be continued pressure on charges with the entry into the market of Hutchison's Orange and Mercury's One-2-One services - both based on PCN

digital technology - a variant of GSM.

MOBILE COMMUNICATIONS 6

Profile: ERICSSON

A force to be reckoned with

Ericsson, the Swedish telecommunications equipment supplier, is without question the dominant force in the international cellular infrastructure market. It has a significant foothold in every major market, and its sights are firmly focused on new opportunities – notably new digital systems, mobile data and fixed cellular systems.

The bald figures tell all. In revenue, Ericsson's radio communications division last year overtook public telecommunications as the company's largest division, accounting for 41 per cent of sales. The division's sales amounted to \$3.1bn – a 73 per cent increase on 1992. The first half of this year saw a still more dramatic surge of 78 per cent in pretax profits, powered by a 60 per cent rise in traffic communications sales. Sales of mobile telephone systems and terminals were up 80 per cent.

"Everyone in the mobile industry has been successful with the massive cellular growth of recent years," says Mr Kurt Hellstrom, president of Ericsson radio systems, with a modesty befitting the division's plain and functional headquarters at Kista, a northern suburb of Stockholm. Nonetheless, he is quick to identify the "strong suits" which have made Ericsson outstanding. "We realised early on the potential for cellular mobile technology, and we were fortunate in having strong in-house divisions in all the main areas needed to develop a portfolio."

Ericsson's radio division has never

rested on its inherited laurels: it has been quick to exploit new market opportunities and has not stinted on the large R&D outlays critical to innovation in the sector. R&D spending in the radio division is running at about 20 per cent of sales. Ericsson is the only supplier to have developed widely-used digital systems based on the world's three standard digital systems – GSM (in Europe and beyond), D-AMPS (in the US), and PDC (in Japan). In January, more than half of the world's 13m GSM subscribers were linked to Ericsson systems.

Last year, it responded to the acute shortage of digital GSM handsets by rapidly increasing its own supply – output rose by 150 per cent last year – although it had previously treated the handset business as marginal. Motorola of the US remains the largest handset manufacturer, but Ericsson claims now to be the world's leading supplier of digital pocket telephones.

Ericsson is the international company *par excellence*: its Swedish sales amount to only about 10 per cent of the total. It is important, however, to get behind the slogan and to understand the meaning of "international" in the Ericsson context.

Although the radio division has indigenous marketing, R&D and technical support staff in all its principal markets, Ericsson's senior management is almost



Ericsson has derived unmistakable benefit from its Swedish base

Tony Adonis

MOBILE COMMUNICATIONS 7

Louise Kehoe looks at the US market

Scramble for licences

AT&T's \$12.6bn acquisition of McCaw Cellular Communications, which was approved by US regulators this summer, has set the stage for the reshaping of the US mobile communications industry as regional cellular telephone companies and new entrants race to create nationwide mobile communications services.

The union of the long-distance telephone giant with the leading US cellular carrier creates an industry behemoth. AT&T invented cellular telephone technology more than 30 years ago and is a big manufacturer of cellular equipment, but until now it has been unable to offer mobile phone services.

The megadeal is driving regional phone companies and cellular carriers into each other's arms as they scramble to get ready to compete with the new industry force.

Since early July, two regional "Baby Bell" phone companies, Bell Atlantic, which serves the mid-Atlantic region, and Nynex, which serves New York and New England, have decided to unite their cellular operations to create a giant east coast network stretching from Maine to Virginia and serving 1.6m customers.

US West, which serves 14 mid-western states, has agreed to merge its cellular interests with AirTouch, a recent spin-off from Pacific Telesis, the west coast regional telephone company. Together they will have 1.7m customers. Ameritech, the Chicago-based Baby Bell, is reported to be seeking a similar alliance.

The US cellular market has been fragmented since it began in the early 1980s when the US government gave out just two operating licences in each region, one for each of the established local telephone companies and one for a new, independent rival.

McCaw, which build up a national presence by taking over many of these independents, is already a tough rival to local phone companies and the injection of AT&T's long distance resources promises to make it even tougher.

Although regional telephone companies have bought up cellular licences outside their regions, this has created a jungle of networks of differing standards. As a result, cellular telephones purchased in one part of the country do not always work in other places and charges for accessing different networks can be prohibitive.

Nonetheless, the US cellular market has grown from virtually nothing in the early 1980s to more than 16m subscribers at the end of 1993 with some 14,000 new customers signing up every day, according to EMC, a Washington-based communications consultancy. The total number of US cellular telephone subscribers will reach 20m by the end of this year, the researchers predict.

with growth continuing at a rate of 25 per cent a year for the next two years.

In addition, more than 18m people in the US subscribe to paging services, which have become very popular as a low cost form of mobile messaging services among teenagers as well as by business people.

New technology is driving change in the US wireless communications industry. In December, the Federal Communications Commission will put up for auction licences to operate new "personal communications services" - using low

Paging services have become popular with teenagers as well with business people

powered, high frequency, digital micro-cell transmitters that promise to make wireless telephone services price-competitive with conventional "wireline" networks.

If the recent auction of licences for advanced two-way paging services is any indication, demand for the broadband PCS licences will be strong. The paging licences were sold for \$67m, well above the anticipated amount.

Killen & Associates, a California market research group, estimates that the sale of PCS licences will raise \$25bn to \$30bn, well above government and industry estimates of \$10bn to \$12bn.

"The FCC's recent auction of advanced paging and interactive video data service licences surprised many economists and financial analysts, who thought the government would collect only \$5bn or so," says Mr Michael Killen, the group's president.

"A winning bid at the broadband spectrum auction may be the regional telephone companies' last chance to maintain some control of their core businesses," he adds.

More than 2000 PCS licences will be put up for sale. Some will be for single metropolitan markets, others for large regions. Companies hoping to put together enough licences around the US to create a nationwide PCS network will probably have to bid hundreds of millions of dollars.

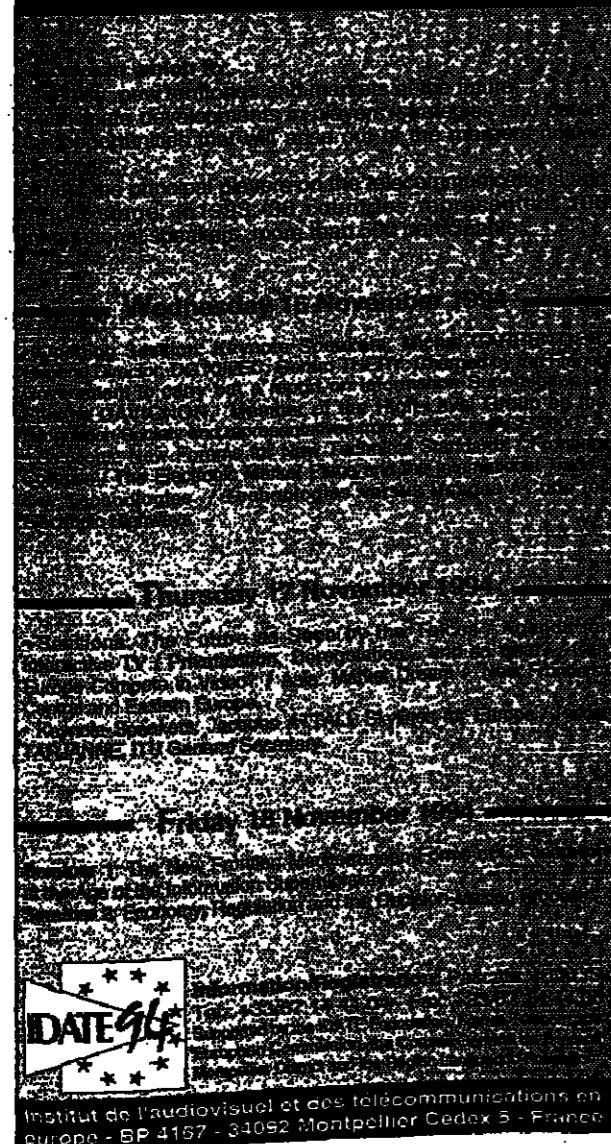
Both local and long-distance companies are preparing to bid for PCS licences, some of them in teams. The looming PCS auctions are another factor driving industry alliances as companies join forces and figure out where they need PCS licences to complete nationwide mobile communications networks.

By the year 2003 nearly one in 10 US residents will be subscribing to PCS according to Donaldson Lufkin & Jenrette, a Wall Street brokerage firm. The analysts predict that PCS will not make a significant impact until 1997, but will then grow rapidly to account for 25.4m users out of a total market for cellular-type users that

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Mark Newman tries to unravel the cost of a cellular phone

Tariff packages get more complicated

Buying a cellular telephone used to be straightforward. UK operators Cellnet and Vodafone had only one set of prices and the same telephone could be used on either network.

But since the two introduced new consumer tariffs two years ago, things are more complicated. The UK now has four cellular operators, offering a total of 15 price packages on six different networks. Cellular phones cost from £25 to £300, and there are different telephone for different types of networks. If you change networks, the chances are that you will need a new telephone.

Choosing a cellular telephone and network is a confusing business. Market research company Rometec estimates that only 3 per cent of those who buy cellular telephones know in advance what network and tariff band they want. A survey of cellular telephone dealers by Cellnet earlier this year found that dealers are involved in 88 per cent of all connection decisions. But they do not always give impartial advice. A dealer is more likely to recommend a network and telephone which generate a high profit margin than a low one.

A report this summer by the London-based X25 Partnership shows the total cost of subscribing to cellular telephone services across Europe over three years. Mercury One-2-One and Orange, the two newest UK cellular operators, offer the cheapest services, although their level of network coverage is not as good as Cellnet or Vodafone.

There are wide fluctuations in the price of cellular telephones and services in western Europe. Scandinavia is the cheapest region in Europe, and

Denmark is cheapest; France and Germany among the most expensive in Europe

Denmark is cheapest; France and Germany among the most expensive in Europe

But operators such as Mercury One-2-One and E-Plus, Germany's third cellular operator, are introducing a regional element into tariffing. This is partly because it will take them several years to build nationwide networks. At first, services will be available only in urban areas.

In response to competition from Mercury One-2-One, Vodafone has launched its own regional service called MetroDigital.

There are five different peak rates according

to whether calls are local or long-distance, and if they are made from a rural or an urban area. Calls are charged at half-rate if they are made from the customer's home call - a small area centred around the subscriber's home or office.

A sharp fall in the price of GSM telephones since 1992 means that in most countries GSM services are cheaper than those on the original analogue networks. In Germany, which accounts for more than 50 per cent of Europe's 2.5m to 3m GSM subscribers, the retail price for telephones was DM2,000 to DM3,000 when services were launched in 1992. But a combination of price

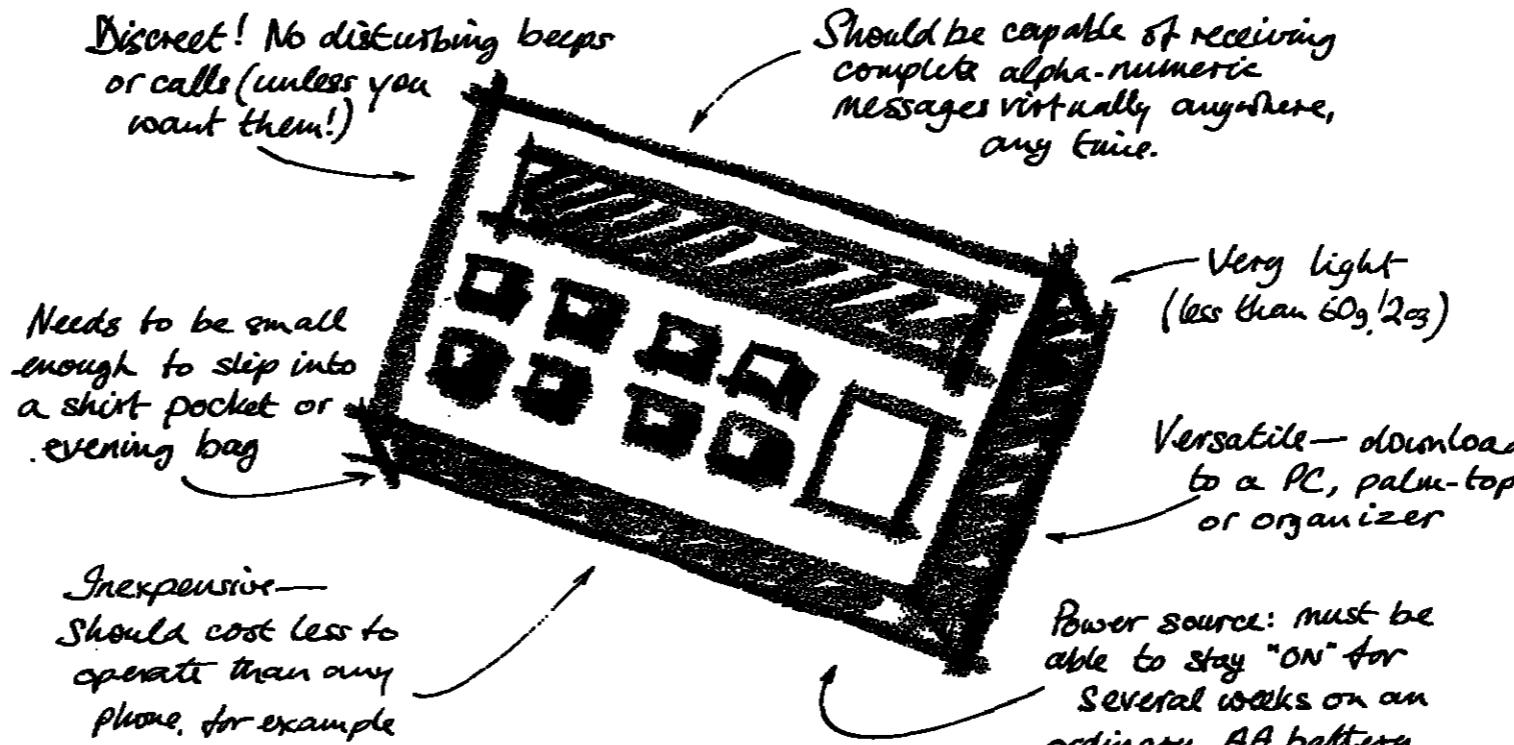
cuts by manufacturers and heavy discounting by German service providers means that the street price of telephones has now fallen to DM100.

There is a large discrepancy in the price of GSM telephones in different countries despite the fact that a telephone sold in one country can be used in any other. The average price of a GSM handportable telephone in Europe is \$537, according to the X-25 survey. But in Austria, Ireland and Italy, telephones cost more than \$1,000. The cheapest markets tend to be those where GSM sales are highest such as Denmark and Germany, or where prices have to be low to compete with analogue network services such as the UK.

The growing maturity of the cellular telephone business in Europe is evidenced by a more sophisticated approach to tariffing. Most operators now have a range of packages aimed at different segments of the market. But potential subscribers should beware. Cellular telephone services are still several times more expensive than fixed network services, and subscribing to a service which does not correspond to your needs could prove an expensive mistake.

The writer is editor of FT Mobile Communications

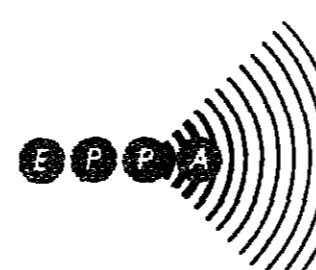
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MOBILE COMMUNICATIONS 8

Mark Newman sees state-owned operators give way to competition

Continental Europe was slow to embrace competition in mobile communications networks and services. Only three countries – the UK, France and Sweden – had more than one cellular telephone operator before the launch of GSM digital cellular networks in 1992.

But within the last two years most countries have licensed at least one competitor to the state-owned telephone operator. Even Europe's most reluctant deregulators – Spain, Belgium and Ireland – are being swept along in a tide of deregulation and industry restructuring.

The transition to competitive markets is having major implications for the telecommunications services sector as a whole. It has acted as the catalyst for change at lumbering, inward-facing state-owned telephone operators whose own mobile communications businesses had, for several years, operated in a monopoly environment.

Deutsche Telekom has spun off its mobile communications division as a wholly-owned autonomous subsidiary in a bid to inject private sector discipline and commercial practices. In Belgium, Belgacom has sold a 25 per cent stake in its mobile division to AirTouch Communications, the Pacific Telesis subsidiary. Telefonica of Spain is also considering the recruitment of a foreign partner, while Stet in Italy is being advised by its partners to float its mobile communications subsidiary.

Telecommunications operators across the world will be eyeing Hong Kong over the coming months after the recent news that the mobile communications market is about to be cracked wide open.

The territory's industry regulator, the Office of the Telecommunications Authority (Ofta), has decided to move ahead with plans that will bring unprecedented competition, perhaps even as early as April next year. Ofta aims to license up to 10 new operators across two new technologies, offering six licences for digital PCN – a high capacity derivative of Europe's popular GSM, and four using PHS – an almost untried Japanese technology halfway between conventional cellular and the telepoint (CT-2) phone.

Not surprisingly, the existing four operators – Hongkong Telecom, Pacific Link, Hutchison Telecommunications and Smartone – are not overjoyed by the news.

Few markets measure up to Hong Kong's almost feverish appetite for mobile. Even CT-2, which proved a disaster in the UK, has been lapped up in Hong Kong. The arrival of digital technology in the territory has caused so much demand that by June, one operator, Smartone, was forced temporarily to halt accepting new subscribers to clear a backlog of several thousand applicants.

One consequence of mobile telephony's mass market appeal in Hong Kong is that pricing does not impact as it does in Europe or the US – a situation upon which industry has not been slow to capitalise.

Tide of deregulation sweeps Europe

The introduction of competition has given expansionist-minded US telephone companies the opportunity to gain a foothold in Europe. AirTouch, the company spun-off from Pacific Telesis, is the most successful US telecommunications services company in Europe; it has stakes in cellular telephone networks in five European countries: Belgium, Germany, Italy, Portugal and Spain.

Two other Baby Bells, BellSouth and US West, have also taken positions in Europe. BellSouth is the dominant force in mobile data with stakes in operators in the UK, France and the Netherlands. It is also a shareholder in cellular operators in Denmark, France and Germany. US West owns 50 per cent of Mercury One-2-One, the UK's third cellular operator.

Vodafone Group, the UK cellular telephone operator, is emerging as the dominant force in cellular communications in Europe alongside AirTouch. It has stakes in cellular operators in six European countries other than the UK – Denmark, France, Germany, Greece, Malta and Sweden. Vodafone is relying on its overseas interests to boost its profits in the second

half of the 1990s when competition in the UK will inevitably slow profit growth. Vodafone's overseas cellular interests, which also include stakes in cellular operators in Australia, Hong Kong and South Africa, are valued at around £1.5bn.

In most cases, companies such as Vodafone and AirTouch have taken only minority stakes in cellular operators. Licences are awarded on the basis of "beauty contests" and national licensing bodies tend to favour bidders with strong local interests. The largest single shareholder in a bidding consortium is usually a local company. For example, German industrial group Mannesmann has a 51 per cent stake in Mannesmann Mobilfunk, and in Italy, Olivetti is a 36 per cent shareholder in Omnitel Promot Italia, the group which won Italy's second cellular telephone network licence earlier this year.

For companies like Olivetti and Mannesmann with little or no tradition of operating in the telecommunications sector, the award of licences has offered them the

possibility of expanding into a profitable new sector and reducing their reliance on core businesses.

The European Commission firmly endorses the transition to competitive markets. Its green paper on mobile communications published in May says member states should license at least two GSM digital cellular operators, and one personal communications network operator.

But the Commission has not been instrumental in the deregulation of the mobile communications sector. By the time its green paper was published in May this year – 3½ years later than originally planned – most governments had already decided in favour of licensing at least one competitor to the state-owned operator.

"The Commission is confirming trends that have already been established," says Mr George Metaxas, a legal expert at the Brussels office of Stanbrook and Hooper. "This market has been driven in a legal sense by itself. What Brussels has done is not exactly an 11th-hour intervention, but

they have certainly left it until the ninth or 10th hour."

In other respects, however, the Commission is making a bid to lay down its own agenda, according to Mr Metaxas. "There are now new issues emerging such as roaming and restrictions to service providers."

Roaming is the ability to use your telephone on a network in another country. With the new GSM system it is possible to make and receive calls across the whole of western Europe. But cross-border roaming has aroused controversy because it makes it possible for someone to take out a subscription in one country, but use the telephone primarily on a network in another country.

Telefon und Funk, a German cellular telephone dealer, started selling subscriptions last year to a Danish GSM network. Telefon und Funk customers could make calls on both German GSM networks but would be billed by the Danish operator. The German operators complained and the dealer was forced to abandon the sale of subscriptions to the Danish network. But the dealer, backed by the Commission, is

now having its case heard at the European Court of Justice.

Another Brussels proposal which is opposed by a number of cellular operators is that they should be required to sell their services via wholesalers or service providers. Service providers would retain a share of around 20 to 30 per cent of subscriber revenues, and would be responsible for billing and customer management.

The concept of service provision is central to the Commission's green paper on mobile communications published in May. Another important recommendation – one which the cellular operators are firmly behind – is that they should be allowed to build their own long-distance networks, or use third-party networks, rather than hand calls over to the state-owned operators. A number of cellular operators believe that the charges levied by the state-owned operators for handling calls are too high, and are preventing them from lowering the price of their cellular services.

After a slow start, continental Europe is now warming to the potential of mobile communications and the benefits of competitive markets. The total number of cellular subscribers in Europe is growing by 60 per cent a year compared to only 30 per cent in the period 1990 to 1992. This coincides with the impact of competition. In 1990 there were 22 cellular operators in 19 countries offering 22 different services. Today, 33 operators offer 87 different services.

The Hong Kong market is to be thrown open to competition, Jenny Walker reports

A dash for mobility all across Asia

Ofta's plans to throw open the market has left analysts divided. Some claim that the market will be swamped, causing prices to plummet, meaning casualties for some operators. Others say that the operators have long acted as a cartel maintaining artificially high charges, so increased competition would be welcome. What is seen is that the tenders for operators will see international giants queuing up with hopeful bowls extended.

One question which Ofta's move has thrown up is just how high the demand for mobile telephony can go. Hong Kong already has one of the highest penetration levels of mobile users in the world at 4.9 per cent, yet Ofta believes the market is far from saturated. It suggests that demand could rise to 1.1m users by 1998 – almost a quadrupling of existing users over the next four years.

While Hong Kong's runaway mobile success now rarely makes headlines, China's booming cellular market does so regularly. With a fast-growing economy, an increasing proportion of well-heeled potential customers, and a sorry shortage of fixed-line connections, cellular phones sales have rocketed, with subscribers increasing by more than 300 per cent annually over the past two years.

China's most important economic region, Guangdong, will have spent \$1bn on cellular equipment by the end of the year, by which time its mobile users could even overtake Hong Kong. This growth has been achieved despite the high cost of connection and handset fees which at Yuan 20,000 (\$2,500) work out at 12 years' salary for the average worker.

One interesting phenomenon unique to the Chinese market is a preference for large handsets. The bulkier the model, the greater the attraction, for there is great prestige in being seen to carry a large handset, however brick-like it may appear.

In China, there is great prestige in being seen to carry a large handset, however brick-like it may appear

with fixed-line penetration at a mere eight lines per thousand population, plans have been stalled by lengthy court battles over licence allocations for Delhi, Bombay, Calcutta and Madras. When mobile finally arrives in the subcontinent, the effect could be dramatic.

Interest throughout south-east Asia has quickly picked up, with Malaysia and Thailand clinching growth rates of around 70 per cent in 1993. Not far behind were Australia, the Philippines and South Korea, all clocking up over 50 per cent growth.

Even the Japanese market – where interest has long been modest given the size of potential demand – has recently seen a sudden dash for mobility. Mobile phone users jumped by 488,000 between April and July – more than the total of new subscribers recorded for the whole of 1993 – and handset sales are expected to top 1.5m by the end of the year. This sudden spurt of interest coincides with the opening of digital networks and a change in the law, allowing Japanese customers to purchase their handsets, rather than rent them, for the first time.

The latest digital handsets are proving far more popular than analogue varieties, despite being about 30 per cent more expensive. The result has seen Japan kick-started onto a higher plane of growth.

Another market rapidly rising up mobile statistics charts is Thailand. Here the main spur to demand, particularly in Bangkok, has been competition between handset dealers. A basic analogue model now retails at BT30,000 (about £780) and a digital handset goes for BT33,000 to BT35,000. In the capital, a shortage of public phone boxes and relentless traffic jams, which keep people in their cars for hours at a time, has also helped boost interest in mobile.

Unlike China, a dearth of fixed lines may not matter so much in Bangkok, since those who can afford a mobile almost certainly have a fixed-line phone. Tide does not hold true for provincial areas where waiting lists for connection to fixed lines are long. Demand in rural areas is set to rise for the odd reason that long-distance calls are cheaper on a mobile than on the fixed-line network.

One spur to growth in Asia's mobile markets is competition. The regulators have been willing to issue licences to new

operators. The Philippines has five, Malaysia has six, while Hong Kong and Thailand have four. Japan tops the list with a total of nine competing networks. Yet the country that lays claim to the highest penetration level of mobile users, Singapore, has achieved a base of 6.3 per hundred population, through a monopoly provider, Singapore Telecom. ST offers attractively-priced tariffs with monthly access fees at \$850 and airtime charges of 20 cents per minute across the board.

But the wave of liberalisation sweeping across Asia has not stopped at Singapore, and ST will be working hard to ensure the greatest returns from its mobile monopoly before it is joined by a second cellular operator in three years' time.

While analogue networks still form the lion's share of Asia's mobile networks, they will soon be overtaken by digital. Almost all new licence awards in the region stipulate that digital technologies be employed, of which Europe's GSM has proved the most popular.

According to the London-based communications consultancy, CIT Research, there could be over 30m digital cellular users in the Asia-Pacific by 2003. The largest market will be Japan with over 12.8m, followed by China with around 7.1m. In only nine years' time, says CIT, some 2.1m South Koreans, 1.9m Australians, 1.8m Thais and 1.8m Taiwanese will be carrying digital cellular phones, at which time the total market for mobile services in the region will be worth \$20.3bn.

The writer is editor of the FT Asia-Pacific Telecoms Analyst



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Broker's lot is not a happy one; liberalisation becomes a global trend Page 2

FINANCIAL TIMES SURVEY

REINSURANCE

Monday September 5 1994

A slightly easier year for London Page 3; liability of employers reviewed Page 4

Price reductions are again on the agenda of international reinsurance underwriters and brokers, gathering in Monte Carlo this week for their annual conference. But the increasing scale of catastrophe losses, graphically underlined by the mounting toll of claims from this January's Los Angeles earthquake, means rate competition is unlikely to be acute.

Despite the introduction of some \$7bn of fresh capital into reinsurance ventures in the past two years, growing exposures - the result of economic, demographic and even climatic change - are putting an increasing strain on the industry's capital base and forcing reinsurers to re-examine traditional approaches to their business.

Earlier this year the influx of new capital - much of it raised to support new ventures based in the offshore Bermuda market - stirred fears in some quarters that the reinsurance industry was returning to the kind of competition which proved so disastrous in the late 1980s.

Events this year provide some evidence of softer market conditions. Some Australian and Japanese insurers - who renew their annual policies in April and July - did pay less, with rates down by as much as 15 per cent for Japanese buyers, for example. And a number of brokers expect to be able to obtain quite substantial cuts in prices when they start negotiating to renew covers for European and some American buyers over the next few months.

"We can probably obtain a 25 per cent saving in reinsurance costs, taking into account deductibles and price," said one leading London broker. "And you can certainly budget for a 15 per cent cut."

However, there are indications that rates will not fall much further. Reinsurers point out that prices for catastrophe cover are many times higher than they were five years ago. Mr Richard Keeling, one of the leading reinsurance underwriters at Lloyd's, says that rates are holding in the US and that

Reinsurers are reviewing their traditional ways of doing business as they cope with the mounting cost of catastrophe losses, says Richard Lapper

Price cuts are in the wind again

his syndicate has shed exposures rather than follow the market down. Following the violent fluctuations in international capacity in recent years, many buyers want to secure long-term relationships with reinsurers, points out Mr Keeling, adding that concerns about "longevity" are outweighing those linked to price.

"Many companies realise they really need reinsurance. They've seen the dark side of the moon and are not reckless in abandoning long-term relationships," explains Mr Keeling. Other Lloyd's underwriters also argue that the market is likely to remain stable.

Another Lloyd's underwriter says he expects "the market will renew pretty well before".

Every area of the Lloyd's market is under "gentle pressure" he continues, but underwriters are still more worried about losing their jobs than losing premium.

Especially for reinsurers with US exposures the Los Angeles earthquake has provided a useful reminder about both the scale and uncertainty of exposures. Loss estimates from the quake were originally estimated at some \$2bn but have been successively revised upwards, with the current figure of \$7.5bn, representing the US industry's second most expensive catastrophe after Hurricane Andrew.

"Everybody is kidding themselves over the extent of the exposure," notes Mr Jacques Bloudeau, chairman and chief executive of SCOR, the rapidly growing Paris-based reinsurance company.

"People were over optimistic. Computer models were just not

accurate enough. It is striking to see how poorly equipped we are to measure these catastrophes."

These perceptions mean that

reinsurers are continuing to insist on much tougher conditions for insurers underwriting business in areas highly exposed to catastrophe risks, with more selective pricing and higher deductibles.

And reinsurers are also

becoming much more selective about the companies they choose to reinsurance. "They want

One longer-term response is that reinsurers increasingly recognise the need for financial strength and security

to understand what the underwriter is doing much more than they did before," says the chief executive of one of the UK's composite insurance companies.

Outside the catastrophe area, reinsurers have questioned the logic of granting unlimited liability coverage on employers' liability and third party liability covers. Unlimited cover of this kind looks likely to disappear from the market almost entirely in 1995.

"It is very hard to argue that any individual or corporate body actually needs the luxury of unlimited coverage. The loss events covered can be quantified and as insurers and reinsurers we should not leave the door open to rampant legal and social inflation," points out Mr John Engstrom, chief executive of Mercantile & General

Re, the UK's biggest reinsurance company and a subsidiary of Prudential Corporation.

Caps have been placed on exposures under proportional covers (policies in which reinsurers take a fixed share of the risk for the same share of the premium less a ceding commission). "Uncapped exposures under proportional covers are impossible to price adequately," notes Mr Engstrom.

More broadly, Mr Engstrom argues that insurers and reinsurers need to rethink their roles and redefine the concept of fair sharing of risk. He adds that there should be "open and trusting information sharing in the widest sense".

The theme is echoed elsewhere in the market, where groups as diverse as Centre Re, the Bermuda-based subsidiary of Zurich Insurance, and Benfield Re, the highly successful reinsurance broker, are increasingly keen to develop multi-year relationships between insurer and reinsurer.

The use of some reinsurance products - such as "spread loss" contracts - has declined following changes in accountancy rules. Nevertheless reinsurers are continuing the search for policies which reward buyers who agree to share some of the risk and renew their policies with the same reinsurer.

"All we are really trying to do is provide contractual encouragement for long-term relationships," explains one London reinsurance broker.

"Nobody wants to buy or write a risk for just 12 months," says Mr Matthew Harding, chairman of Benfield,

who insists that cedants take a compulsory co-insurance on all

hurricanes.

The customer base in the industry wants continuity and certainty. The emphasis should be on continuity rather than price."

In other ways, too, reinsurers - both brokers and underwriters - are looking for longer term responses. For one thing, there has been an increasing recognition within the industry of the need for financial strength and security. Many smaller firms have withdrawn, while bigger ones have chosen to work closely together.

Earlier this year, two of the industry's largest companies - Cologne Re of Germany and General Re of the US - agreed to form a "strategic alliance".

The new holding company, in which the US group will have a majority interest, has been hailed as a third force in the market to challenge Munich Re and Swiss Re. "There has been a sorting out of the industry, with those companies that offer size, security and capacity coming out on top. The top seven or eight are playing a different game from the rest,"

said an industry analyst.

There are also signs that

reinsurers are developing products which can attract a broader class of investor.

Scepticism in the industry about the future of reinsurance derivatives is widespread.

Nevertheless there are signs that interest and take-up of the new derivative products is growing,

following the launch in December 1993 of the Chicago Board of Trade's catastrophe futures

and options contract.

Although the volume of business at the exchange is still modest - exposures on the Chicago contract amount to an estimated \$25m - interest in an "over the counter" product - a loss warranty product which uses the Chicago contract's loss index - is much greater.

Enthusiasts such as Mr Andrew Martin, managing director Sedgwick Payne Insurance Strategy, say the development of derivative products

could eventually bring greater flexibility and transparency to the reinsurance market.

Capital markets could become more willing to trade

reinsurance risks, he suggests.



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REINSURANCE 2

Trevor Petch examines the new growth markets in Europe, Asia and Latin America

Liberalisation is in full swing

In recent months liberalisation of the insurance industry throughout the world has reached a speed which only the most optimistic would have predicted at the beginning of the 1990s.

Steady progress towards the single market in western Europe, finally completed on July 1 this year, has been paralleled by the creation of the North American Free Trade Area (NAFTA) linking the US, Canada and Mexico, and in South America by the Mercosur Common Market between Argentina, Brazil, Paraguay and Uruguay.

The opening of the markets of eastern and central Europe followed naturally from the collapse of the centrally-planned economy.

Although most states have retained a measure of control over foreign involvement in insurance and reinsurance, it is anticipated in most cases that this will disappear by the end of the decade.

With the exception of the Baltic states, these restrictions are generally tightest in the former USSR. Earlier this year, important progress was made when both Russia and Ukraine, as part of wide-ranging economic co-operation agreements with the European Union,

agreed to liberalise access for EU insurers by spring 1995.

In Asia, the impetus for more open markets was the Uruguay Round of the General Agreement on Tariffs and Trade (GATT). The General Agreement on Services (GATS) was eventually agreed at the end of last year.

Insurance is one of a number of problematic areas dealt with by complex annexes agreed in a last minute compromise. One effect of these was to create a period of two years during which the US in particular will remain free to try to use bilateral pressure to force access to insurance markets it considers closed. Insurance is one of the three areas it has chosen to include in negotiations with Japan.

A number of governments which have traditionally favoured purely national insurance markets have recognised in the medium-term, open markets are inevitable. This year, Taiwan has permitted

investment in insurance by non-US insurers (US companies were already able to operate), and measures of demompolisation and denationalisation are under way or under active discussion throughout the Indian subcontinent.

Most major international insurers are opening offices in China in preparation for the expected opportunities there,

and a number have also set up in Vietnam.

The growth potential for primary insurance is perhaps most obviously apparent in the Communist and former Communist countries in economic transition. Property and liability risks for which there was no perceived need for cover are now being insured, and privatised

once again turning their attention to Latin America after the "lost decade" of the 1980s, and as in the more developed industrialising markets of Asia, the traditional progression from domination of insurance market volume by commercial lines to a greater incidence of personal property and life and savings business is to be expected.

In most of the major markets of Latin America, the pension and private health sectors are also major areas of expansion as the role of the state decreases.

In all areas, however, while Munich Re is "prudently optimistic" about the potential for growth of insurance and reinsurance business, it is careful to emphasise that it is much more circumspect in its analysis of the prospective results.

In the ASEAN countries, for example, the reinsurance market is already very competitive, and margins are "quite low, to say the least," the company says.

Catastrophes are another worry, especially in areas where there is risk both from windstorms and earthquake.

Last year Cologne Re announced that it planned to cease providing catastrophe cover in Latin America on a proportional basis.

Munich Re began to require

companies to take more active measures to control aggregate catastrophe exposure, and expressed particular concern over adequate pricing of the earthquake element of property covers.

The same concerns apply in much of Asia. For reinsurers rather than primary insurers, a longer-term concern is that the economic growth which increases personal wealth and insurance demand brings with it a marked increase in aggregate exposure in the event of a catastrophe.

Property previously uninsured becomes insured, and the amount available to be

insured increases both in terms of volume and of value. There is also the danger of "Florida syndrome" as residential buildings become both more concentrated and sited in ever more unsuitable locations from a meteorological point of view.

As one reinsurer points out, a significant proportion of any major catastrophe loss is a large number of household claims of relatively low average value, a value which tends to increase the worse the catastrophe is because of the upward pressure on repair costs.

Nor does the volume of reinsurance premium itself automatically increase with liberalisation. If there is market concentration or significant local investment by large multinational insurers, retentions may increase significantly. In Argentina, for example, in 1989 reinsurance represented 26.7 per cent of total direct premium. The monopoly reinsurer INDEr was closed in 1991, and premium ceded is now around 13 per cent.

• Trevor Petch is editor of the Financial Times newsletter World Insurance Report.

with scant resources, will not keep up with the pace of change. Those that do, should finish in better shape.

Emphasis is now on the recruitment of high-calibre personnel who can put their shoulders behind the push for professionalism. But if client numbers are dwindling, brokers need to forge for new business. Although they refute the claim that they are creating markets, a number of the larger broking houses are pioneering developments in the burgeoning economies of eastern Europe and Latin America.

The government of Kazakhstan, for example, has selected Alexander Howden to be its insurance consultant.

Market conditions and client demand have forced the reinsurance broker to take a long hard look at the business he conducts and the way he conducts it. And these ever-flexible middlemen have responded to the challenge of change. They may take the occasional look back at the past, but they have always got at least one eye firmly on the future.

Brokers discover that the good old days of assured profits are gone for ever, writes Naomi Caine

Now it's every firm for itself

surprised the market and cost the broker £25m.

The shakeout in the insurance industry has created a market of fewer, larger clients. Brokers are therefore desperate to hang on to their exist-

The harsh reality is a shrinking customer base that wants lower costs and higher value

ing clients and to engage in the bitter battle for new ones.

But the sophisticated insurance company client base demands that brokers prove their worth.

There is, after all, always the temptation to deal direct.

"It is no longer enough for a reinsurance broker simply to place a client's risk.

Nowadays, the successful broker is a fully-fledged consultant who offers the client a

whole range of skills and services," says Mr John Pelly, chairman of non-marine reinsurance at Willis Corroon.

Mr Corben agrees: "The reinsurance broker of the future will provide a far more technical and knowledgeable service than has been the norm in order to add value to the process. He must be sufficiently trained to understand aggregations and be able to do some basic statistical analysis."

The insurance industry is often accused of living in the technological stone age, but reinsurance brokers are embracing technology as a means of offering their clients a bespoke service.

Facilities such as CATMAP in the US

allow brokers to analyse risk profiles down to the very last detail, ensuring clients buy a policy that exactly matches their risk exposure.

is underwriting their risk and need to have the utmost confidence in the security of that underwriter," says Mr Alan Williams, deputy chairman of Alexander Howden reinsurance brokers.

The search is on for high

calibre personnel who can strengthen the push for professionalism

It is the broker's job to vet security with an up-to-date system."

Networks, such as LIMNET

and RINET and the Electronic Placing Support, a London

market initiative due to go live on January 1 1996, should

speed up the broking process

and lead to a more efficient

and cost-effective business.

But brokers have mixed

feelings. They have read the

mandate to move with the times, but they look back with longing at the old ways.

"Technology is

revolutionising the broking industry. But we should not be afraid of change if it enhances the service we offer our clients," says Mr Williams.

"I do not believe that computers will replace face-to-face

negotiations, certainly not

with lead underwriters, they

will simply reduce the amount

of time and effort spent

trudging round the market

from one underwriter to another."

By streamlining the

business, brokers hope to cut

costs and promise to pass the

savings on to their clients. The

broker's raison d'être is to

serve the needs of the client. If

there are fewer clients it

stands to reason there will be

fewer brokers. Some,

particularly the smaller firms

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FINANCIAL TIMES
Newsletters

REINSURANCE 3

Bermuda's success raises hackles, says Trevor Petch

A faster profits centre

In July, Dr Hans-Jürgen Schinzler, chairman of Munich Re, the largest reinsurance company in the world, warned that it was already becoming difficult again for reinsurers to obtain reasonable conditions for catastrophe business.

He told a German newspaper that it would not emulate some of its competitors in establishing a subsidiary in Bermuda to specialise in this area, and in an unusually forthright comment suggested that some of these, attracted by the high rates currently on offer wanted "to make a quick dollar".

Such comments are familiar to the eight property catastrophe specialists based on the island. One local observer suggests wryly that Bermuda has suffered "a slide into critical acclaim".

Mr Henry Keeling, chief underwriter for Mid Ocean Re, the first of the new specialist companies established in November 1992, believes any supposed conflict with "traditionalists" is illusory. "Reinsurance is a truly global business," he says. "Bermuda is simply the most efficient place to put our capital to work."

According to Mr John Dowling, chief executive of International! Property Catastrophe Re, mainly owned by leading US insurers and reinsurers, the key issue is the success of the Bermuda market; the problem is that some observers measure success in a different way.

The new companies are not a threat to the rest of the world market but a complement to it, Mr Dowling believes, drawing attention to the quality of both the capital and the personnel which they have recruited.

They have also passed the acid test of securing a customer base among major - and very discriminating - property insurers, he says.

Mr Michael Butt, chief executive of Mid Ocean, also identifies the "flight to quality" as the key feature of the new market, which he suggests requires investors with a first class reputation, and the coming of the catastrophe specialists

Bermuda's coming of age has been marked by the coming of the catastrophe specialists

Bermuda's initial role was as the main centre for captive insurers owned by big commercial entities, a position which it still retains. The mid-1980s saw the establishment of the large, privately-owned, high-level liability insurers ACE and XL and so-called financial or finite risk reinsurers which needed a tax-efficient location. There are now half a dozen of each, as well as two companies in formation aimed at coping with the US Oil Pollution Act.

In a sense, therefore, the arrival of the catastrophe specialists marks Bermuda's coming of age, in providing capacity for part of the core business of the global reinsurance market rather than speciality requirements.

The importance of this development is demonstrated by the updating of Bermuda's insurance legislation, an outline of which was expected to be announced last week. This is aimed primarily at removing any suggestion of insufficient supervision of companies active in international markets and voluntary control. By taking advantage of a low cost base and efficient use of capital, the maximum benefit of such wider margin business can be enjoyed.

Mr Butt believes that the quality of the security offered will become "ever more important" as client concern over uncollectable reinsurance increases.

A variant of the "margin reduction" criticism runs: unless catastrophes simply fail to occur, how can the above average returns promised to investors be generated except by writing other lines where margins are also temporarily attractive?

In order to protect their asset base, the property catastrophe specialists must underwrite premium as a fraction of their capital (30 to 50 per cent is typical). Mr Dowling stresses that \$4.5bn in capital for underwriting predominantly low frequency/high severity business does not mean the same volume of premium written as it would for a multiline reinsurer.

While it is true that most of the property catastrophe companies do write perhaps 40 per cent of their book in other property reinsurance, marine and aviation, Partner Re (the largest in terms of share capital), Tempest Re and Centre Cat are currently exclusively property catastrophe companies.

More significant is the fact that none of the new companies write long-tail liability business. "Our capital is transparent, unencumbered by such claims from the past," Mr Dowling says.

A third area of concern, hinted at by Dr Schinzler concerns the period and terms on which capital has been committed to the new ventures. One new venture which did not receive support from the capital markets was Compass Re, which was to have had a life span of about five years. The Compass Re vehicle will be finally wound up on September 23.

If the non-insurance institutional backers of the new ventures are not long-term investors and are not to be rewarded by high current dividends, the implication is that they expect to make substantial gains through stock placements, as the initial investors in finite risk reinsurers were able to do. They will maximise their return if they can sell at the top of the market.

Although most if not all of the new ventures emphasise that their return on capital is to be measured over a long period, and stress their long-term commitment, observers such as rating agency Standard & Poor's have indicated reservations about whether the new facilities can prosper in a soft market as well as in a hard one.

Mr Butt responds that the reputation of the investors is such that they cannot afford simply to walk away. "Over the next 10 years, reinsurers must offer their clients a greater degree of stability," he says, adding that "The concentration of capital into larger units with professional investors is necessary if that role is to be fulfilled."

For reinsurers, September brings the Rendezvous in Monte Carlo and the start of the North American hurricane season. Last year, however, proved relatively disaster free and against the background of harder reinsurance rates, much improved results for the 1993 year are already emerging, writes LEE COPACK.

The UK's largest reinsurance company, Prudential subsidiary Mercantile & General, transformed a loss of £143.5m on its general business in 1992, which pushed the whole company into loss in 1993, into a £6m profit in 1993 and an overall profit of £104m.

For the first struggling for years with a first c l a s s unwilling cedants, some European reinsurers might be forgiven for r e s t a r e n t g any factor which might reduce the limited length of time for which they could enjoy better margins.

Mr Dowling points out that while Bermuda may have raised \$4.5bn in new capital, with perhaps another new \$1.5bn in London, this still represents less than the \$10bn which is often given as the amount withdrawn from the reinsurance market since 1987 and there have been huge global losses from Hurricane Andrew and the Northridge earthquake since the new companies were formed.

Mr Keeling observes that "there is still too much demand and not enough supply, especially in the US".

**IF JACKSONS IS HANDLING THE INSURANCE,
SIMPSONS IS HANDLING THE REINSURANCE AND
WE'RE HANDLING THE RETRO INSURANCE, WHO
THE HELL IS HANDLING THE RE-RETRO INSURANCE?**

**LONDON AND LLOYD'S****A suspiciously long lull**

There are few real barriers to entry into the market. The shortage of capacity produced by insolvencies and withdrawals brought \$5bn new capital into Bermuda in 1993, and an additional \$2.1bn capacity into Lloyd's.

To some extent the current situation mirrors the market conditions of the mid-1980s when underwriters took measures to improve deteriorating results. Better rates, together with a year, 1986, was extraordinarily free of major losses, resulted in a surge of capital into the market. Lloyd's capacity doubled from \$2.5bn in 1984 to \$10bn in 1987.

The effect of the resulting competition on rates and conditions was exacerbated by an unprecedented series of catastrophes. The results are well known, the repercussions still being felt.

The spectre of profit slipping has already made its appearance. As Matthew Hardinge, the chairman of specialist reinsurance group Benfield, puts it: "There hasn't been a disaster for five minutes, so people think there won't be another."

He believes that for the market to work insurance and reinsurance must retain a sizeable element of fortuity; premiums can only be a relatively small proportion of the potential exposures. Therefore, catastrophe risks which may remain clear for several years before a disaster strikes are particularly vulnerable to misplaced optimism.

Competition certainly has returned in some classes, according to John Pelly, group managing director of UK and North American reinsurance at broker Willis Faber & Dumas. For example, Bermuda companies anxious to avoid an accumulation of North American catastrophe risks want to write business from other parts of the world. But reductions have not been sweeping, he says.

However, that does not

'There hasn't been a disaster for five minutes, so some people think there won't be one'

mean that the spate of natural disasters partly responsible for the recent losses is necessarily over. Announcing the company's 1993 results, the chairman of Munich Re, Dr Hans-Jürgen Schinzler, commented: "The insurance industry's exposure to large catastrophe losses was quickly demonstrated again by the Los Angeles earthquake on 17 January 1994 and the windstorm and flood damage in Germany that also occurred at the beginning of the year."

He added that there were "no grounds for relaxing our efforts to determine and implement risk commensurate pricing".

The problem for reinsurers is to determine and keep to such a price. Because of the nature of reinsurance, by the time it is clear that the rates charged were inadequate, competition may well already have depressed them further.

The 10 years of reinsurance statistics published earlier this year by London Insurance and Reinsurance Market Association (LIRMA) reveal that, while in property business the claims picture is reasonably clear after two years, there can still be blips, and even without the complications of asbestos and environmental pollution, in long tail business the account may continue to develop over four or five years and the picture in marine may be more exaggerated.

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REINSURANCE 4

Claire Wilkinson discusses the forthcoming changes in reinsurance of UK employers' liability

Unlimited cover is on the way out

From the beginning of next year reinsurers plan to introduce limits on all employers' liability contracts, restricting cover to between £5m and £10m per policy. For UK employers, by law required to purchase a minimum of £2m indemnity, these restrictions spell the end of unlimited cover.

Increasing exposures to catastrophic liability claims, combined with a rise in occupational disease claims, have led reinsurers to make the break from tradition. The Association of British Insurers (ABI), estimates that employers' liability insurers, excluding Lloyd's, paid out claims of £541m in 1992, compared with £430m in 1988.

"Over the last few years the market generally for reinsurers has been hit by all sorts of losses so we have been trying to make our business more controllable. We certainly have not been making enough profits to justify continuing to offer unlimited cover," says Stephen Riley, deputy general manager (non-life) at Stena Re (UK).

The 1988 disaster on the North Sea's Piper Alpha oil rig cost the market an estimated £120m and induced reinsurers

to reconsider the issue of unlimited cover.

Stephen Riley explains: "The Piper Alpha loss gave force to the worries that there was potential for a large industrial accident to occur affecting large numbers of people and there to be a mega claim. Frankly, the premium basis we were operating on was not suf-

The Piper Alpha blaze showed that premiums had been insufficient

ficient to cover that claims exposure." In the wake of Piper Alpha, the reinsurance industry imposed treaty restrictions, leading most insurers to exclude offshore exposures, or limit their liability to £2m per occurrence.

Accidents apart, the growth of occupational diseases such as deafness and asbestos has

placed further pressure on the employers' liability market. Emerging diseases such as repetitive strain injury (RSI) also contributed to the rise in claims.

According to ABI estimates, industrial diseases now account for about 50 per cent of total employers' liability claims, compared to under 20 per cent some 10 years ago.

While individual disease claims tend to be relatively low, liability is spread over many years, making it difficult for insurers to predict future claims. "The problem is that you've got large numbers of people involved and the time lag between first exposure, manifestation and settlement of the claim can be 25-40 years," says Stephen Riley.

Reinsurers are not so exposed to the occupational disease problem, however. "We don't have a major back-year problem on UK employers' liability claims experience can take up

THE CHAIRMAN WOULD LIKE TO CHECK OUR PERSONAL INJURY POLICY BEFORE HE ADDRESSES THE SHAREHOLDERS



to nine years to run off. "For a risk insured in 1994, for example, it may be 2003 before all claims are paid and outstanding reduced to zero," he says.

Lack of profits and high exposure to long-tail risks has driven both insurers and rei-

surers from the market in recent years. In 1993, two major players in the unlimited liability reinsurance market, Nederlandse Reassurantie Groep (NRG) and NW Reinsurance Corp., ceased underwriting. According to Stephen Riley, their withdrawal increased the likelihood that there would be no further cover available or that many companies would have difficulty in placing unlimited reinsurance.

At the same time insurers have been questioning their commitment to provide employers' liability insurance. "It now appears that 80 per cent of employers' insurance measured in premium terms is written by only eight insurers. Of these eight, three control something like 40 per cent of the market," says David Thomas.

Contraction in cover and impending limits on exposures

will undoubtedly lead employers to seek protection outside the conventions of the commercial reinsurance market. Increasing levels of self-insurance and formation of captives are likely alternatives. But are reinsurers concerned about the potential competition posed by insureds? "No captive or mutual is going to be able to

insurance and reinsurance. If our own insureds are trying to compete with us, that is not a very easy pill for us to swallow."

According to employers' liability reinsurers, the introduction of limits will enable them to gauge their future liabilities more accurately and ultimately to offer more capacity in the market.

As Stephen Riley says: "placing limits on it will certainly lead to more accurate assessment of the price that ought to be charged. In the long term if we all feel more comfortable about it, we will be able to offer more capacity to our clients."

It is also hoped the restrictions on cover may coax employers to take more preventive measures to limit their own exposures, in turn reducing the level of claims.

"Employers must recognise that the only way to control the cost of employer liability insurance is to control the cost of claims. Risk management is the key issue both for insurers and the insured," says David Thomas.

• Claire Wilkinson is a writer on the Financial Times newsletter World Insurance Report

Talk to a typical reinsurance underwriter, broker or claims manager about insurance and reinsurance derivatives and you will usually be met with a blank gaze – what one enthusiast for this new breed of financial products calls the "dead mullet look".

Yet despite widespread scepticism in traditional circles, interest in reinsurance futures and options contracts is slowly growing. Trade in the catastrophe futures and options contracts launched in December 1992 by the Chicago Board of Trade is small but the volume of transactions has increased more than ten-fold in the last year.

More important, the development of the exchange-traded product is directly influencing the reinsurance market, leading to the effective emergence of an "over the counter market" for catastrophe reinsurance options.

Leading reinsurers such as the Centre Re, part of the Swiss Zurich group, are already active in the market. Brokers are exploring the potential. And there are signs that US investment banks see the development of the market

Richard Lapper finds that a widening range of derivative products is arousing growing interest

Into line with other financial markets

as a means to gain access to the billion dollar reinsurance industry.

Mr Andrew Martin, managing director, Sedgwick Payne Insurance Strategy, and one of a growing band of enthusiasts from within the traditional reinsurance market, says the growth of derivative products signals the beginnings of a securitisation of the reinsurance market which will bring the multi-billion pound industry into line with other financial services.

"Insurance and reinsurance may be the last frontier", he says.

The Chicago Board of Trade (CBOT), which lists a range of financial and commodities derivative contracts, launched its innovative catastrophe reinsurance product in December 1992.

The contract is based upon an index prepared by the Insurance Services Office, an

US insurance industry body which collects rating and claims information from insurance companies.

The ISO index is based on a loss ratio (premiums as a percentage of claims), which is calculated from reported losses and premium income reported by companies over a

three month period. Contracts are priced according to moves in the ISO loss ratio with the settlement price of each increasing by \$250 for each 1 per cent upwards movement in the ratio.

For example, while a loss ratio of 20 per cent would give each contract a value of \$5,000, a loss ratio of 100 per cent would give a value of

\$30,000 (ie \$250 multiplied by 120).

Contracts priced on this index are labelled in the last month of each quarter with the price of the March contract based on losses incurred from January 1 to March 31 as reported from January 1 through to June 30.

Trade in these futures contracts has been non-existent. However, reinsurers and investors have been more active in trading options on these contracts. Indeed by the beginning of August the CBOT registered 5,370 separate trades on the eastern catastrophe options, the most heavily traded catastrophe contract.

Most of the contracts are "call spreads" options, used to limit and isolate a particular layer of risk, explains Dr Morton Lane, managing partner of Lane Financial, a company which advises brokers trading on the exchange.

For example, buyers might pay for an option to buy a contract when the loss ratio reaches 40 per cent and sell an option for the loss ratio exceeding 60 per cent. This effectively gives the buying company a branch of protection similar to that available in excess of loss reinsurance contracts.

Mr Lane concedes that the amount of exposure covered by the eastern and national options contracts is "tiny", with exposures covered (as represented by open interest – those contracts that have yet to be settled) amounting to no more than \$25m.

Premiums paid for the options amount to about \$5m, he estimates. Yet interest has risen steadily. Exposures are up from between \$2m and \$5m a year ago. The number of houses active in trading the contract has risen from between six and eight a year

ago to more than 20 today. "Most significantly many of the big investment banks have now got involved," says Mr Lane.

In addition, despite the limited activity on the exchange, the developments in Chicago have given a boost to over-the-counter trading in derivative contracts.

Derivative contracts can be purchased at any time and can be traded

products.

The most important trend here is the willingness of a small number of reinsurers to use the ISO index as an integral element of a specialist excess of loss contract, the loss warranty policy.

Claims on a loss warranty policy are triggered by two sets of losses: firstly, those on the reinsurance policy of the

buyer; secondly overall industry wide claims in the quarter.

The exchange has stimulated a change in the way certain franchise covers are underwritten. People have started using the ISO numbers and the trigger related to the industry-wide loss has become more important," says Mr Lane.

Observers believe that as much as 20 times more business could be traded over the counter as on the exchange itself. The growth in the OTC market is attracting attention inside the reinsurance industry.

Already significant reinsurers are becoming significant players. Zurich Insurance – through its US subsidiaries – is one active player, and a number of other companies have hedged their own exposures by buying call options on the exchange.

Traditional reinsurance con-

tracts retain important advantages. Not least, they are individually underwritten and directly cover an agreed group of exposures providing – in derivatives parlance – a "perfect hedge".

Yet derivatives also have their attractions. While the price of a traditional reinsurance contract is generally known only by broker and underwriter, derivative contracts are transparent.

Reinsurance contracts are negotiated once a year and their price can vary sharply from year to year. Derivative contracts by contrast are more flexible. Cover can be purchased at any time and contracts can be traded.

Advocates of the new products also argue that the traditional reinsurance industry cannot provide enough capital to cover the mounting scale of catastrophe risks.

"The risks exposed are increasing faster than insurers' capital and capacity," points out Sedgwick's Mr Martin. "We want to move to the point where we can buy and sell insurance and reinsurance risk to the capital markets."



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